

Low Traffic Neighbourhood 35: Mattock Lane Feedback from residents – Interim Report to 1 April 2021

Commonplace survey feedback on LTN 35: Mattock Lane to 1 April 2021

Up until 1 April 2021, 190 users added a comment to the Commonplace survey on LTN 35: Mattock Lane.

LTN	What are you commenting on?									
	Vehicle access issue	Traffic enforcement	Traffic volume	Safety concern	Cycling	Walking	Delivery or servicing issue	Vandalism	Other	Total number of comments left:
LTN 35: Mattock Lane	54	27	65	49	22	19	22	0	12	270
Percentage of total number of comments left:	20%	10%	24%	18%	8%	7%	8%	0%	4%	100%

LTN	How does it make you feel?					Total number of comments left and number of users:
	Positive	Somewhat positive	Neutral	Somewhat negative	Negative	
LTN 35: Mattock Lane	38	5	5	10	132	190
Percentage of total number of comments left and number of users that filled out the survey:	20%	3%	3%	5%	69%	100%

Why do you feel this way?	Number of comments	Percentage of total number of comments left
Not pedestrian friendly	14	2%
Pedestrian friendly	28	5%
Pleasant	15	2%
Polluted	36	6%
Well lit	1	0%
Poorly lit	3	0%
Cycle friendly	32	5%
Increased road safety	25	4%
Personal safety concern	22	4%
Delivery or servicing issue	26	4%
Shorter journey	0	0%
Longer journey	78	13%
Driver behaviour	21	3%
Traffic enforcement issue	20	3%
Have to take a different route	69	11%
Traffic increase	69	11%
Traffic decrease	32	5%
Emergency services access	47	8%
Vandalism	0	0%
Less pollution	20	3%
Decreased road safety	41	7%
Not cycle friendly	6	1%
Other	14	2%
Total:	619	100%

How could we make it better?	Number of comments	Percentage of total number of comments left
Increase enforcement	10	4%
Slow down traffic	9	3%
Add crossings	7	3%
More cycle lanes	7	3%
Install guardrail or bollard to footway	1	0%
Trim bushes or trees	4	2%
Safer junction	7	3%
Fewer signs	1	0%
More facilities for disabled	8	3%
Remove traffic filter	82	31%
More signs	18	7%
Relocate traffic filter	13	5%
Better access for emergency services	14	5%
Improve road safety	10	4%
Remove parking	6	2%
Add parking	0	0%
Add cycle parking	8	3%
Better lighting	6	2%
Stop vandalism	3	1%
Stop driving on footway	2	1%
Other	45	17%
Total:	261	100%

Summary of emails sent to TrafficNotices@ealing.gov.uk inbox on LTN 35: Mattock Lane to 1 April 2021

322 emails from individuals regarding LTN 35 were sent to the TrafficNotices@ealing.gov.uk email address up until 1 April 2021. Please note that this sum also covers emails sent regarding LTN 30: Loveday Road.

Email content categories:	Total Number	Percentage
TOTAL (1 for each email for tally)	322	100.00%
General dislike	238	73.91%
Poor air quality / air pollution is worse (PM / NOx etc excluding CO2)	167	51.86%
Congestion on main / boundary roads	145	45.03%
Longer journeys	141	43.79%
No / poor consultation	130	40.37%
LTN measures unnecessary - insufficient traffic / rat running	88	27.33%
Worse for Covid-19 mitigation / not relevant to Covid-19	74	22.98%
General support	69	21.43%
Emergency service access to LTN is obstructed	68	21.12%
OVERALL REDUCTION IN ROAD / PERSONAL SAFETY	62	19.25%
Mental health impact - causes stress, anxiety, or confusion etc	58	18.01%
Business loss owing to reduced customer access.	53	16.46%
Lack of existing evidence / data	50	15.53%
Deliveries are delayed / impaired	49	15.22%
Detrimental / disproportionate impact on the elderly	45	13.98%
Detrimental / disproportionate impact on the disabled	40	12.42%
Negative community impact	40	12.42%
Reduction in cycle safety	33	10.25%
Detrimental / disproportionate impact against residents living on main roads	32	9.94%
Congestion causing delayed emergency response	31	9.63%
Other (1 if yes)	31	9.63%
Other general improvement (1 if yes)	30	9.32%
OVERALL SAFETY IMPROVEMENT	30	9.32%

