

Bike hangar - Local consultation results

Ealing Council are installing bike hangars in Summer 2023 as part of our commitment to deliver at least 150 hangars by 2026. The installation of bike hangars across the borough is in line with Ealing's commitment to zero carbon emissions and encouraging residents to cycle. Cycling is incredibly beneficial to our mental and physical wellbeing and can reduce the risk of a number of health conditions. Evidence from other London boroughs shows that the installation of bike hangars increases the uptake of cycling, and in time this reduces overall motor traffic and the need for car parking space in the future.

This batch of hangars is planned for Perivale, Pitshanger, North Hanwell, Hanwell Broadway, Central Greenford, Greenford Broadway and Southall Green wards. A local consultation took place in August to September 2023, with a letter delivered to each household to allow residents living near the proposed bike hangar location to share their views. We have considered the responses alongside the number of requests received in each location.

If a location was deemed suitable for a bike hangar, we will now proceed with a Traffic Management Order. This is a legal document, under the Road Traffic Regulation Act 1984, which regulates the use of highways for movement and parking. A Traffic Management Order involves a 21-day statutory consultation, advertised on lamp-posts on the street, which will then fully consider any objections before a decision is made on installing the hangar.

As part of the Travel In Ealing Charter, which was adopted in June 2023, we affirmed that we will not treat engagement exercises as though they are referendums. Local consultations allow us to collate responses from residents and understand their views. All objections are noted and this report addresses all issues raised by residents. We remain committed to following the evidence and underlying principles for our schemes, and we do not base decisions solely on questions requiring simple yes/no answers. We are responding to very high demand for safe cycle storage across Ealing and are following the principle that providing six residents with cycle parking is a greater resident benefit than retaining parking space for one car.

This report outlines the feedback from residents and the resulting decision by Ealing Council for each proposed location. You can click the road name to skip to the relevant page.

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Location: Clare Road

Response information	Number or percentage of responses
Number of responses	4
Number of households that received a letter	57
Number of requests for a bike hangar	2
Response rate	2%
Response: Yes - support installation	1
Response: No - oppose installation	3
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Clare Road

Summary of responses received from residents:

We received three responses against and one response in favour of the hangar with alternative locations on nearby roads suggested. Responses opposing the installation stated parking pressure and anti-social behaviour.

Response from council:

As a council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term.

We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the equivalent of half a car parking space, will benefit more residents and encourage more people to start cycling.

The bike hangar can only be accessed with a key, which is only held by residents who have purchased one of the six places in the hangar. Cyclehoop hangars are accredited with the highest level of security, and as a result we have had very few reports of bike theft from the hangars. The hangars also have a curved roof shape which discourages climbing and loitering. We have consulted our Community Safety Team who have reported that there is no correlation between the installation of bike hangars and an increase in crime at these sites, in Ealing.

Ealing Council will proceed to the Traffic Management Order on 20 of September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Courtfield Gardens

Response information	Number or percentage of responses
Number of responses	8
Number of households that received a letter	66
Number of requests for a bike hangar	5
Response rate	12%
Response: Yes - support installation	3
Response: No - oppose installation	5
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Courtfield Gardens

Summary of responses received from residents:

Residents in favour of the installation supported access to secure cycle parking and stated that there was demand from residents and lack of storage. Responses opposing the installation stated parking pressure, crime, and the lack of demand for a hangar.

Response from council:

As a council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term.

We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the equivalent of half a car parking space, will benefit more residents and encourage more people to start cycling.

The bike hangar can only be accessed with a key, which is only held by residents who have purchased one of the six places in the hangar. Cyclehoop hangars are accredited with the highest level of security, and as a result we have had very few reports of bike theft from the hangars. The hangars also have a curved roof shape which discourages climbing and loitering. We have consulted our Community Safety Team who have reported that there is no correlation between the installation of bike hangars and an increase in crime at these sites, in Ealing.

