

New Bike Hangars consultation report



London Borough of
Ealing

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1.0. Introduction

Ealing Council are installing bike hangars as part of our commitment to deliver secure cycle parking for residents. The installation of bike hangars across the borough is in line with Ealing's commitment to zero carbon emissions and encouraging residents to cycle. Cycling is incredibly beneficial to our mental and physical wellbeing and can reduce the risk of health conditions. Evidence from other London boroughs shows that the installation of bike hangars increases the uptake of cycling, and in time this reduces overall motor traffic and the need for car parking space in the future.

This batch of hangars is planned for Ealing Common, Greenford Broadway, Hanger Hill, Lady Margaret, North Acton, North Hanwell, Pitshanger, Southfield & Walpole. A letter was delivered to each household in the vicinity of each proposed bike hangar to allow residents living near the hangar location to share their views. We have considered the responses alongside the number of requests received in each location.

If a location was deemed suitable for a bike hangar, we will now proceed with a Traffic Management Order (TMO). This is a legal document, under the Road Traffic Regulation Act 1984, which regulates the use of highways for movement and parking. A Traffic Management Order involves a 21-day statutory consultation, advertised on lampposts on the street, which will then fully consider any objections before a decision is made on installing the hangar.

As part of the Travel in Ealing Charter, which was adopted in June 2023, we affirmed that we will not treat engagement exercises as though they are referendums. Local consultations allow us to collate responses from residents and understand their views prior to and in addition to any statutory consultation, which helps us reach more residents. All objections are noted and this report addresses all issues raised by residents. We remain committed to following the evidence and underlying principles for our schemes. We are responding to very high demand for safe cycle storage across the borough and are following the principle that providing six residents with cycle parking is a greater benefit to the community than retaining parking space for one car.

2.0. Details of responses

Adelaide Road

Number of responses: 4

Number of households that received a letter: 143

Response rate: 2.8%

Responses:

- Yes - support installation: 1
- No - oppose installation: 3
- Neutral/other location suggested: 0

Summary of responses received from residents: One response supported the proposal. Three objections were received. Concerns raised related to existing parking pressure, the perception that nearby properties already have sufficient cycle storage, and concerns that the proposed location may affect visibility and road safety due to its proximity to the junction.

Response from Council: The Council recognises concerns regarding parking demand. A bike hangar occupies a small amount of kerbside space while providing secure cycle parking for up to six bicycles. Bike hangars are provided for residents and support the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles.

The proposed location has been assessed by officers and is considered suitable, with no significant impact on highway safety, visibility, pedestrian movement or access anticipated.

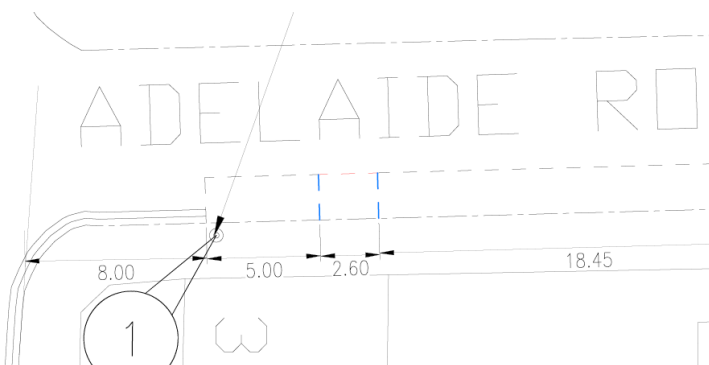


Figure 1 shows the position of the bike hangar proposed for the traffic management order

Outcome: Proceed to Traffic Management Order

Avon Road

Number of responses: 4

Number of households that received a letter: 64

Response rate: 6.25%

Response:

- Yes - support installation: 0
- No - oppose installation: 4
- Neutral/other location suggested: 0

Summary of responses received from residents: Four objections were received. Concerns raised related to parking pressure, the perceived lack of demand for additional cycle parking, the existence of other cycle parking facilities in the wider area, and the suitability of allocating highway space to a bike hangar rather than vehicle parking.