Email content categories:	Total Number	Percentage
Congestion / more traffic on LTN roads	28	8.70%
Business loss / delays due to vehicle requirement within LTN (including carers)	27	8.39%
Reduction in traffic & rat running	27	8.39%
Requires more / improved signage	26	8.07%
Reduction in pedestrian safety	25	7.76%
Reduction in vehicle safety	25	7.76%
Vandalism of LTN measures	24	7.45%
Cause rat running elsewhere	24	7.45%
Vehicles breaching LTN restrictions	22	6.83%
Increase in bus journey times	22	6.83%
Narrow / unsuitable roads?	19	5.90%
Better for cyclists	19	5.90%
Greater carbon emissions (CO2 or fuel consumption)	18	5.59%
Reduction in traffic noise	18	5.59%
Increase in walking / cycling	18	5.59%
Problems with the review process / data gathering	16	4.97%
Safer streets	16	4.97%
Poor highway behaviour (highway code)	15	4.66%
Detrimental / disproportionate impact on parents or children	15	4.66%
Negative impact on crime / personal safety	15	4.66%
Need car for work purposes (commuting - not within LTN)	12	3.73%
Asking for LTN specific changes (numeric)	12	3.73%
Requesting further / improved information on scheme	12	3.73%
Reduction in air pollution	12	3.73%
Better for children / schools	12	3.73%
Better for pedestrians	12	3.73%

Email content categories:	Total Number	Percentage
Taxi / 'Cab' / 'Uber' use impaired	11	3.42%
Other positive (numeric)	9	2.80%
Increase in noise pollution	8	2.48%
Refuse / service access is poor	8	2.48%
Support owing to climate change	8	2.48%
Improved quality of life / calmer	8	2.48%
General support for getting more people walking and cycling / air quality improvements but not LTNs	7	2.17%
Reduced / restricted parking	6	1.86%
Sat Nav systems need updating	4	1.24%
Increase in speeding	3	0.93%
Reduction in road rage	1	0.31%

Summary of emails sent to COVIDtransport@ealing.gov.uk inbox on LTN 35: Mattock Lane to 1 April 2021

58 emails from individuals regarding LTN 35 were sent to the COVIDtransport@ealing.gov.uk email address up until 1 April 2021. Please note that this sum also covers emails sent regarding LTN 30: Loveday Road.

Email content categories:	Total Number	Percentage
TOTAL (1 for each email for tally)	58	100.00%
General dislike	42	72.41%
Poor air quality / air pollution is worse (PM / NOx etc excluding CO2)	30	51.72%
Congestion on main / boundary roads	30	51.72%
Longer journeys	30	51.72%
LTN measures unnecessary - insufficient traffic / rat running	22	37.93%
Other (1 if yes)	22	37.93%
No / poor consultation	19	32.76%
Other general improvement (1 if yes)	18	31.03%
Emergency service access to LTN is obstructed	17	29.31%
Mental health impact - causes stress, anxiety, or confusion etc	14	24.14%
Lack of existing evidence/data	13	22.41%
Worse for Covid-19 mitigation / not relevant to Covid-19	13	22.41%
Greater carbon emissions (CO2 or fuel consumption)	12	20.69%
Negative community impact	12	20.69%
Congestion / more traffic on LTN roads	12	20.69%
General support	11	18.97%
Detrimental / disproportionate impact on the elderly	11	18.97%
Reduction in cycle safety	10	17.24%
Reduction in vehicle safety	9	15.52%
Asking for LTN specific changes (numeric)	9	15.52%
Poor highway behaviour (highway code)	8	13.79%
Detrimental / disproportionate impact on the disabled	8	13.79%
Deliveries are delayed / impaired	8	13.79%

Email content categories:	Total Number	Percentage
Business loss owing to reduced customer access.	8	13.79%
Need car for work purposes (commuting - not within LTN)	8	13.79%
Problems with the review process / data gathering	8	13.79%
Reduction in traffic & rat running	8	13.79%
Congestion causing delayed emergency response	7	12.07%
Vehicles breaching LTN restrictions	7	12.07%
Vandalism of LTN measures	6	10.34%
Refuse / service access is poor	6	10.34%
Narrow / unsuitable roads	6	10.34%
Business loss / delays due to vehicle requirement within LTN (including carers)	6	10.34%
Requires more / improved signage	6	10.34%
Reduction in pedestrian safety	5	8.62%
Requesting further / improved information on scheme	5	8.62%
Reduction in traffic noise	5	8.62%
Safer streets	5	8.62%
Increase in bus journey times	4	6.90%
Reduction in air pollution	4	6.90%
Better for children / schools	4	6.90%
Better for cyclists	3	5.17%
Improved quality of life / calmer	3	5.17%
General support for getting more people walking and cycling / air quality improvements but not LTNs	3	5.17%
Other positive (numeric)	3	5.17%
Detrimental / disproportionate impact against less affluent households living on main roads	2	3.45%
Reduced / restricted parking	2	3.45%
Cause rat running elsewhere	2	3.45%

Email content categories:	Total Number	Percentage
Support owing to climate change	2	3.45%
Increase in walking / cycling	2	3.45%
Increase in noise pollution	1	1.72%
Increase in speeding	1	1.72%
Detrimental / disproportionate impact on parents or children	1	1.72%
Taxi' / 'Cab' / 'Uber' use impaired	1	1.72%
Better for pedestrians	1	1.72%