Public Consultation

Controlled Parking Zones (CPZs)

Pleasant Way Area

A number of residents have raised concerns about the parking pressures in Pleasant Way and surrounding roads. Subsequently, the area was identified for inclusion on the Councils CPZ Programme for this year.

The Council undertook a parking survey in the area recently to evaluate these concerns. Based on the data collected and from our own observations, there did not appear to be any great level of parking pressure in the area to justify the need for controlled parking. However, Ward Councillors wish to take this opportunity to consult residents and to provide you with the opportunity to have your say and comment on any parking or transport related concerns you may have in the area.

This is a public consultation and controlled parking or any other transport scheme, will only be considered if there is demand from residents.

Enclosed you will find information relating to controlled parking zones. Please read the document and complete the questionnaire. The results of this consultation will be presented to your Ward Councillors for their views and recommendations, before being reported to Cabinet for final consideration.

If you require further information regarding this consultation, please contact us using the details listed on page ??.

The closing date for this consultation is

Friday 15 November 2013

Complete your questionnaire online at www.ealing.gov.uk/consultations
Alternatively, return the completed form using the prepaid envelope provided.
Parking problems in Ealing
We are looking at ways of managing parking on the public highway as part of an overall transport plan. Introducing controlled parking zones is a way of dealing with parking problems and making our environment safer and cleaner.

However, they are not always popular. Some people think they should not have to pay for parking permits and visitor vouchers, or are worried about how restrictions on parking may affect businesses and residents.

How do controlled parking zones work?
In controlled parking zones, areas where it is safe to park are marked on the road. Residents, local businesses, and their visitors, are given priority to use a parking space by displaying a parking permit or voucher.

To make sure that shopkeepers don’t lose out, short term parking, called ‘stop-and-shop’, is often introduced for shoppers within the zones. There are pay-and-display bays for casual visitors. Special permits are available for essential visitors such as builders and doctors.

During the hours in which the zone applies, parking attendants make sure that only those with a permit to park, or who have paid for short-term parking, park in the area. This makes sure that our roads are kept free from dangerous parking and that priority for parking is given to residents, businesses and their visitors.

In Ealing, we introduce CPZs in areas which suffer from parking congestion, and in response to demands from local communities. These include areas near train stations and town centres, or areas which suffer from ‘spill-over’ parking because drivers, especially commuters, look for free parking in other areas once a CPZ is introduced in an area they normally use.

Residential roads cannot provide parking spaces for an unlimited amount of cars. In some roads, there are already more parked vehicles than can be parked safely. If you do not park on the street during the hours when controls apply you will not need to buy a permit.

Have your say
We are consulting you to see whether you would like controlled parking introduced in your road. Whether you live or work in the area, whether you own a car, walk, cycle or use public transport, we want to hear your views.

In this leaflet we have tried to inform you how controlled parking zones work and to answer commonly asked questions.

If you wish to have your say on parking and transport proposals in your area, please take the time to complete a questionnaire at www.ealing.gov.uk/consultations. Alternatively you may complete the enclosed questionnaire and return it in the prepaid envelope provided.

If you would like more information concerning this consultation or other parking matters in your area, please feel free to contact us.

Anthony Crane
Email: cranea@ealing.gov.uk Tel: 020 8825 6710
Abdur Rashid
Email: rashida@ealing.gov.uk Tel: 020 8825 8052

We will listen to your views and take them into account.

Please take part in this consultation. It’s your chance to have your say on parking matters in your area.
Can I continue to park across my driveway?

Within a CPZ all lengths of the road must be marked, by law, with either a yellow line or a parking bay. This includes the dropped kerbs in front of driveways leading to individual properties. We are aware of the different opinions that this creates. Some residents prefer to have the driveway clear at all times and some residents prefer to allow their or their visitor’s car to park across their own driveway if they wish.

If a yellow line is placed across a driveway, nobody, including the resident or owner of that house, can park across it without risking the possibility of receiving a parking ticket. This only applies during the hours in which the CPZ operates. Outside of these hours the CPZ ceases to operate and the restrictions apply as they do currently, with the resident able to give permission for visitors to park (not applicable to shared driveways) and to seek enforcement action where necessary.

If a residents’ bay marking is placed across a driveway, then the driveway will be accompanied by a white advisory line, showing that access is needed at all times. However, permit holders using their own driveway or their visitors displaying a validated visitors voucher can park across the driveway without being penalised with a parking ticket. This option maximises the available parking during the hours of CPZ operation. While this inevitably leads to understandable concerns among residents of having their driveway blocked by fellow permit holders, in practice, this system works effectively throughout the CPZs in the borough.

What happens next?

We will analyse all responses we receive street by street, and will present them, together with any background information, to the ward members for their comments. Cabinet then decide whether a CPZ should be introduced, taking account of the consultation results and any comments or recommendations from the ward members.

