Controlled Parking Zones (CPZs)

Drayton Green (Zone NN)
The Drayton Green CPZ was introduced in March 2012. Following requests from residents and the recommendations of Ward Councillors, the Council are now reviewing the CPZ.

The review will consist of three consultation areas. Please refer to the enclosed map to see which consultation applies to you:

Existing Zone NN
We would like you to tell us how you feel the scheme is operating. We will use this information to make any changes that are necessary to ensure that the CPZ is suitable and responsive to the needs of residents and local businesses.

Proposed Extension of Zone NN – Core Area
As a consequence of the implementation of Zone NN, surrounding streets have experienced an increase in parking pressure owing to displaced parking. The Council carried out a parking survey in the area. This helped us establish a core area of parking concern. The proposed extension will be considered for implementation if the results of this consultation achieve the following criteria:

- A response rate of over 20%, and
- 60% or more of households responding being in favour.

Outer Area
In recognition of the possible effects of parking displacement on the surrounding area, we are giving the residents of these surrounding roads the opportunity to be included in the CPZ should it be extended to incorporate the core area. Additional roads may then be added from the outer area to the zone where there is sufficient demand to do so.

The results of this consultation will be presented to your Ward Councillors for their views and recommendations, before being reported to Cabinet for final consideration.

The closing date for this consultation is
2 November 2012

Complete your questionnaire online at www.ealing.gov.uk/consultations
Alternatively, return the completed form using the prepaid envelope provided.
Parking problems in Ealing
We are looking at ways of managing parking on the public highway as part of an overall transport plan. Introducing controlled parking zones is a way of dealing with parking problems and making our environment safer and cleaner.

However, they are not always popular. Some people think they should not have to pay for parking permits and visitor vouchers, or are worried about how restrictions on parking may affect businesses and residents.

How do controlled parking zones work?
In controlled parking zones, areas where it is safe to park, are marked on the road. Residents, local businesses, and their visitors, are given priority to use a parking space by displaying a parking permit or voucher.

To make sure that shopkeepers don’t lose out, short term parking, called ‘stop-and-shop’, is often introduced for shoppers within the zones. There are also pay & display and pay-by-phone facilities for visitors requiring parking for longer. Special permits are available for essential visitors such as builders, doctors, etc.

During the hours in which the zone applies, parking attendants make sure that only those with a permit to park, or who have paid for short-term parking, park in the area. This makes sure that our roads are kept free from dangerous parking and that priority for parking is given to residents, businesses and their visitors.

In Ealing, we introduce CPZs in areas which suffer from parking congestion, and in response to demands from local communities. These include areas near train stations and town centres, or areas which suffer from ‘spill-over’ parking because drivers, especially commuters, look for free parking in other areas once a CPZ is introduced in an area they normally use.

Residential roads cannot provide parking spaces for an unlimited amount of cars. In some roads, there are already more parked vehicles than can be parked safely. If you do not park on the street during the hours when controls apply you will not need to buy a permit.

Have your say
We are consulting you to see if you want a controlled parking zone (CPZ) in your road. Whether you live or work in the area, whether you own a car, walk, cycle or use public transport, we want to hear your views.

We will listen to your views and take them into account. Please take part in this consultation. It is your chance to have your say on whether a CPZ is introduced in your area in the near future.
What is the difference between the Core Area and Outer Area and how does it affect me?

Core area: The area(s) that are identified to be most affected by parking pressures.

Outer area: An area near the Core area that may bear the brunt of displaced parking if left uncontrolled, should the Core area get a CPZ.

In the past, the Council has made decisions on the consultations results on a street-by-street basis. The overall results of the core area determine whether a scheme will be considered for implementation.

If the core area is not in favour of a CPZ, then the whole area will not be considered for a CPZ. Only if the core area is in favour and the results have met the specific criteria, will further consideration be given to implementing a CPZ.

The consultation results of the core and outer areas will be considered independently. If the results for the core area meet the required criteria, further consideration will then be given to introducing control in streets in the outer area where there is demand for inclusion. If the results of the core area do not meet the necessary criteria, implementation will not be considered for either area.

In this leaflet we have tried to inform you how controlled parking zones work and to answer commonly asked questions.

If you want to help decide whether a CPZ is introduced in your area, please take part in this consultation by completing the questionnaire online at www.ealing.gov.uk/consultations. Alternatively complete the enclosed questionnaire and return it in the prepaid envelope provided.

