

Bike Hangar - Local Consultation Results

Ealing Council are installing bike hangars in winter 2023/24 as part of our commitment to deliver at least 150 hangars by 2026. The installation of bike hangars across the borough is in line with Ealing's commitment to zero carbon emissions and encouraging residents to cycle. Cycling is incredibly beneficial to our mental and physical wellbeing and can reduce the risk of a number of health conditions. Evidence from other London boroughs shows that the installation of bike hangars increases the uptake of cycling, and in time this reduces overall motor traffic and the need for car parking space in the future.

This batch of hangars is planned for Southall Broadway, Central Greenford, North Greenford, Hanwell Broadway, Ealing Common and Walpole wards. A local consultation took place in November 2023, with a letter delivered to each household to allow residents living near the proposed bike hangar location to share their views. We have considered the responses alongside the number of requests received in each location.

If a location was deemed suitable for a bike hangar, we will now proceed with a Traffic Management Order. This is a legal document, under the Road Traffic Regulation Act 1984, which regulates the use of highways for movement and parking. A Traffic Management Order involves a 21-day statutory consultation, advertised on lamp-posts on the street, which will then fully consider any objections before a decision is made on installing the hangar.

As part of the Travel In Ealing Charter, which was adopted in June 2023, we affirmed that we will not treat engagement exercises as though they are referendums. Local consultations allow us to collate responses from residents and understand their views. All objections are noted and this report addresses all issues raised by residents. We remain committed to following the evidence and underlying principles for our schemes, and we do not base decisions solely on questions requiring simple yes/no answers. We are responding to very high demand for safe cycle storage across Ealing, and are following the principle that providing six residents with cycle parking is a greater resident benefit than retaining parking space for one car.

This report outlines the feedback from residents and the resulting decision by Ealing Council for each proposed location. You can click the road name to skip to the relevant page.

Broughton Road
Green Drive
Half Acre Road
Loveday Road

Northwood Gardens
West Lodge Court
Wordsworth Avenue

Location: Broughton Road

| Response information | Number/percentage of responses |
|---|-------------------------------------|
| Number of responses | 5 |
| Number of households that received a letter | 217 |
| Number of requests for a bike hangar | 3 and a further 4 from the vicinity |
| Response rate | 2.3% |
| Response: Yes - support installation | 3 |
| Response: No - oppose installation | 2 |
| Response: Neutral/other location suggested | 0 |

Outcome Proceed to TMO on Broughton Road

Summary of responses received from residents:

Three residents were in favour of the hangar, and two were opposed. Those for the hangar cited reduced theft and damage to their bikes. The two opposed mentioned parking pressure, lack of demand and litter.

Response from Council:

As a Council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term. We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the same space occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

The bike hangar can only be accessed with a key, which is only held by residents who have purchased one of the six places in the hangar. Cyclehoop hangars are accredited with the highest level of security, and as a result we have had very few reports of bike theft from the hangars. The hangars also have a curved roof shape which discourages climbing and loitering. We have consulted our Community Safety Team who have reported that there is no correlation between the installation of bike hangars and an increase in crime at these sites, in Ealing.

Ealing Council will proceed to the Traffic Management Order. This is a 21-day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Green Drive

| Response information | Number/percentage of responses |
|---|---------------------------------------|
| Number of responses | 2 |
| Number of households that received a letter | 38 |
| Number of requests for a bike hangar | 2 |
| Response rate | 5% |
| Response: Yes - support installation | 0 |
| Response: No - oppose installation | 2 |
| Response: Neutral/other location suggested | 0 |

Outcome: Proceed to TMO on Green Drive

Summary of responses received from residents:

We received two responses against the hangar. The responses opposed the installation stated parking pressure, obstructing view, maintenance, and anti-social behaviour.

Response from Council:

As a Council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term. We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the same space occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

As pictured in the consultation letter, the bike hangar would be placed on the carriageway and would occupy the same space as a car, therefore not be an issue for pedestrians on the pavement or crossing.

The bike hangar can only be accessed with a key, which is only held by residents who have purchased one of the six places in the hangar. Cyclehoop hangars are accredited with the highest level of security, and as a result we have had very few reports of bike theft from the hangars. The hangars also have a curved roof shape which discourages climbing and loitering. We have consulted our Community Safety Team who have

reported that there is no correlation between the installation of bike hangars and an increase in crime at these sites, in Ealing.

Cyclehoop, the bike hangar provider, carry out regular maintenance checks on the hangars. This is to maintain the condition of the hangar and clean any debris.