The introduction of controlled parking in the area will only be considered if there is demand for control from residents. Should the majority of residents not wish for parking controls to be implemented, the scheme will not proceed. Results of this consultation will be available on the Council’s website soon after reporting to Cabinet at www.ealing.gov.uk/council/committees. Internet access is available free of charge to borough residents at any library. Paper copies of the ward forum and Cabinet reports can be obtained by contacting committees@ealing.gov.uk or 020 8825 8007.

If a CPZ should go ahead, we will publish draft Traffic Orders and you will have another chance to comment. If a zone is introduced, we will invite you to apply for residents’ or business permits and vouchers about three weeks before the start of the scheme.
Your questions answered

We have tried to answer commonly asked questions about how CPZs work, tailored to how a zone could work in your area. If you have more questions, please contact the Highways parking team on 020 8825 6710 or 8052, or visit www.ealing.gov.uk

Were a CPZ to be introduced, which roads would the zone be formed of?
The area is being consulted as one. If the majority of residents favoured controlled parking and the results of the consultation meet the required criteria for consideration, the zone would be formed of all those roads consulted (please refer to the map on page 2).

Controlled parking will not be introduced on a street by street basis.

Were a CPZ to be introduced, during what times would it operate?
The operational hours of the proposed CPZ, are dependent on the consultation results and whether the proposed area is an extension to an existing CPZ, or an entirely new zone. Extensions will usually adopt the same operational conditions as the CPZ that they are proposed to join. For new zones, residents are asked to identify what they feel are the main causes of parking stress in the area. From the responses received, we will be able to determine the most suitable operating hours to tackle the parking pressure in the area.

How much do permits for controlled parking zones cost?
The cost of permits is £50 per vehicle for one year in CPZs that operate for shorter hours (e.g. 9am to 10am and 3pm to 4pm) and £80 per vehicle for one year in CPZs that operate for longer hours (e.g. 9am to 10am and 3pm to 4pm). Any person whose permanent address is in the CPZ area and who owns a vehicle can apply for a resident's permit. Permits allow permit holders to park in any vacant resident or dual-use parking bay during the hours in which it applies. Dual-use bays are those bays providing dual parking entitlement. The most common use being for permit holders and pay & display. One permit is required for each vehicle a resident wishes to park within a zone.

What if I have family or friends who want to visit?
You can buy visitors’ vouchers for family and friends and they can park in the residents’ bays. These cost 60p per hour, capped at £4.50 for all day. Vouchers are available in books of 10. You will monitor who applies for these books, and how many they apply for. Your visitors will need to put their vehicle details, and the details of the property they are visiting, on their vouchers. You will only need to use a voucher during the hours the zone works.

Aren’t CPZs just a way to make money?
No. The costs of setting up and running a controlled parking zone are quite high. If we raise any money, by law we have to spend it on transport-related improvements.

What about parking for health visitors, people with disabilities, or people with motorbikes?
People with disabilities who are Orange or Blue Badge holders will continue to be able to park for free. Doctors, nurses, midwives and health visitors who need to visit patients in the area may apply for service vouchers. Residents with motorbikes will be able to park free of charge within residents’ bays.

I have a business in the area – what about me?
Business permits are available if you need vehicles for your business. If you have off-street parking for your vehicles, you won’t qualify for any business permits. The yearly cost of business permits is £600 no matter when the zone applies. This cost compares well with local car park charges and other local authority CPZ charges for businesses.

What about my customers and visitors?
You can buy business visitor vouchers for £1.20 an hour, for use in residents’ bays. The vouchers are available in books of 10. You can only buy up to eight books at a time. We will monitor who applies for these books, and how many they apply for. Your visitors will need to put their vehicle details, and the details of the property they are visiting, on their vouchers.

In some cases, when CPZs are introduced, pay-and-display parking bays are provided, which visitors can use for up to five hours. These are for people visiting restaurants, bars, and leisure facilities, taking part in a religious occasion, going shopping, or who have an appointment. ‘Stop-and-shop’ bays (where parking would be free for up to 30 minutes) are also introduced to encourage people to use local shops.

What about long-stay parking?
If long-stay parking by non-residents is necessary, we could introduce pay-and-display and pay-by-phone parking, for up to 5 hours or longer, depending on need.

Will any other restrictions apply within the zone?
Parking close to junctions can obstruct visibility and prevent pedestrians, particularly children, from seeing approaching traffic. It can also obstruct pedestrian ramps, causing particular problems for wheelchair users and people with prams and pushchairs. All road junctions within the zone will be protected by marking them with double yellow lines that apply at all times.

Can the parking controls be changed once they have been introduced?
Once a CPZ is implemented, we monitor its operation within the first few months. During this period, residents are welcome to raise any concerns they may have about the zone or request restrictions to be changed. Certain restrictions may then be altered if necessary and/or feasible. A full review of the zone is then undertaken after 12 months of operation. We will consult households and businesses as part of this review.

What other types of permit are there?
Religious Permits – Religious places of worship may apply for up to 25 Religious Permits at £30 per permit. These permits allow parking during the time of operation of the zone and are issued to the manager of the establishment for distribution to members. However, religious permits are only to be used when attending the place of worship.

