

Bike Hangars - Local Consultation Results

Ealing Council are installing bike hangars in autumn and winter 2024 as part of our commitment to deliver at least 150 hangars by 2026. The installation of bike hangars across the borough is in line with Ealing's commitment to zero carbon emissions and encouraging residents to cycle. Cycling is incredibly beneficial to our mental and physical wellbeing and can reduce the risk of a number of health conditions. Evidence from other London boroughs shows that the installation of bike hangars increases the uptake of cycling, and in time this reduces overall motor traffic and the need for car parking space in the future.

This batch of hangars is planned for Walpole, East Acton, South Acton and Southfield. The local consultations took place in August to November 2024, with a letter delivered to each household to allow residents living near the proposed bike hangar location to share their views. We have considered the responses alongside the number of requests received in each location.

If a location was deemed suitable for a bike hangar, we will now proceed with a Traffic Management Order. This is a legal document, under the Road Traffic Regulation Act 1984, which regulates the use of highways for movement and parking. A Traffic Management Order involves a 21-day statutory consultation, advertised on lamp-posts on the street, which will then fully consider any objections before a decision is made on installing the hangar.

As part of the Travel In Ealing Charter, which was adopted in June 2023, we affirmed that we will not treat engagement exercises as though they are referendums. Local consultations allow us to collate responses from residents and understand their views. All objections are noted and this report addresses all issues raised by residents. We remain committed to following the evidence and underlying principles for our schemes, and we do not base decisions solely on questions requiring simple yes/no answers. We are responding to very high demand for safe cycle storage across Ealing, and are following the principle that providing six residents with cycle parking is a greater resident benefit than retaining parking space for one car.

This report outlines the feedback from residents and the resulting decision by Ealing Council for each proposed location. You can click the road name to skip to the relevant page:

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Avenue Crescent

Number of responses: 4

Number of households that received a letter: 110

Number of requests for a bike hangar: 2 and 3 more in area

Response rate: 3.6%

Responses

Yes - support installation: 1

No - oppose installation: 2

Neutral/other location suggested: 1

Summary of responses received from residents: two of the respondents were neutral about the bike hangar installation, however noted about parking pressure in the area and wanted the bike hangar moved to a different location. One response was opposed due to parking pressure in the area and this being a spot not as impacted by tree debris. One resident was in support and deemed the location ideal.

Response from council: the maintenance team have been informed of the need to more regularly cut back the trees on Avenue Crescent. The council understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the same space occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

Outcome: proceed to Traffic Management Order on Avenue Crescent.

Brassie Avenue

Number of responses: 2

Number of households that received a letter: 44

Number of requests for a bike hangar: 1

Response rate: 4.5%

Responses

Yes - support installation: 1

No - oppose installation: 1

Neutral/other location suggested: 0

Summary of responses received from residents: one response was in support of the proposal. The other response cited concerns about antisocial behaviour.

Response from council: only local residents can sign up for a space in the bike hangar, it is not for public use. The noise of the hangar being opened is no louder than that of a car door. There is no evidence that existing cycle hangar units in the borough are used as gathering points for anti-social behaviour.

Outcome: proceed to Traffic Management Order on Brassie Avenue.

Churchfield Road

Number of responses: 5

Number of households that received a letter: 130

Number of requests for a bike hangar: 6

Response rate: 3.8%

Responses

Yes - support installation: 2

No - oppose installation: 2

Neutral/other location suggested: 1

Summary of responses received from residents: 2 residents supported the installation of the bike hangar. The residents opposed to the installation expressed concern about local parking pressure. The resident that suggests an alternative location was also regarding local parking pressure and the impact of existing electric vehicle chargers also removing car parking.

Response from council: we understand that there is parking pressure on your road; however, we are unable to install the bike hangar in a location that does not remove car parking. Installation of secure cycle parking, which allows six residents to park their bikes in the same space as that occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

Outcome: proceed to Traffic Management Order on Churchfield Road.

East Acton Lane

Number of responses: 1

Number of households that received a letter: 40

Number of requests for a bike hangar: 1

Response rate: 2.5%

Responses

Yes - support installation: 1

No - oppose installation: 0

Neutral/other location suggested: 0

Summary of responses received from residents: the resident is supportive but does not want parking removed.

Response from council: we understand that there is parking pressure on your road; however, we are unable to install the bike hangar in a location that does not remove car parking. Installation of secure cycle parking, which allows six residents to park their bikes in the same space as that occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

Outcome: proceed to Traffic Management Order on East Acton Lane.

Grove Road

Number of responses: 2

Number of households that received a letter: 49

Number of requests for a bike hangar: combined 40 people on waitlist for existing hangars

Response rate: 4.1%

Responses

Yes - support installation: 0

No - oppose installation: 2

Neutral/other location suggested: 0

Summary of responses received from residents: Parking pressure is mentioned by the residents that responded, alongside general concerns of rubbish accumulation around bike hangar. There is also mention of the fact this would be the third bike hangar on this road and questions around the validity of this decision.

