Consultation on the Pharmaceutical Needs Assessment 2015

What is this report?
Ealing Health and Wellbeing Board is hosted by Ealing Council. The government requires all Health and Wellbeing Boards to produce an assessment of pharmaceutical services in its area by 1st April 2015 and thereafter at least every three years. This document is called the Pharmaceutical Needs Assessment. We are consulting on this document and would like to hear your views on pharmaceutical services in Ealing.

What are pharmaceutical services?
Pharmaceutical services are one of the many services currently provided under the NHS by community pharmacies and dispensing GP practices, and include:

- The dispensing of medicines and appliances on prescription
- The sale of medicines to the public
- Providing advice to the public on medicines or managing illness
- Receiving waste medicines for safe destruction

Some pharmaceutical services may be provided by dispensing GP practices or dispensing appliance contractors. There are no dispensing GP practices in Ealing.

Who are we consulting and why?
We are required to consult with any patient, consumer or community group in the borough who have an interest in the provision of pharmaceutical services. As all the population of Ealing may require services provided by pharmaceutical service providers (community pharmacies and appliance contractors), we are consulting with the entire resident population of Ealing and welcome the views from anyone living or providing pharmaceutical services in Ealing.

About Ealing
Ealing has a population of about 342,500 residents, and it is expected to grow significantly over the next decade. Ealing has a number of communities that are more deprived, have poorer health and lower life expectancy than the national average. In some areas up to 15% of the population have limited proficiency in English.

Community pharmacies in Ealing
There are 21.9 community pharmacies per 100,000 population in Ealing. This figure is slightly greater than the national average. There are also over 200 ‘internet’ pharmacies throughout England, providing services nationally (mainly via the internet and postal service).
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Over 69% of community pharmacies in Ealing are independently owned, compared with 39% in England.

Community pharmacies in Ealing dispense fewer prescriptions on average than nationally. Of the 75 community pharmacies in Ealing, many are open weekday evenings (76%) and Saturdays (88%). A small number are also open on Sundays (24%).

Most people have an average travel time to a community pharmacy of not more than 15 minutes.

Feedback on pharmaceutical services

A short public survey on pharmaceutical services provision was undertaken in the summer of 2014. There were 359 responses.

- 93% rated the overall satisfaction of service received from their community pharmacy provider in Ealing as ‘Excellent’ or ‘Good’
- 53% rated ‘close to their GP surgery’ as the reason for choice of community pharmacy provider; 81% also rated ‘close to their home’ as the reason for choice
- 64% of respondents report normally walking to their community pharmacy provider
- 70% of respondents report having a journey time of no more than 10 minutes to their chosen community pharmacy provider

We do not believe there are any gaps in provision of necessary pharmaceutical services in Ealing.

Please give us your views

We are seeking the public’s views on the Draft Pharmaceutical Needs Assessment. The consultation runs between 5th November 2014 and 4th January 2015, with a final Pharmaceutical Needs Assessment produced by 1st April 2015.


If you require a written copy, please contact: Anita Gaida
E-mail: GaidaA@ealing.gov.uk    Tel.: 0208 825 6258
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Thank you for participating in the consultation on Ealing's Draft Pharmaceutical Needs Assessment (PNA) 2015.

The consultation will be open until 4th January 2015.

Please complete the survey in full. Your answers to this survey are private and will be kept in line with the Data Protection Act.

Your views on the draft PNA

Q1. The Ealing draft PNA does not identify any gaps in the provision of pharmaceutical services. To what extent do you agree or disagree with this assessment?

Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree ☐
Tend to disagree ☐ Strongly disagree ☐ Don't know / can't say ☐

If you disagree, please explain your reason(s) below:

Q2. To what extent do you agree or disagree with the other conclusions contained within the draft PNA (please see the Executive Summary section of the document)?

Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree ☐
Tend to disagree ☐ Strongly disagree ☐ Don’t know / can’t say ☐

If you disagree, please explain your reason(s) below:
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Q3. In your opinion, how accurately does the draft PNA reflect each of the following?

a. Current provision of pharmaceutical services in Ealing

- Extremely accurately
- Very accurately
- Moderately accurately
- Slightly accurately
- Not at all accurately
- Don’t know / can’t say

If you ticked ‘not at all accurately’ please explain below

b. Current pharmaceutical needs of Ealing’s population

- Extremely accurately
- Very accurately
- Moderately accurately
- Slightly accurately
- Not at all accurately
- Don’t know/can’t say

If you ticked ‘not at all accurately’ please explain below

c. Future pharmaceutical needs of Ealing’s population (over the next 3 years)

- Extremely accurately
- Very accurately
- Moderately accurately
- Slightly accurately
- Not at all accurately
- Don’t know / can’t say
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If you ticked ‘not at all accurately’ please explain below

Q4. Please use the space below to make any other comments relevant to the PNA or pharmaceutical services in Ealing

Your interest in the PNA

Q5. Are you responding mainly as?

A member of the public
A pharmacist
A GP
A healthcare or social care professional
A member of Ealing Council (a councillor)
An employee of Ealing Council

A voluntary or community sector organisation
A business
Other

If responding on behalf of an organisation, please tell us its name:
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Q6. Please tell us your full postcode:

About you

This section is optional but is really important as it helps us to gain a better understanding of the needs and views of different groups of people, and how they might be impacted by any changes.

This information will remain confidential and will be used for analysis purposes only. Your personal information will not be published and individuals will not be identified.

If you are responding on behalf of an organisation you do not need to complete this section.

Q7. How old are you?
   18 and under.....[]  25 to 44.....[]  65 to 74........[]
   19 to 24..........[]  45 to 64.....[]  75 and over.....[]

Q8. Are you?
   Female...............[]  Male..............[]

Q9. What is your religion/belief?
   Buddhist
   Christian
   Hindu
   Jewish
   Muslim
   Sikh
   No religion

Any other religion- Please state
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Q10. How well can you speak English?
☐ Very well ☐ Well ☐ Not well ☐ Not at all

Q11. How would you describe your sexual orientation?
☐ Bisexual ☐ Gay man
☐ Lesbian / gay woman ☐ Heterosexual / straight
☐ Other

Q12. Is your gender identity the same as the gender you were assigned at birth?
☐ Yes ☐ No

Q13. If no, do you live full time and work in the gender role opposite to that assigned at birth?
☐ Yes ☐ No

Q14. Are you currently pregnant or have given birth in the last 6 months?
☐ Yes ☐ No

Q15. Do you consider yourself to be disabled?
☐ Yes ☐ No

Q16. If yes, please state the type of impairment that applies to you:
☐ Physical impairment, such as difficulty using your arms or mobility issues which means using a wheelchair or crutches
☐ Sensory impairment, such as being blind / having a serious visual impairment or being deaf / having a serious hearing impairment
☐ Mental health condition, such as depression or schizophrenia
☐ Learning disability / difficulty (such as Down’s syndrome or dyslexia) or cognitive impairment such as autistic spectrum disorder
☐ Long-standing illness or health condition such as cancer, HIV, diabetes, chronic heart disease, or epilepsy
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Other (please state):

Q17. Which ethnic group do you consider you belong to?

- White - English / Welsh / Scottish / Northern Irish / British
- White - Irish
- White - Gypsy or Irish Traveller
- Any other White background
- Mixed / multiple ethnic groups - White and Black Caribbean
- Mixed / multiple ethnic groups - White and Black African
- Mixed / multiple ethnic groups - White and Asian
- Any other Mixed / multiple ethnic background
- Asian / Asian British - Indian
- Asian / Asian British - Pakistani
- Asian / Asian British - Bangladeshi
- Asian / Asian British - Chinese
- Any other Asian background
- Black / African / Caribbean / Black British - African
- Black / African / Caribbean / Black British - Caribbean
- Any other Black / African / Caribbean background
- Other ethnic group - Arab
- Any other ethnic group

Thank you for completing this survey. Please return it by 4th January 2015 in the pre-paid envelope attached.

Any personal information that you have provided will be held by Ealing Council in accordance with the Data Protection Act. This information will only be used as part of this exercise and personal information will not be published or passed to any other organisation.