I live in a private road. Do I have to purchase a permit?
Parking controls will not be placed in private roads or non-highway roads within housing estates. A permit to park is not required when parking in private or non-highway roads.
This consultation explains our proposed controlled parking zone in your area.

It may be necessary for you to contact someone who speaks your language to help you understand this leaflet. We would encourage you to do this as we would like to have your views on the proposals.

Niniejsza broszura wyjaśnia propozycję Rady Dzielnicowej założenia w Pana/Pani okolicy Strefy Kontrolowanego Parkowania. Może być koniecznym, dla zrozumienia tej broszury, skontaktowanie się z osobą która właściwa zarówno językiem polskim jak i angielskim. Ponieważ chcemy poznać Państwa opinię na temat naszej propozycji zachęcamy do dolożenia starań aby zrozumieć jej treść.

Qoraalkani waxa u ku sheegaya in uu Kaawnsalku soo jeedinaayo meelo aan loo ogolayn in baabuurna la dhiigto oo xaaflatadaa ku taala. Waxana laga yaaba inay muhiim kugu noqoto inaad la xidhiidhid qof ku hadlaya af-kaaga si uu kuu caawiyi sida aad u fahmi lahayd qoraalkan. Waanu kugu dhiiri galinaynaa inaad samaysid taas waayo waxaanu jecelnahay inaanu ogaano waxaad ka qabtid waxaanu soo jeedinaayo.

Polish

Somali

Hindi

Tamil

Gujerati

Punjabi

Arabic
# Pleasant Way Area: Core

## Public Consultation Questionnaire

**Controlled Parking Zone**

Do you want a controlled parking zone in your area?

Whether you live or have a business in the area, use a car, walk, cycle or use public transport, your views are important.

If you want us to take account of your views, please fill in this questionnaire. If you are responding on behalf of a business, please write your business name here.

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<thead>
<tr>
<th><strong>1. Are you responding as a...</strong> (please select one answer only)</th>
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<tbody>
<tr>
<td>Resident [ ]</td>
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<table>
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<th><strong>2. Would you like controlled parking introduced in your area?</strong></th>
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<tr>
<td>Yes [ ]</td>
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<th><strong>3. Do you believe there are parking pressures in your area? If so, what do you think are the main causes of this parking pressure?</strong></th>
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<td>Please specify below:</td>
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<td>No parking pressure [ ]</td>
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<td>Workers/Commuters [ ]</td>
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<td>Shopping Centre/High Street [ ]</td>
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<td>School/College etc. [ ]</td>
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<td>Business/Industrial Centre [ ]</td>
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<td>Other (please specify) [ ]</td>
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From your response we will be able to determine the most suitable operating times of the CPZ, should one be introduced in the area. For example, if the main cause of parking pressure is commuters, it may be that a 2-hour operation is sufficient, whereas being in close proximity to a shopping centre may require a CPZ that operates all day. It is Council policy to introduce the minimum hours necessary to deal with major parking problems.

Remember, you will need to display a permit if you park on the street for the times that any controlled parking zone may operate. You will also need to give your visitors “visitors’ vouchers” if they park on the street during this period.

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**Name:**____________________________________________________________________________________

**Address:** ________________________________________________________________________________

_____________________________________________________________________________________________

_____________________________________________________________________________________________

__________________________________________________  **Postcode:** ____________________________

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IMPORTANT – Please ensure that you provide these details so that your response can be analysed against your street.
4  If a CPZ were to be introduced in your area and you have a driveway, would you prefer a white line of yellow line? (Please refer to page 4 for further information).

Yellow line (Option A)  [ ]  White line (Option B)  [ ]

5  Are there any other parking or transport related issues in the area that you wish to bring to our attention? Or do you have any further comments relating to this consultation?

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Please use additional pages if necessary

Ealing Council will use the information you have provided as part of this public consultation to help us understand your concerns in order that we can plan and develop a service that meets the needs of the community. Reports or plans produced from this consultation will not disclose any personal information.

Under the Data Protection Act 1998 you may write to the Data Controller at Perceval House, 3rd Floor NW, 14-16 Uxbridge Road, Ealing W5 2HL, and request a copy of the information we hold about you. When you write please tell us which services you have been dealing with and any other information that you think will assist us in locating your information.

If you need any further information, please contact:

**Anthony Crane**  
Email: cranea@ealing.gov.uk  
Tel: 020 8825 6710

OR

**Abdur Rashid**  
Email: rashida@ealing.gov.uk  
Tel: 020 8825 8052.

Thank you for filling in this questionnaire. Please return your questionnaire in the prepaid envelope provided to:
Highways, Ealing Council, 1st Floor Perceval House, 14-16 Uxbridge Road, Ealing W5 2HL.

**We need your comments by Friday 15 November 2013.**

We will listen to your views and take them into account. For more information on what will happen next, please see consultation booklet. Thank you for your help.