Response from Council: The Council recognises concerns regarding parking demand. A bike hangar occupies a small amount of kerbside space while providing secure cycle parking for up to six bicycles. Bike hangars are provided for residents and support the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles.

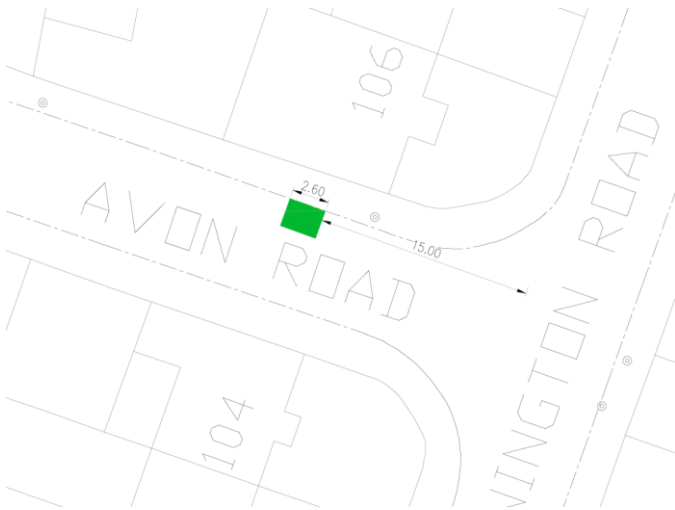


Figure 2 Shows the position of the hangar proposed for the traffic management order

Outcome: Proceed to Traffic Management Order

Church Path

Number of responses: 8

Number of households that received a letter: 134

Response rate: 5.97%

Response:

- Yes - support installation: 6
- No - oppose installation: 1
- Neutral/other location suggested: 1

Summary of responses received from residents: Six responses supported the proposal, with several respondents expressing an interest in renting a space within the bike hangar. One objection was received, raising concerns regarding parking pressure, visual impact, security and the perceived lack of demand. One respondent supported the proposal in principle but suggested relocating the bike hangar to avoid obstructing access to a private gate and to provide additional space for users accessing the hangar.

Response from Council: The Council recognises concerns regarding parking demand and the suitability of the original location. Following the consultation, a highways engineer undertook a further site assessment in response to comments received from residents. In particular, concerns were raised regarding the narrow footway adjacent to the proposed bike hangar and whether users accessing bicycles could obstruct pedestrian movements. Residents also suggested relocating the bike hangar to the central reservation area between Church Path and Cleveland Road. Following review, officers consider this to be a more appropriate location and the proposal will therefore proceed to Traffic Management Order consultation with the bike hangar situated adjacent to the central reservation on the Cleveland Road side of Church Path. The Council acknowledges concerns regarding parking demand; however, consultation responses demonstrated strong demand for secure cycle parking in the area. Bike hangars provide secure storage for up to six bicycles and support the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles.

Outcome: Proceed to Traffic Management Order with the bike hangar relocated to Cleveland Road, opposite number 8 Cleveland Road.