Response from council: The aim of this bike hangar was to meet the high demand in this area. However, as there are already two bike hangars on Grove Road, and demand is now exceptionally high in other nearby neighbourhoods, the council decided to instead consult on Churchfield Road, which does not currently have a hangar, before proceeding any further with installing another on Grove Road.

Outcome: The council has consulted on Churchfield Road as an alternative location to Grove Road.

Kingscote Road

Number of responses: 2

Number of households that received a letter: 27

Number of requests for a bike hangar: 2

Response rate: 7.4%

Responses

Yes - support installation: 0

No - oppose installation: 1

Neutral/other location suggested: 1

Summary of responses received from residents: Residents did not think that Kingscote Road was the best place for a bike hangar. They pointed towards the ability to lock bikes in the front gardens as lots of residents do.

Response from council: The residents that have responded to the consultation noted front gardens as a place to store bikes. Other residents have requested a bike hangar on this road and have cited the lack of safe storage as a reason. The council is aiming to provide safe storage for all that need it across the borough.

Outcome: proceed to Traffic Management Order on Kingscote Road.

Mill Hill Road

Number of responses: 1

Number of households that received a letter: 99

Number of requests for a bike hangar: 5

Response rate: 1%

Responses

Yes - support installation: 0

No - oppose installation: 1

Neutral/other location suggested: 0

Summary of responses received from residents: the resident that responded noted that this space was not ideal considering access issue for people using Arlington Court.

Response from Council: there are 5 requests from this area. It is the council's view that this is the ideal location to meet those requests. The aspect of accessibility may mean that a slight readjustment is needed, but an inspection of the location has confirmed that there are multiple bays that can be used for access to Arlington Court on this stretch of road.

Outcome: proceed to Traffic Management Order on Mill Hill Road.

Milton Road

Number of responses: 2

Number of households that received a letter: 75

Number of requests for a bike hangar: 2, 81 people on waiting list for nearest hangar

Response rate: 2.7%

Responses

Yes - support installation:

No - oppose installation:

Neutral/other location suggested:

Summary of responses received from residents: a local business objected to the installation based on loading in this bay and a bike hangar close by not being utilised. Another resident responded supporting the installation, but there should be priority for those living on Milton Road.

Response from Council: there are bays that can be used either side of this location for loading. We understand that there is parking pressure on your road; however, we are unable to install the bike hangar in a location that does not remove car parking. Installation of secure cycle parking, which allows six residents to park their bikes in the same space as that occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling. The closest bike hangar, on Churchfield Road, is full and has 81 residents on the waiting list.

Outcome: proceed to Traffic Management Order on Milton Road.

Queen Anne's Gardens

Number of responses: 5

Number of households that received a letter: 48

Number of requests for a bike hangar: 6

Response rate: 10.4%

Responses

Yes - support installation: 1

No - oppose installation: 2

Neutral/other location suggested: 2

Summary of responses received from residents: the responses note a perceived lack of demand in the area due to the housing type. Other residents suggested slight adjustments so that parking is not impacted more than necessary.

Response from Council: we have 6 requests for a bike hangar around this area. This spot was chosen as a centre point for those requests. The bike hangar will be placed as close to the tree that still allows for full functionality.

Outcome: proceed to Traffic Management Order on Queen Anne's Gardens.

Ramillies Road

Number of responses: 1

Number of households that received a letter: 42

Number of requests for a bike hangar: 2

Response rate: 2.4%

Responses

Yes - support installation: 0

No - oppose installation: 0

Neutral/other location suggested: 1

Summary of responses received from residents: the one response noted that they support having a bike hangar on the street but suggested the stop and shop bay further down the road towards the junction with the B409.

Response from Council: the council supports the proposal to repurpose the stop and shop parking bay.

Outcome: proceed to Traffic Management Order further south on Ramillies Road.

Reynolds Road

Number of responses: 5

Number of households that received a letter: 52

Number of requests for a bike hangar: 3

Response rate:

Responses

Yes - support installation: 1

No - oppose installation: 4

Neutral/other location suggested: 0

Summary of responses received from residents: the responses to the consultation mainly mentioned the existing storage for the flats in the area and the lack of perceived need. The response in support mentioned the difficulty of space when putting a larger bike in.

Response from Council: the council has received 3 requests for a bike hangar on Reynolds Road, and the proposed location is the best option to serve the flats without cycle storage on Reynolds Road. The council believes that the benefit of cycle storage for 6 residents is of greater benefit than one parking space.

Outcome: proceed to Traffic Management Order at this location.

Whelan Road

Number of responses: 0

Number of households that received a letter: 44

Number of requests for a bike hangar: 1

Response rate: 0%

Responses

Yes - support installation: 0

No - oppose installation: 0

Neutral/other location suggested: 0

Summary of responses received from residents: N/A

Response from Council: as the council has received no responses to the local consultation, the council will continue to Traffic Management Order.

Outcome: proceed to Traffic Management Order on Whelan Road.