If you want more information before making a decision, please contact the Highways Parking team:

Anthony Crane
Email: cranea@ealing.gov.uk
Tel: 020 8825 6710

Abdur Rashid
Email: rashida@ealing.gov.uk
Tel: 020 8825 8052

Please take part in this consultation. Your views will be taken into account. It is your chance to have your say whether a CPZ is introduced in your area.

Can I continue to park across my driveway?

Within a CPZ all lengths of the road must be marked, by law, with either a yellow line or a parking bay. This includes the dropped kerbs in front of driveways leading to individual properties. We are aware of the different opinions that this creates. Some residents prefer to have the driveway clear at all times and some residents prefer to allow their or their visitor’s car to park across their own driveway if they wish.

If a yellow line is placed across a driveway, nobody, including the resident or owner of that house, can park across it without risking the possibility of receiving a parking ticket. This only applies during the hours in which the CPZ operates. Outside of these hours the CPZ ceases to operate and the restrictions apply as they do currently, with the resident able to give permission for visitors to park (not applicable to shared driveways) and to seek enforcement action where necessary.

If a residents’ bay marking is placed across a driveway, then the driveway will be accompanied by a white advisory line, showing that access is needed at all times. However, permit holders using their own driveway or their visitors displaying a validated visitors voucher can park across the driveway without being penalised with a parking ticket. This option maximises the available parking during the hours of CPZ operation. While this inevitably leads to understandable concerns among residents of having their driveway blocked by fellow permit holders, in practice, this system works effectively throughout the CPZs in the borough.

If your area becomes a controlled parking zone, then it will form an extension to the existing Zone NN. In which case, it is usual procedure for an extension to adopt the same conditions as the zone that it will join. Therefore, Option B will likely be implemented. However, if you have any specific objections or comments relating to this, please let us know.
What happens next?

We will analyse all responses we receive and present them, together with any background information, to the ward members for their comments. Cabinet then decide whether a CPZ should be introduced, taking account of the consultation results and any comments or recommendations from the ward members.

Results of this consultation will be available on the Council’s website soon after reporting to Cabinet at www.ealing.gov.uk/council/committees.

Your questions answered

We have tried to answer commonly asked questions about how CPZs work, tailored to how a zone could work in your area. If you have more questions, please contact the Highways parking team on 020 8825 6710 or 8052, or visit www.ealing.gov.uk

Where will the zone work?

We are consulting this area to see if a CPZ is needed. We also need to establish the strength of opinion to decide which area should be included in the CPZ.

When will the zone work?

The operational hours of the proposed CPZ, are dependent on the consultation results and whether the proposed area is an extension to an existing CPZ, or an entirely new zone. Extensions will usually adopt the same operational conditions as the CPZ that they are proposed to join. For new zones, residents are asked to identify what they feel are the main causes of parking stress in the area. From the responses received, we will be able to determine the most suitable operating hours to tackle the parking pressure in the area.

How much will a residents’ parking permit cost and who can apply for one?

The cost of permits is £45 per vehicle for one year in CPZs that operate for shorter hours (e.g. 9am to 10am and 3pm to 4pm) and £77.50 per vehicle for one year in CPZs that operate for longer hours (e.g. 9am to 5pm). Anyone whose permanent address is in the CPZ area and who owns a vehicle can apply for a resident’s permit. Permits allow you to park in any vacant resident or dual-use parking bay during the hours in which it applies.

What are dual-use bays?

Dual-use bays, or shared-use bays as they are also referred, are permit holder bays that also provide pay & display or free short term parking. Dual-use bays are often proposed in residential roads that also have shops, providing parking for customers as well as additional parking for residents. Like standard pay & display bays, dual-use bays are only proposed where there are no residential frontages. This is to ensure that users do not encroach upon the parking facilities prioritised for residents by their homes.

What if I have family or friends who want to visit?

You can buy visitors’ vouchers for family and friends and they can park in the residents’ bays. These cost £60 per hour, capped at £3.50 for all day. Vouchers are available in books of 10. We will monitor who applies for these books, and how many they apply for. Your visitors will need to put their vehicle details, and the details of the property they are visiting, on their vouchers. You will only need to use a voucher during the hours the zone works.

Aren’t CPZs just a way to make money?

No. The costs of setting up and running a controlled parking zone are quite high. If we raise any money, by law we have to spend it on transport-related improvements.

What about parking for health visitors, people with disabilities, or people with motorbikes?