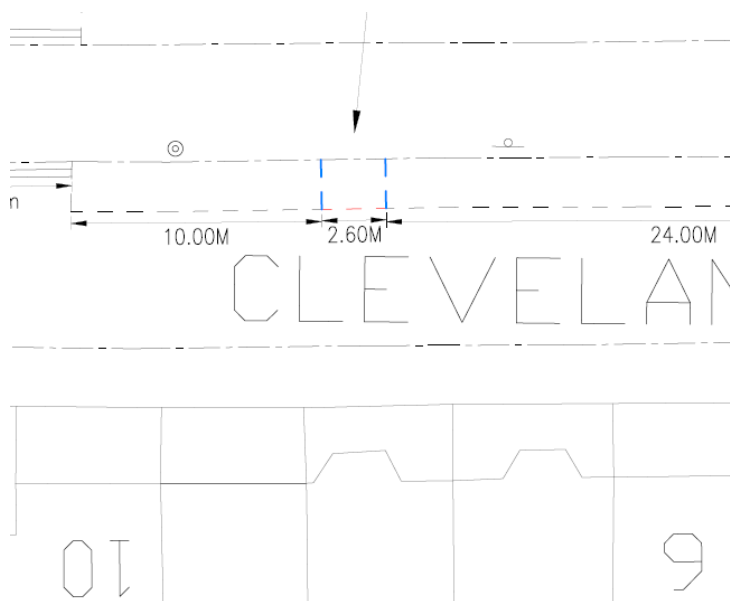


Figure 3 Shows the revised position for the bike hangar on Cleveland Road

Crane Avenue

Number of responses: 5

Number of households that received a letter: 103

Response rate: 4.85%

Response:

- Yes - support installation: 4
- No - oppose installation: 1
- Neutral/other location suggested: 0

Summary of responses received from residents: Four responses supported the proposal, although several respondents raised concerns regarding the nearby e-bike and e-scooter parking bay, including vehicles being parked outside the designated area and impacts on the adjacent EV charging bay. One objection was received, citing the presence of an existing bike hangar nearby, parking pressure and concerns regarding the management of the existing e-bike and e-scooter bay.

Response from Council: The Council recognises concerns regarding parking demand. A bike hangar occupies a small amount of kerbside space while providing secure cycle parking for up to six bicycles. Bike hangars are provided for residents and support the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles. Highways officers attended site to investigate the feasibility of putting the bike hangar between the EV and cycle hire bay, unfortunately the limited space does not permit this due to the tree restricting the bike hangar opening. The e-bike operators have informed of the parking issues and have been told to review the space where the bikes can park.

Outcome: Proceed to Traffic Management Order.

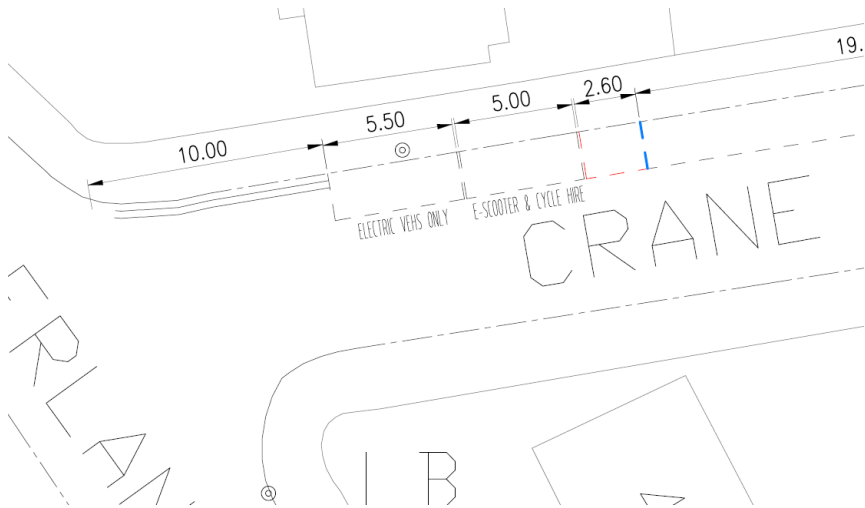


Figure 4 Shows the position for the bike hangar on Crane Avenue

Delamere Road

Number of responses: 8

Number of households that received a letter: 72

Response rate: 11.11%

Response:

- Yes - support installation: 0
- No - oppose installation: 8
- Neutral/other location suggested: 0

Summary of responses received from residents: Eight objections were received. The principal concern raised was the suitability of the proposed location, with respondents citing highway safety concerns associated with the road layout, restricted visibility, the proximity of St Paul's Close and the presence of large, parked vehicles. Several respondents noted that a cycle hire parking area had previously been installed and subsequently removed from the same location following concerns regarding its impact on the highway. A number of alternative locations were suggested.

