

FAQs

Answers to your questions about
changing our travel policy for over 16s



Easy Read



This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



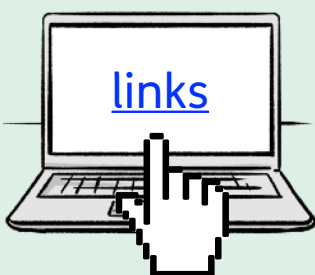
This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

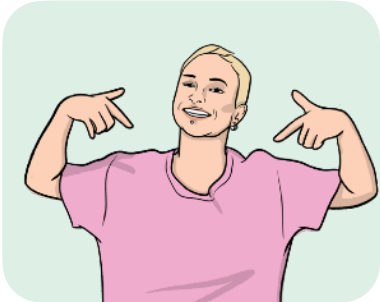
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About this booklet

Ealing Council is suggesting some changes to our **travel Policy** which says how we help young people who are:



- 16 to 19 years old and need extra support to travel to school or college.



- 19 to 25 years old with Special Educational Needs and Disabilities (SEND), and need support to travel to college or training.



We are asking people what they think before we make the changes.



This booklet answers some of your **Frequently Asked Questions (FAQs)**.

The **FAQs** are common questions we have been asked about the changes we are suggesting to the travel policy.

Question 1: What are the main changes the Council is suggesting?

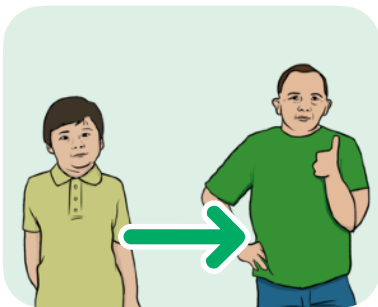


We want the new travel policy to focus on helping young people who need our support the most.



We want to help them to:

- Be able to do more for themselves.



- Get ready for adult life.



- Learn the skills they need to get a job.

Question 2: Do the changes affect how the Council will decide who they help?

Yes. We want to think about these things when we are deciding who we can help:



- If the young person already gets money to help pay for their education.



- If the young person can travel on their own.



- If the young person has additional needs because of their:
 - Learning difficulty.
 - Disability or illness.
 - Impairment.
 - Challenging behaviour.

Question 3: Are there any changes to the types of help that are available?

The new travel policy will have the same 3 types of help available:



1. **A Personal Independence Budget (PIB)** - this is money that is given to someone to spend on their own travel arrangements.



2. **Independent travel training** - this teaches young people about travelling and using public transport on their own.



3. **Arranged transport** - this is council vehicles, like minibuses, that can take your child to and from school or college.

Question 4: Will the amount I pay towards arranged transport change?



If we are helping your child to travel to school or college in one of our vehicles, we will ask you to pay towards the cost.



£380

Parents and carers on **low income** will be asked to pay £380 for the school year 2025 to 2026.



Less

Low income means you live on less money than most other people.



£1140

All other parents and carers will be asked to pay £1140 for 2025 to 2026.

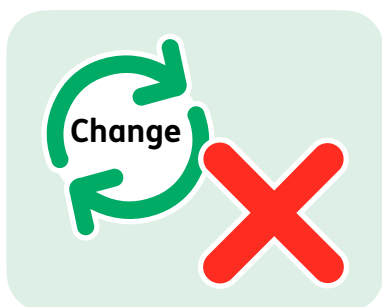
Question 5: Are there any changes to appeals if I disagree with the Council's decision?



If we decide that we cannot help your child to travel to college or training, you can **appeal**.

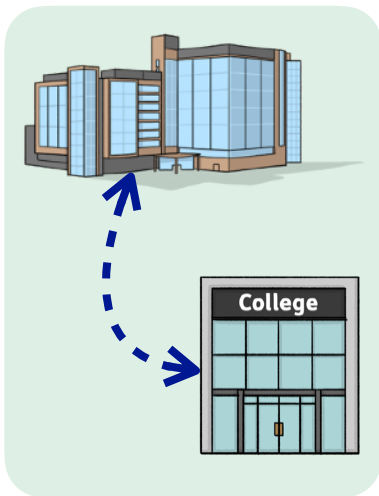


An **appeal** is when you disagree with a decision and ask for it to be changed.



In the new policy, we are not suggesting any changes to the way appeal, and what happens when you appeal.

Question 6: Do the changes affect help for my child if they go to more than one school or college?



Some young people will need to go to different places to get their education.

For example, your child may have some lessons in college, and some lessons in another place outside of college.



In the new policy, we want to make it clearer that your child's school or college should arrange their travel to and from the other place, and pay for it.

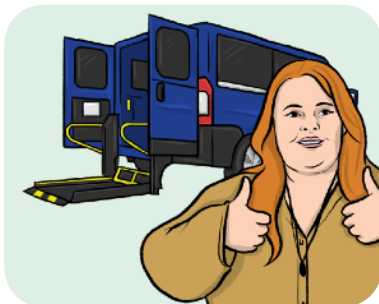
Question 7: What are collection points?



Collection points are like bus stops. They are a place where vehicles can stop to collect or drop children off.



It will help to reduce journey times if our vehicles can use collection points instead of going to every young person's home.



But our vehicles will collect your child from home if that is best for your child.

Question 8: How will the changes affect young people who need the most support?



We want to help young people who need our support the most.



We will look at what is best for each young person and decide how to support them in the right way.

Find out more



You can look at our website here:

www.ealing.gov.uk

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