Ealing Council will proceed to the Traffic Management Order on 20 September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Crossmead Avenue

Response information	Number or percentage of responses
Number of responses	1
Number of households that received a letter	49
Number of requests for a bike hangar	1
Response rate	>1%
Response: Yes - support installation	0
Response: No - oppose installation	1
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Crossmead Avenue

Summary of responses received from residents:

We received one response opposing the installation citing parking pressure and lack of demand for a hangar.

Response from council:

As a council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term.

We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the equivalent of half a car parking space, will benefit more residents and encourage more people to start cycling. We believe that, as with most other hangar locations in the borough, this hangar will also be used to full capacity.

Ealing Council will proceed to the Traffic Management Order on 20 September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Deans Road

Response information	Number or percentage of responses
Number of responses	5
Number of households that received a letter	109
Number of requests for a bike hangar	3
Response rate	7%
Response: Yes - support installation	5
Response: No - oppose installation	0
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Deans Road

Summary of responses received from residents:

Residents were in favour of the hangar however alternative locations were suggested and the parking pressure of Deans Road was noted.

Response from council:

As a council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term.

We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the same space occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

The location was chosen as it near the requests received and by installing a hangar at the end of the bay there will be minimal loss of parking space. The location also protects the hangar from turning cars.

Ealing Council will proceed to the Traffic Management Order on 20 of September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Grove Avenue

Response information	Number or percentage of responses
Number of responses	10
Number of households that received a letter	70
Number of requests for a bike hangar	5
Response rate	14%
Response: Yes - support installation	1
Response: No - oppose installation	9
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Grove Avenue

Summary of responses received from residents:

One resident supported the hangar and nine opposed the installation stating parking pressure, crime, litter, anti-social behaviour, no demand, the hangar becoming a blind spot for pedestrians and that Grove Avenue is narrow.

Response from council:

As a council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term.

We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the same space occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

The bike hangar can only be accessed with a key, which is only held by residents who have purchased one of the six places in the hangar. Cyclehoop hangars are accredited with the highest level of security, and as a result we have had very few reports of bike theft from the hangars. The hangars also have a curved roof shape which discourages climbing and loitering. We have consulted our Community Safety Team who have reported that there is no correlation between the installation of bike hangars and an increase in crime at these sites, in Ealing.

As pictured in the consultation letter, the bike hangar would be placed on the carriageway and would occupy the same space as a car, therefore not be an issue for pedestrians on the pavement or crossing.

Given the location of the hangar, the local consultation letter was delivered to houses on Grove Avenue from the junction with Elmwood Gardens to Cuckoo Lane. All residents will be able to respond to the Traffic Management Order with any additional information they would like the council to consider. We believe that, as with most other hangar locations in the borough, this hangar will be used to full capacity.

Ealing Council will proceed to the Traffic Management Order on 20 of September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Gurnell Grove

Response information	Number or percentage of responses
Number of responses	0
Number of households that received a letter	115
Number of requests for a bike hangar	2
Response rate	0%
Response: Yes - support installation	0
Response: No - oppose installation	0
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Gurnell Grove

Summary of responses received from residents:

The council did not receive any responses from residents.

Response from council:

Ealing Council will proceed to the Traffic Management Order on 20 of September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Hammond Road

Response information	Number or percentage of responses
Number of responses	1
Number of households that received a letter	81
Number of requests for a bike hangar	2
Response rate	<1%
Response: Yes - support installation	0
Response: No - oppose installation	1
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Hammond Road

Summary of responses received from residents:

One resident opposed the installation citing parking pressure and that shoppers do not cycle to the high street to shop.

Response from council:

As a council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term. The installation of a bike hangar will not impact emergency services' access. In addition, emergency services are consulted during the Traffic Management Order stage.

We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the same space occupied by half of a car parking space, will benefit more residents and encourage more people to start cycling.

This bike hangar will be in a 30-minute 'stop and shop' bay and therefore will not impact residential parking. We believe that, as with most other hangar locations in the borough, this hangar will be well- used. These bike hangars are not for cyclists visiting Southall, but for residents.

