

Frequently Asked Questions

Who can see my information?

Only the services you agree are allowed to see it for the purpose of getting you the help you need (indicated on the EHAP form).

The only time we will share your information without consent is if a child or young person has been harmed or is at risk of harm.

What if I start using the EHAP and change my mind?

The EHAP is completely voluntary – it exists to help you. If you decide you no-longer want to carry on with it – the EHAP process will be closed.

Is there anything I need to do?

Getting good results relies on everyone being open and honest and doing the things they have agreed to do. Please try to attend meetings and appointments made for you or notify someone if you are unable to attend. During meetings it is important to get involved by asking questions and joining in discussions.

My Contacts & Appointments



The **Early Help Assessment and Plan (EHAP)** is when professionals from services meet with you to work out what help you might need and make a plan to get you that help.

Children & Families



Please keep this appointment card safe and use it to keep in touch with the people working with you to get you the help you need.

Your EHAP registration number is:

Name and phone number of the person who started this process for you:

EHAP Initiator Name:

Tel: _____

Your Lead Professional

LP Name:

Tel: _____

Useful contacts:

Family Information Service

(Mon-Fri, 9am-5pm) **020 8825 5588**

ECIRS (Ealing Children's Integrated Response Service)

(24hrs) **020 8825 8000**

A Team Around the Family (TAF) meeting is when we meet with you to discuss your needs and review progress.

TAF meetings and other appointments

Date _____ Time _____

Place _____

Date _____ Time _____

Place _____

Date _____ Time _____

Place _____

Date _____ Time _____

Place _____

Date _____ Time _____

Place _____

Date _____ Time _____

Place _____