Response from Council:

The Council would like to thank respondents for highlighting their concerns regarding the proposed location of the bike hangar. Following a review of the feedback received, a Highways Engineer has identified a revised location on the opposite side of the road, adjacent to 159 St Paul's Close, which is considered more suitable. In light of this assessment, the Council intends to continue with the proposal and proceed to the Traffic Management Order (TMO) stage at the revised location, where residents will have a further opportunity to comment as part of the statutory consultation process.

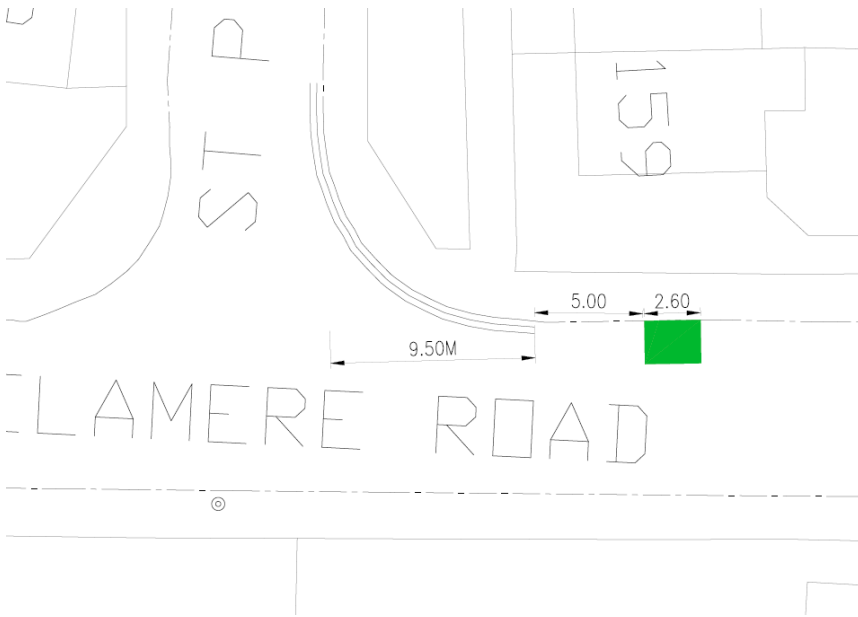


Figure 5 Shows the position of the bike hangar

Outcome: Proceed to the Traffic Management Order stage for the revised location adjacent to 159 St Paul's Close.

Elm Tree Close

Number of responses: 8

Number of households that received a letter: 68

Response rate: 11.76%

Response:

- Yes - support installation: 0

- No - oppose installation: 8
- Neutral/other location suggested: 0

Summary of responses received from residents: Eight objections were received. Concerns raised related to existing parking pressure, the suitability of the proposed location on a narrow residential road, potential impacts on pedestrian accessibility and visibility, and the proximity of the site to a primary school. Several respondents suggested that a location closer to the recently installed cycle lanes and adjacent open space may be more appropriate.

Response from Council: The Council recognises concerns regarding parking demand and the suitability of the proposed location. A bike hangar occupies a small amount of kerbside space while providing secure cycle parking for up to six bicycles. Bike hangars form part of a wider package of cycling infrastructure and should not be considered in isolation. The recently introduced cycle lanes in the area are intended to support and encourage cycling, while secure cycle storage helps address one of the key barriers to cycling by providing residents with a safe and convenient place to store their bicycles. The provision of secure cycle parking has been shown to support increased cycle use and contributes to the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles. Officers are satisfied that the proposed location is suitable and should proceed.