People with disabilities who are Blue Badge holders will continue to be able to park for free. Doctors, nurses, midwives and health visitors who need to visit patients in the area can apply for a general exemption permit. Residents with motorbikes will be able to park free of charge within residents’ bays. However, if motorbike parking becomes a problem, this will be reviewed.

I have a business in the area – what about me?

Business permits are available if you need vehicles for your business. If you have off-street parking for your vehicles, you won’t qualify for any business permits. The yearly cost of business permits is £600 no matter when the zone applies. This cost compares well with local car park charges and other local authority CPZ charges for businesses.

What about long-stay parking?

If long-stay parking by non-residents is necessary, we could introduce pay-and-display and pay-by-phone parking, for up to 5 hours or longer, depending on need.

Can the parking controls be changed once they have been introduced?

Once a CPZ is implemented, we monitor its operation within the first few months. During this period, residents are welcome to raise any concerns they may have about the zone or request restrictions to be changed. Certain restrictions may then be altered if necessary and/or feasible. A full review of the zone is then undertaken after 12 months of operation. We will consult households and businesses as part of this review.

What other types of permit are there?

Religious Permits – Religious places of worship may apply for up to 25 Religious Permits at £30 per permit. These permits allow parking during the time of operation of the zone and are issued to the manager of the establishment for distribution to members. However, religious permits are only to be used when attending the place of worship.

Do I have to purchase a permit?

Parking controls will not be placed in private roads or non-highway roads. A permit to park is not required when parking in private or non-highway roads.

What are religious places of worship?

Religious places of worship include all religious buildings where a religious service is held. In general, those that are approved as places of worship by the relevant religious organization. In some cases, when CPZs are introduced, pay-and-display and pay-by-phone parking bays are provided, which visitors can use for longer hours. These are for people visiting restaurants, bars, and leisure facilities, taking part in a religious occasion, going shopping, or who have an appointment. ‘Stop-and-shop’ bays (where it is free to park for specified period of time) are also introduced to encourage people to use local shops.

Drayton Green CPZ Consultation
This consultation explains our proposed controlled parking zone in your area.

It may be necessary for you to contact someone who speaks your language to help you understand this leaflet. We would encourage you to do this as we would like to have your views on the proposals.

Drayton Green CPZ Consultation

This consultation explains our proposed controlled parking zone in your area. It may be necessary for you to contact someone who speaks your language to help you understand this leaflet. We would encourage you to do this as we would like to have your views on the proposals.
Drayton Green Zone NN
CPZ proposed extension questionnaire
Core Area

1  Are you responding as a ... (Please select one answer only)
   Resident ☐  Business ☐  Both ☐

2  Do you support the proposed extension of the CPZ in your area?
   Yes ☐  No ☐

3  How has existing CPZ affected parking on your road?
   Easier ☐  Harder ☐  No change ☐

4  How has the existing CPZ affected traffic congestion on your road?
   Better ☐  Worse ☐  No change ☐

5  Currently, the CPZ operates from 10am to 11am and 2pm to 3pm, Monday to Friday. If the CPZ were to be extended, do you feel these times/days are appropriate?
   Yes ☐ (go to question 7)  No ☐

6  If you answered ‘No’, can you suggest days/times that may be more suitable?
   Days: Monday to Saturday ☐  Monday to Sunday ☐
   Times (please specify):

   PLEASE NOTE: If the times/days in which the existing CPZ operates were to change as a result of any future review of the existing zone, any extension would adopt the same hours.

7  Do you have any other comments relating to this CPZ extension proposal?

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   ________________________________________________________________
   ________________________________________________________________
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   ________________________________________________________________
   ________________________________________________________________
   ________________________________________________________________
   ________________________________________________________________
If you need any further information, please contact:

**Anthony Crane**  
Email: cranea@ealing.gov.uk  
Tel: 020 8825 6710

OR

**Abdur Rashid**  
Email: rashida@ealing.gov.uk  
Tel: 020 8825 8052.

Thank you for filling in this questionnaire.  
Please return your questionnaire in the prepaid envelope provided to:  
Highways, Ealing Council, 1st Floor Perceval House,  
14-16 Uxbridge Road, Ealing W5 2HL.