Ealing Council will proceed to the Traffic Management Order. This is a 21-day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Half Acre Road

| Response information | Number/percentage of responses |
|---|---|
| Number of responses | 3 |
| Number of households that received a letter | 80 |
| Number of requests for a bike hangar | 1 on Half Acre Road and a further 4 from the vicinity |
| Response rate | 3.75% |
| Response: Yes - support installation | 1 |
| Response: No - oppose installation | 2 |
| Response: Neutral/other location suggested | 0 |

Outcome: Proceed to TMO on Half Acre Road

Summary of responses received from residents:

Residents in favour of the installation supported access to secure cycle parking and stated that currently there is lack of storage. Responses opposing the installation stated parking pressure and existing hangars not being utilised.

Response from Council:

As a Council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term. We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the same space occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling. We believe that, as with most other hangar locations in the borough, this hangar will also be used to full capacity.

Ealing Council will proceed to the Traffic Management Order. This is a 21-day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Loveday Road

| Response information | Number/percentage of responses |
|---|---|
| Number of responses | 3 |
| Number of households that received a letter | 94 |
| Number of requests for a bike hangar | 2 on Loveday Road and a further 4 from the vicinity |
| Response rate | 3.2% |
| Response: Yes - support installation | 1 |
| Response: No - oppose installation | 2 |
| Response: Neutral/other location suggested | 0 |

Outcome: Proceed to TMO on Loveday Road

Summary of responses received from residents:

We received three responses, one approving and two opposing the installation. The responses opposing the installation cited lack of demand for a hangar.

Response from Council:

As a Council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car.

The council has received 2 requests on Loveday Road and a further 4 from the immediate vicinity, demonstrating the demand in the local area.

Ealing Council will proceed to the Traffic Management Order. This is a 21-day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Northwood Gardens

| Response information | Number/percentage of responses |
|---|--------------------------------|
| Number of responses | 2 |
| Number of households that received a letter | 64 |
| Number of requests for a bike hangar | 1 |
| Response rate | 3% |
| Response: Yes - support installation | 0 |
| Response: No - oppose installation | 2 |
| Response: Neutral/other location suggested | 0 |

Outcome Proceed to TMO on Northwood Gardens

Summary of responses received from residents:

Two residents were opposed to the installation of the proposed bike hangar. One mentioned lack of parking and the other cited various reasons including: access to house, damage during installation, narrow road, parking pressure and no demand.

Response from Council:

As a Council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term. We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the same space occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

As pictured in the consultation letter, the bike hangar would be placed on the carriageway and would occupy the same space as a car, therefore not be an issue for pedestrians on the pavement or crossing.

The bike hangar can only be accessed with a key, which is only held by residents who have purchased one of the six places in the hangar. Cyclehoop hangars are accredited with the highest level of security, and as a result we have had very few reports of bike theft from the hangars. The hangars also have a curved roof shape which discourages climbing and

loitering. We have consulted our Community Safety Team who have reported that there is no correlation between the installation of bike hangars and an increase in crime at these sites, in Ealing.

Ealing Council will proceed to the Traffic Management Order. This is a 21-day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: West Lodge Avenue

| Response information | Number/percentage of responses |
|---|---------------------------------------|
| Number of responses | 2 |
| Number of households that received a letter | 60 |
| Number of requests for a bike hangar | 1 and further one in the vicinity |
| Response rate | 3% |
| Response: Yes - support installation | 0 |
| Response: No - oppose installation | 1 |
| Response: Neutral/other location suggested | 1 |

Outcome Proceed to TMO on West Lodge Avenue.

Summary of responses received from residents:

Two residents responded one opposing and one suggesting a different location. The one opposing cited the fact that there is no demand in the area.

Response from Council:

As a Council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term. We believe that, as with most other hangar locations in the borough, this hangar will also be used to full capacity.

Ealing Council will proceed to the Traffic Management. This is a 21-day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Wordsworth Avenue

| Response information | Number/percentage of responses |
|---|---------------------------------------|
| Number of responses | 0 |
| Number of households that received a letter | 84 |
| Number of requests for a bike hangar | 1 |
| Response rate | 0% |
| Response: Yes - support installation | 0 |
| Response: No - oppose installation | 0 |
| Response: Neutral/other location suggested | 0 |

Outcome Proceed to TMO on Wordsworth Avenue

Summary of responses received from residents:

The Council did not receive any responses from residents.

Response from Council:

Ealing Council will proceed to the Traffic Management Order. This is a 21-day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.