1. Introduction
As part of the Acton Town centre corridor improvement scheme, Ealing Council implemented changes to the High Street / Gunnersbury Lane junction to provide new pedestrian facilities and smooth traffic flow. This included banning the right turn from Uxbridge Road into Gunnersbury Lane and the left turn from Gunnersbury Lane into Uxbridge Road. These works were completed in August 2014.

When consulting on these measures it was identified that residents on local roads (Denehurst Gardens, Wilcott Road, Hillcrest Road, King Edwards Gardens, King Edwards Place and Whitehall Gardens) had concerns that the banned turns would increase the through traffic on their roads. Therefore, it was agreed that after implementing the changes to the junction the council would consult residents on the local roads to ask if they wish to have Denehurst Gardens and/or Hillcrest Road physically closed as a definitive and permanent solution to the long standing through traffic issues.

As a result two separate consultations were undertaken:
- Asking the residents of Denehurst Gardens if they are in favour of replacing the existing one-way restriction at the junction with Uxbridge Road with a physical road closure
- Asking the residents of Wilcott Road, Hillcrest Road, King Edwards Gardens, King Edwards Place and Whitehall Gardens if they are in favour of replacing the existing one-way restriction on Hillcrest Road by Gunnersbury Lane with a physical road closure

These public consultations were posted to residents and put online on 17 November 2014 with a closing date of 19 December 2014. It was then agreed to extend the consultation to 9 January 2015 to allow some residents more time to respond.
2. Results and Recommendations – Hillcrest Road

The results summary for the Hillcrest Road consultation is below.

### Hillcrest Road Proposed Road Closure

<table>
<thead>
<tr>
<th>Question</th>
<th>Resident %</th>
<th>Count</th>
<th>Business %</th>
<th>Count</th>
<th>Both %</th>
<th>Count</th>
<th>Distribution</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Are you responding as a . . . (please select one answer only)?</td>
<td>94.2%</td>
<td>81</td>
<td>3.5%</td>
<td>3</td>
<td>2.3%</td>
<td>2</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes %</th>
<th>Count</th>
<th>No %</th>
<th>Count</th>
<th>Distribution</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 Are you in favour of replacing the existing one-way restriction with a physical road closure?</td>
<td>52.3%</td>
<td>45</td>
<td>47.7%</td>
<td>41</td>
<td></td>
</tr>
<tr>
<td>3 Please provide any further comments in the box below.</td>
<td>80.2%</td>
<td>69</td>
<td>19.8%</td>
<td>17</td>
<td></td>
</tr>
</tbody>
</table>

There was a good response rate for this type of scheme. There was a relatively high incidence of multiple responses from a single address. We only considered one response from each address to be valid and the 18 duplicates were disregarded as invalid responses.

A majority of responders provided additional comments, some of which were stating general support for the scheme. Negative points were:

- Dislike changes made to the Gunnersbury Lane / High Street junction
- The Council just needs to enforce the access only restriction rather than close the road
- Concerns that road closure will increase their journeys to/from their house
- Concern that closing the road will increase congestion at the Gunnersbury Lane / High Street junction
- Would prefer and automated barrier, paid for by cost of pass, rather than a road closure

However, overall there is a slight favour for the scheme. Therefore, we recommend proceeding with the proposal to provide the road closure on Hillcrest Road as planned.

We have held detailed discussions with Parking Services regarding the possibility of enforcing the access only restriction. Unfortunately it is not possible for the council to provide enforcement due to the difficulties in collecting the required evidence required for an access only restriction at this site.

The original modelling analysis for the corridor improvement scheme provided assurance that the revised Gunnersbury Lane / High Street junction would cope with the additional traffic resulting from the road closures.

The option of providing an automated barrier was considered and discussed with residents / Councillors. It was concluded that the Council does not consider this option feasible for this site due to the high costs associated with installing / maintaining the system and the risks that there may not be enough paying long term subscribers to cover these costs.
3. Results and Recommendations – Denehurst Gardens

The results summary for the Denehurst Gardens consultation is below.

<table>
<thead>
<tr>
<th>Question</th>
<th>Resident %</th>
<th>Business %</th>
<th>Both %</th>
<th>Distribution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Are you responding as a . . . (please select one answer only)?</td>
<td>81.8%</td>
<td>9.1%</td>
<td>9.1%</td>
<td></td>
</tr>
<tr>
<td>Are you in favour of replacing the existing one-way restriction with a physical road closure?</td>
<td>45.5%</td>
<td>54.5%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Please provide any further comments in the box below.</td>
<td>81.8%</td>
<td>18.2%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

There was a good response rate for this type of scheme.

A majority of respondents provided additional comments, some of which were stating general support for the scheme. Negative points were:
- Concerns that road closure will increase their journeys to/from their house
- Concern that closing the road will increase congestion at the Gunnersbury Lane / High Street junction

As the overall response is against this scheme we recommend that the proposal to provide a road closure in Denehurst Gardens is not implemented and no further action is taken.

We have held detailed discussions with Parking Services regarding the possibility of enforcing the access only restriction. Unfortunately it is not possible for the council to provide enforcement due to the difficulties in collecting the required evidence required for an access only restriction at this site.