**We need your comments by 2 November 2012.**

Thank you for your help.
Drayton Green Zone NN
CPZ review questionnaire

Part one

1. Does your household have a car or other vehicle?
   Yes [ ]  No [ ]
   If yes, please state how many

2. Do you have a resident’s/business parking permit?
   Yes [ ]  No [ ]  I have a disabled badge [ ]

3. Do you use visitors vouchers?
   Yes [ ]  No [ ]

Part two

4. How has controlled parking affected parking in your road?
   Much harder [ ]  Harder [ ]  No change [ ]  Easier [ ]  Much easier [ ]

5. How has controlled parking affected traffic congestion in your road?
   Much worse [ ]  Worse [ ]  No change [ ]  Better [ ]  Much better [ ]

6. Do you want the CPZ to continue to operate, or would you prefer the CPZ to be removed?
   I would like the CPZ to continue to operate [ ]
   I would like the CPZ to be removed [ ]

7. At present, the parking controls apply from Monday to Friday. Do you feel that these days are appropriate?
   Yes [ ]  No [ ]
   If you answered ‘No’, which days do you think should apply?
   Monday to Saturday [ ]  or  Monday to Sunday [ ]
During what times would you like the CPZ to operate?

Existing Hours (10am to 11am and 2pm to 3pm)  

Longer Hours (e.g. 9.30am to 5.30pm)  

While 2 hour control, which is currently used, is an effective measure to alleviate long stay parking pressure, it may not always be suitable for areas located near other public attractions. Longer operational hours will not only prevent commuter parking but will also minimise the impact of those seeking free parking to visit nearby shopping centres and other amenities.

All Day Control (e.g. 9am to 9pm)  

Some areas located close by to busy shopping centres, restaurants, gymnasiums and other night spots may suffer from further parking pressure during the evening. In some cases, residents may have difficulty parking upon their return home from work. All day operation provides additional control and further assurance of parking being available.

Part three

How do you rate the way we enforce controlled parking?

Extremely poor  Poor  OK  Good  Extremely good

As part of the introduction of controlled parking, yellow lines have been marked around all junction corners. How has this affected the following?

Pedestrian safety

Much more dangerous  More dangerous  No change  Safer  Much safer

Vehicle safety when manoeuvring at junctions

Much more dangerous  More dangerous  No change  Safer  Much safer

Overall, how do you rate the CPZ?

Extremely poor  Poor  OK  Good  Extremely good
Do you wish to comment on these proposals? Example (on the questions above or suggestions on how we can improve this scheme and our service to you).

_________________________________________________________________________________________
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Email: cranea@ealing.gov.uk  
Tel: 020 8825 6710

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Email: rashida@ealing.gov.uk  
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Thank you for filling in this questionnaire.  
Please return your questionnaire in the prepaid envelope provided to:  
Highways, Ealing Council, 1st Floor Perceval House, 14-16 Uxbridge Road, Ealing W5 2HL.

**We need your comments by 2 November 2012.**

Thank you for your help.
Do you want a controlled parking zone in your road?
Whether you live or have a business in the area, use a car, walk, cycle or use public transport, your views are important.

If you want us to take account of your views, please fill in this questionnaire.
If you are responding on behalf of a business, please write your business name here.

1 Should a CPZ be introduced in the core area, shown on the plan, would you like to be included?
   Yes [ ] No [ ]

2 If you have a driveway, would you prefer a white line or a yellow line?
   Yellow line (Option A) [ ] White line (Option B) [ ]

3 Do you have any further comments?
   (for example, on operating times, special business needs, and so on)?

   ________________________________________________________________
   ________________________________________________________________
   ________________________________________________________________
   ________________________________________________________________
   Postcode: ____________________________

Ealing Council will use the information you have provided as part of this public consultation to help us understand your concerns in order that we can plan and develop a service that meets the needs of the community. Reports or plans produced from this consultation will not disclose any personal information.

Under the Data Protection Act 1998 you may write to the Data Controller at Perceval House, 3rd Floor NW,
14-16 Uxbridge Road, Ealing W5 2HL, and request a copy of the information we hold about you. When you write please tell us which services you have been dealing with and any other information that you think will assist us in locating your information.

Thank you for taking the time to fill in this questionnaire. Please return it in the prepaid envelope provided by 2 November 2012 to Highways, Ealing Council, Perceval House, 14-16 Uxbridge Road, London W5 2HL.

We will listen to your views and take them into account. For more information on what will happen next, please see consultation booklet.

If you would like to receive the results of the consultation electronically, please give your email address here.

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Name:___________________________________________________________________________________
Address: ______________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________
__________________________________________________  Postcode: ____________________________

IMPORTANT – Please ensure that you provide these details so that your response can be analysed against your street.