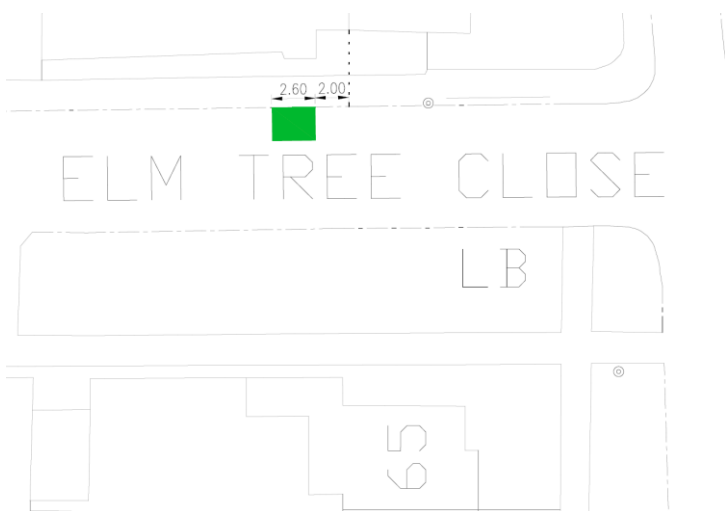


Figure 6 Shows the position of the bike hangar

Outcome: Proceed to Traffic Management Order.

Eridge Road

Number of responses: 11

Number of households that received a letter: 96

Response rate: 11.46%

Response:

Yes - support installation: 3

No - oppose installation: 7

Neutral/other location suggested: 1

Summary of responses received from residents: Three responses supported the proposal, with respondents expressing an interest in renting space within the bike hangar. Seven objections were received. Concerns raised related to parking pressure, the perceived lack of demand for secure cycle storage, the availability of private cycle storage at nearby properties, and the presence of an existing bike hangar in the wider area. One respondent sought further information regarding whether a cycle hire or e-scooter parking bay would also be provided.

Response from Council: The Council recognises concerns regarding parking demand. A bike hangar occupies a small amount of kerbside space while providing secure cycle parking for up to six bicycles. Bike hangars are provided for residents and support the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles. While some nearby properties may have access to private storage, bike hangars provide an additional secure and convenient storage option for residents who wish to cycle more regularly.

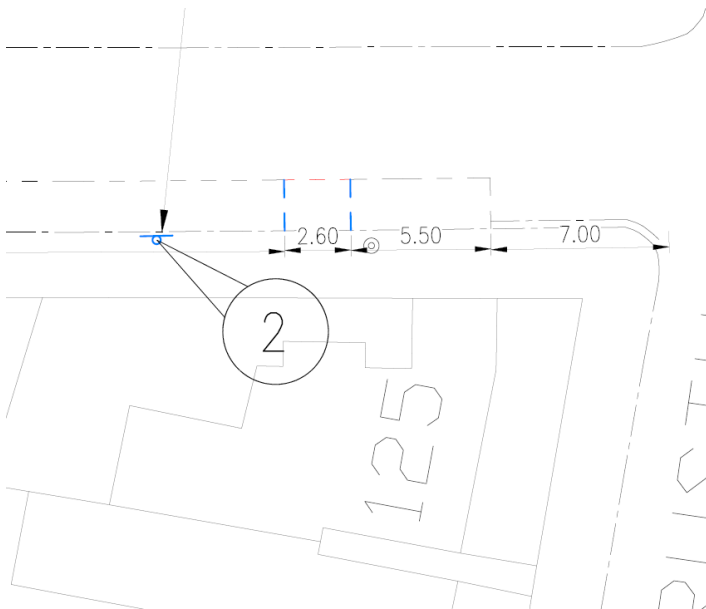


Figure 7 shows the position of the bike hangar

Outcome: Proceed to Traffic Management Order.

