

LONDON BOROUGH OF EALING Parking Services

ACCOUNTS AND KEY ACTIVITIES

2021-22

(Version 2)



Ealing

www.ealing.gov.uk

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INTRODUCTION

The Secretary of State believes strongly that reporting at least covering financial and statistical data on civil enforcement duties for parking, bus lanes and moving traffic contraventions is integral to accountability and transparency for local authorities.

In the following pages are the financial and statistical data for the fiscal year 2021 to 2022.

To determine if the restrictions across the borough are appropriate and working well the Parking Services Team use lots of different data, such as the number of penalty charge notices (PCNs) issued, the number of PCNs which people have appealed and the number of those appeals that were successful.

Figure 1: PCN issued and appealed by the motorist

	2021/22	2020/21	2018/19
Total number of Penalty Charge Notices issued	274,235	181,240	172,855
Number of Penalty Charge Notices against which an informal challenge was made	13,894	13,054	13,426
Number of Penalty Charge Notices cancelled in response to informal challenge	2,299	1,997	1,638
Number of Penalty Charge Notices against which a formal representation was made	40,148	23,736	21,169
Number of Penalty Charge Notices cancelled in response to formal representation	7,892	2,232	2,328
Number of appeals made to independent adjudicator	1,076	722	1,067
Number of PCNs cancelled in response to appeal at independent adjudicator	411	235	459

* Estimated as were previously reported as a single figure

Figure 2: Breakdown of PCNs issued and paid (*estimated as were previously reported as a single figure)

	2021/22	2020/21	2019/20
Total PCNs Issued	274,235	181,240	172,855
Civil Enforcement Officer	71,014	74,254	63,519
CCTV (Sub Total)	203,221	106,986	109,336
CCTV – Bus Lane	38,860	20,531	27,433
CCTV – Parking	4,254	3,991	8,002
CCTV – Moving	160,107	82,464	73,901
Total PCNs Paid	197,965	123,142	121,749
– at Discount	178,395	112,468	109,889
– at Full Rate	9,031	6,662	7,078
– at Surcharge	7,405	3,635	4,059
– once warrant for collection was issued	0	0	723
– after warrant for collection expired	0	0	0
Number of Penalty Charge Notices written off for other reasons	11,649	10,466	111

FINANCIAL INFORMATION

The objective of Parking Services is to manage parking demands in a safe and appropriate way rather than generate income or revenue. However, any income generated through parking enforcement is ring-fenced by law and must be spent on transport and highways related initiatives.

The tables below give a breakdown of both the income generated and expenditure from within the service. Any remaining surplus after direct costs are covered is used to contribute towards projects in the areas of Transport and Highways.

Figure 3: Income Source breakdown by on and off street incomes

£000's	2022/22			2020/21			2019/20		
Income by source	On-Street	Off-Street	Total	On-Street	Off-Street	Total	On-Street	Off-Street	Total
Penalty Charge Notice Income *	-£16,090		-£16,090	-£9,126		-£9,126	-£10,159		-£10,159
On-street permits and vouchers	-£4,873	£0	-£4,873	-£3,955	£0	-£3,955	-£3,547	£0	-£3,547
Off-street permits and vouchers	£0	-£146	-£146	£0	-£64	-£64	£0	-£300	-£300
On-street pay and display	-£2,419	£0	-£2,419	-£2,222	£0	-£2,222	-£2,891	-£0	-£2,891
Off-street pay and display	£0	-£1,380	-£1,380	£0	-£854	-£854	£0	-£1,516	-£1,516
Other income (inc suspensions) *	-£2,746		-£2,746	-£1,523		-£1,523	-£2,429		-£2,429
Debt Adjustment #	£0		£0	£0		£0	-£558		-£558
TOTAL INCOME (A)	-£26,128	-£1,526	-£27,653	-£16,826	-£918	-£17,744	-£19,584	-£1,816	-£21,400

Figure 4: Direct Costs breakdown by on and off-street costs

£000's	2021/22			2020/21			2019/20		
Direct cost of parking enforcement	On-Street	Off-Street	Total	On-Street	Off-Street	Total	On-Street	Off-Street	Total
Council Staffing Costs *	£1,296		£1,296	£1,125		£1,125	£968		£968
Civil Enforcement Officers (CEO) Contract Costs *	£2,497		£2,497	£3,067		£3,067	£2,786		£2,786
Other Contractual Services (Telephony, Processing, IT)	£424	£2	£426	£478	£3	£481	£263	£4	£267
Premises Costs	£47	£546	£593	£29	£563	£592	£270	£495	£765
Transport Costs *	£18		£18	£2		£2	£4		£4
Traffic Enforcement Centre (TEC) fees *	£541		£541	£377		£377	£377		£377
Internal Recharges	£257	£0	£257	£200	£2	£202	-£73	£314	£241
Equipment Purchase	£103	£0	£103	£84	£1	£85	£24	£5	£29
Bad-Debt Provision Charge #	-£517		-£517	£1,556		£1,556	£0		£0
Other Supplies (Postage, Printing, Storage, etc) *	£173		£173	£178		£178	£206		£206
TOTAL EXPENDITURE (B)	£4,837	£549	£5,386	£7,097	£568	£7,665	£4,826	£818	£5,644

* These figures cannot be separated into on/off and have therefore been merged.

'Debt adjustment' and 'Bad Debt Provision' are very similar processes, achieved through different accountancy treatments. They both refer to debts owed that are no longer deemed recoverable and must be written off. Where the figure is negative, it represents a recovery rate better than originally forecast).

Figure 5: Funding Expenditure breakdown

£000s	2021/22	2020/21	2019/20
Schemes funded by civil enforcement related income using surplus	On-Street	On-Street	On-Street
Concessionary Fares (Freedom Pass)	£13,065	£14,251	£12,167
Parking Places Reserves Account	£5,781	£0	£0
Infrastructure Investment	£4,563	£1,583	£3,589
Provision for LTN Related Potential Cost	£0	£610	£0
Covid Loss of Income Claim (expected support from Central Government)	-£1,140	-£6,365	£0
TOTAL EXPENDITURE (A-B)	£22,268	£10,079	£15,756

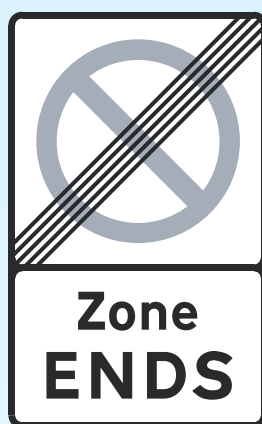
In 2021/22, £27.653m was raised from on and off-street parking income. The expenditure items directly associated with running a parking service totalled £5.386m. The remaining income is classed as 'surplus' and totals £22.268m. A contribution of £13.065m was made towards the council's cost of concessionary fares in 2021/22, including funding of the Freedom Pass. Which provides free travel inside London to older and disabled residents.



For further information on the scheme please call **0845 275 7054** or visit:

www.londoncouncils.gov.uk/services/freedompass/

The surplus generated by the service also funded several projects including the introduction of Controlled Parking Zone extensions, the removal of graffiti from street furniture and the parking enforcement operation into the investigation and prevention of blue badge misuse. Income was also used for court and tribunal services related to PCNs.



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