Ealing Council will proceed to the Traffic Management Order on 20 of September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Harrow View Road

Response information	Number or percentage of responses
Number of responses	28
Number of households that received a letter	56
Number of requests for a bike hangar	3
Response rate	50%
Response: Yes - support installation	3
Response: No - oppose installation	25
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Harrow View Road

Summary of responses received from residents:

Residents against the installation noted that Harrow View Road does not have a CPZ therefore has a parking issue. They noted that the road is narrow as well as noise and crime issues. Residents suggested that the hangar be placed near the top and bottom end of the road and not outside houses, where residents have gardens.

Response from council:

As a council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term.

We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the equivalent of half a car parking space, will benefit more residents and encourage more people to start cycling.

The installation of bike hangars will not result in additional noise in residential areas. Bike hangar doors are quieter than typical noises in residential areas like the closing of car doors and passing vehicles. The hangars will be at the same distance from houses as any parked car and are typically used by residents commuting to and from work, who leave and return at around the same times as car users. The bike hangar can only be accessed with a key, which is only held by residents who have purchased one of the six places in the hangar. Cyclehoop hangars are accredited with the highest level of security, and as a result we have had very few reports of bike theft from the hangars. The hangars also have a curved roof shape which discourages climbing and loitering. We have consulted our Community Safety Team who have reported that there is no correlation between the installation of bike hangars and an increase in crime at these sites, in Ealing. As pictured in the consultation letter, the bike hangar would be placed on the carriageway and would occupy the same space as a car. It would therefore not be an issue for any vehicles or pedestrians on the pavement.

Ealing Council will proceed to the Traffic Management Order on 27 September 2023. This is a 21-day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Havelock Road

Response information	Number or percentage of responses
Number of responses	3
Number of households that received a letter	60
Number of requests for a bike hangar	1
Response rate	>1%
Response: Yes - support installation	0
Response: No - oppose installation	3
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Havelock Road

Summary of responses received from residents:

Residents who opposed the hangar stated parking pressure on the road.

Response from council:

As a council we are keen to remove some of the barriers residents face when wanting to cycle, and access to secure cycle storage is one of them. We are hoping to encourage more trips in the borough to be made by cycling rather than by car. Alongside other cycling measures, we are aiming to reduce the need for some residents to own or use a car, thereby freeing up parking space in the longer term.

We understand that there is parking pressure on your road; however, the installation of secure cycle parking, which allows six residents to park their bikes in the equivalent of half a car parking space, will benefit more residents and encourage more people to start cycling.

Ealing Council will proceed to the Traffic Management Order on 20 of September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Humes Road

Response information	Number or percentage of responses
Number of responses	1
Number of households that received a letter	109
Number of requests for a bike hangar	2
Response rate	1%
Response: Yes - support installation	1
Response: No - oppose installation	0
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Humes Road

Summary of responses received from residents:

We received one response in favour of the bike hangar.

Response from council:

Ealing Council will proceed to the Traffic Management Order on 20 of September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Rosemount Road

Response information	Number or percentage of responses
Number of responses	0
Number of households that received a letter	35
Number of requests for a bike hangar	3
Response rate	0%
Response: Yes - support installation	0
Response: No - oppose installation	0
Response: Neutral/other location suggested	0

Outcome: Proceed to TMO on Rosemount Road

Summary of responses received from residents:

The council did not receive any responses from residents.

Response from council:

Ealing Council will proceed to the Traffic Management Order on 20 of September 2023. This is a 21- day statutory consultation, which will then fully consider any objections before a decision is made on installing the hangar.

Location: Wicket Road

Response information	Number or percentage of responses
Number of responses	3
Number of households that received a letter	70
Number of requests for a bike hangar	1
Response rate	4%
Response: Yes - support installation	2
Response: No - oppose installation	1
Response: Neutral/other location suggested	0

Outcome: Do not proceed to TMO on Wicket Road

Summary of responses received from residents:

Residents in favour welcomed secure cycle parking. However, Downs Court are in the process of installing secure cycle parking for residents themselves, and propose that an alternative location is found for this hangar.

Response from council:

Ealing Council will not proceed to a Traffic Management Order for this location and will review alternative locations for this hangar.