Felton Road

Number of responses: 6

Number of households that received a letter: 96

Response rate: 6.25%

Response:

- Yes - support installation: 3
- No - oppose installation: 2
- Neutral/other location suggested: 1

Summary of responses received from residents: Three responses supported the proposal, including residents expressing an interest in renting a space within the bike hangar. Two objections were received. Concerns raised related to parking pressure, the availability of private cycle storage, and the status of Felton Road as an unadopted road. One respondent supported the proposal but suggested an alternative location.

Response from Council: The Council acknowledges the concerns raised regarding the status of Felton Road. Following further review, it has been confirmed that the proposed location is not suitable for the installation of a bike hangar as Felton Road is an unadopted road. However, consultation responses demonstrated support for the provision of secure cycle storage in the area, including interest from residents wishing to rent spaces within a bike hangar. To facilitate the delivery of secure cycle parking in the area, the proposed bike hangar will be relocated to Leybourne Avenue, which forms part of the adopted highway network.

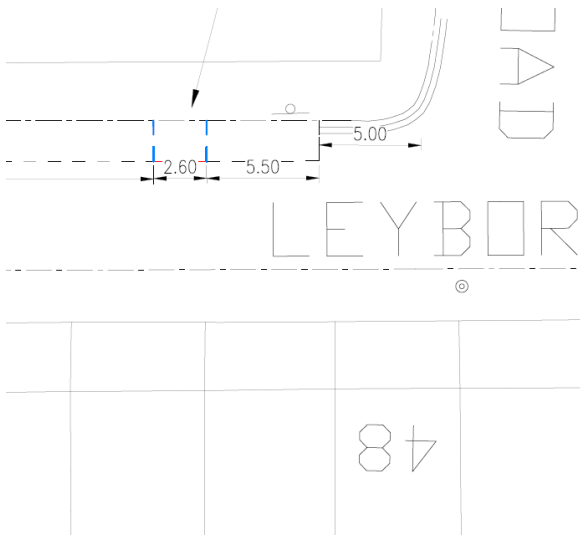


Figure 8 shows the position of the bike hangar

Outcome: Do not proceed with the proposed location on Felton Road. Proceed to Traffic Management Order for an alternative location on Leybourne Avenue, opposite number 44 Leybourne Avenue.

Fielding Road

Number of responses: 10

Number of households that received a letter: 124

Response rate: 8.06%

Response:

- Yes - support installation: 6

- No - oppose installation: 4
- Neutral/other location suggested: 0

Summary of responses received from residents:

Six responses supported the proposal, with several respondents expressing an interest in renting a space within the bike hangar. Four objections were received. Concerns raised related to parking pressure, the availability of private cycle storage, the visual impact of the bike hangar, and the proximity of the proposed location to neighbouring properties.

Response from Council:

The Council recognises concerns regarding parking demand and the suitability of the proposed location. A bike hangar occupies a small amount of kerbside space while providing secure cycle parking for up to six bicycles. Consultation responses demonstrated demand for secure cycle parking in the area, with several residents expressing an interest in renting a space within the proposed bike hangar. Bike hangars are provided for residents and support the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles. Officers are satisfied that the proposed location is suitable and should proceed.

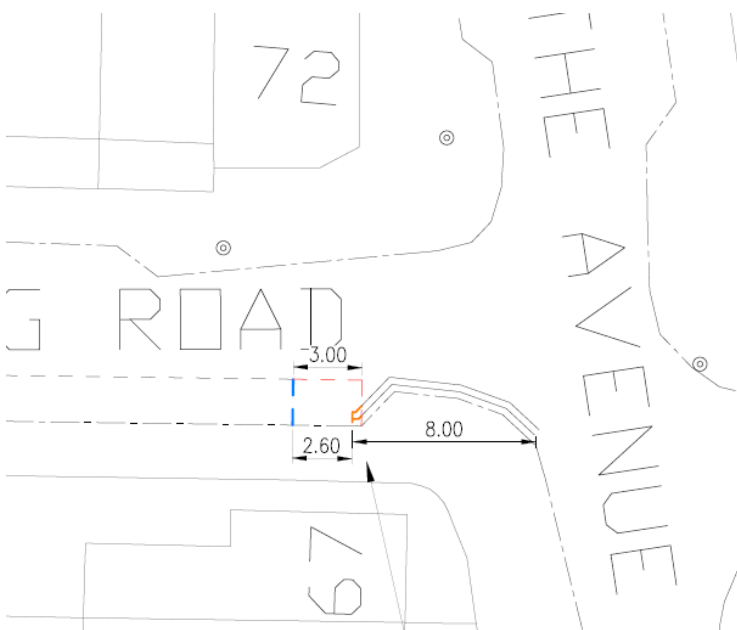


Figure 9 shows the position of the bike hangar

Outcome: Proceed to Traffic Management Order.

Golf Road

Number of responses: 2

Number of households that received a letter: 119

Response rate: 1.68%

Response:

- Yes - support installation: 1
- No - oppose installation: 0
- Neutral/other location suggested: 1

Summary of responses received from residents: One response supported the proposal and welcomed the provision of additional cycling facilities in the borough. One respondent suggested that Hanger Vale Lane may be a more suitable location due to lower traffic levels and reduced parking demand.

Response from Council: The Council welcomes support for the proposal and notes the suggestion for an alternative location. The proposed site has been identified following an assessment of local road conditions, parking demand and suitability for a bike hangar.

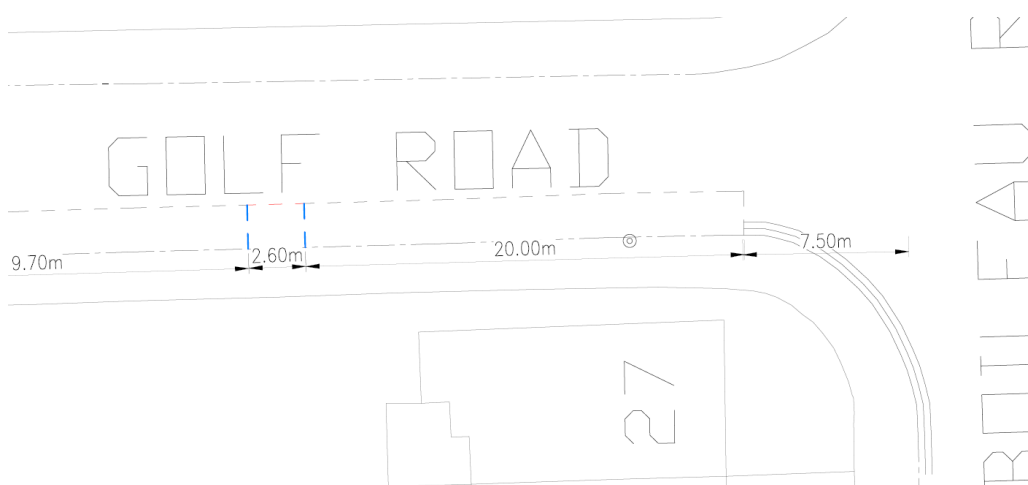


Figure 10 shows the position of the bike hangar

Outcome: Proceed to Traffic Management Order.

Studland Road

Number of responses: 2

Number of households that received a letter: 63

Response rate: 3.17%

Response:

- Yes - support installation: 1
- No - oppose installation: 1
- Neutral/other location suggested: 0

Summary of responses received from residents: One response supported the proposal and welcomed further investment in cycling infrastructure. One objection was received, raising concerns regarding parking pressure, traffic congestion, road safety and the potential impact of the proposed bike hangar on an already constrained section of Studland Road.

Response from Council: The Council recognises concerns regarding parking demand and road safety. A bike hangar occupies a small amount of kerbside space while providing secure cycle parking for up to six bicycles. Bike hangars are provided for residents and support the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles. The proposed location has been assessed by officers and is considered suitable for the installation of a bike hangar without causing a significant impact on highway safety, access or traffic flow.

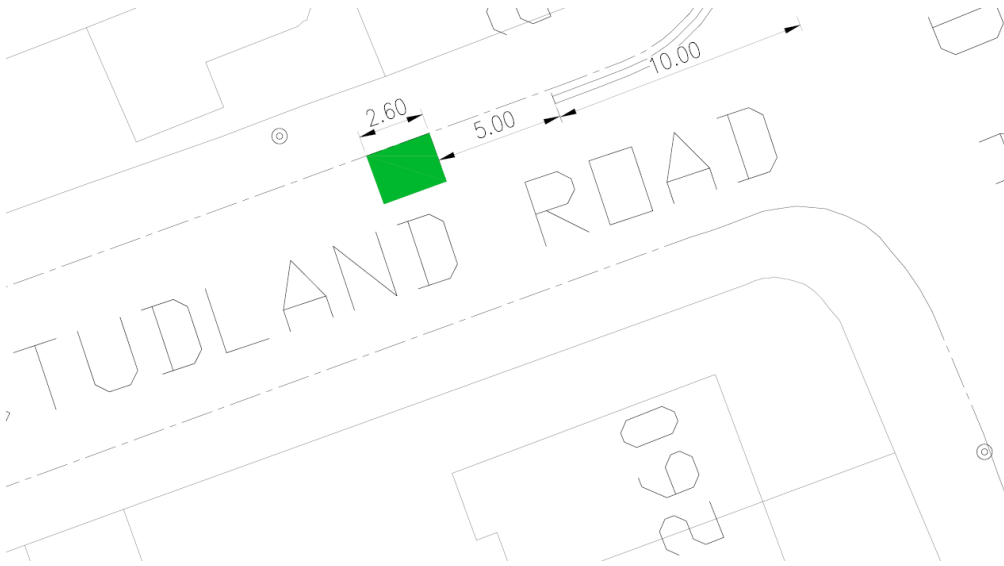


Figure 11 Shows the position of the bike hangar

Outcome: Proceed to Traffic Management Order.

Willcott Road

Number of responses: 2

Number of households that received a letter: 144

Response rate: 1.39%

Response:

- Yes - support installation: 1
- No - oppose installation: 1
- Neutral/other location suggested: 0

Summary of responses received from residents: One response supported the proposal, highlighting the need for secure cycle storage for residents living in flats and converted properties without adequate storage space. One objection was received, raising concerns regarding parking pressure and the view that nearby properties already have sufficient space to store bicycles within their gardens.

Response from Council: The Council recognises concerns regarding parking demand. A bike hangar occupies a small amount of kerbside space while providing secure cycle parking for up to six bicycles. While some nearby properties may have access to private storage, secure cycle storage remains an important requirement for residents living in flats, converted properties and homes without suitable cycle parking facilities. Bike hangars are provided for residents and support the Council's wider objectives to encourage cycling, promote sustainable travel and reduce reliance on private vehicles.

Outcome: Proceed to Traffic Management Order.

3.0 Next Steps

The Council has carefully considered all responses received during the consultation and reviewed the issues raised by residents, including parking pressure, site suitability, highway safety, accessibility and demand for secure cycle parking.

Following this review, the Council intends to proceed with all locations identified in this report. Following consultation feedback, revised locations have been identified for some of the bike hangars. The proposed bike hangars form part of the Council's programme to expand the availability of secure cycle parking across the borough and support residents who do not have suitable cycle storage at home.

The next stage of the process will be a statutory 21-day Traffic Management Order (TMO) consultation. Details of the proposals will be advertised on-site and interested parties will have a further opportunity to submit comments or objections. All representations received during the statutory consultation will be carefully considered before a final decision is made. Subject to approval following the TMO process, the bike hangars would be installed in Autumn/Winter 2026 as part of the Council's ongoing programme to encourage cycling, promote sustainable travel and reduce reliance on private vehicles.