

Low Traffic Neighbourhood 32: Junction Road Feedback from residents – Interim Report to 1 April 2021

Commonplace survey feedback on LTN 32: Junction Road to 1 April 2021

Up until 1 April 2021, 482 users added a comment to the Commonplace survey on LTN 32: Junction Road.

LTN	What are you commenting on?									
	Vehicle access issue	Traffic enforcement	Traffic volume	Safety concern	Cycling	Walking	Delivery or servicing issue	Vandalism	Other	Total number of comments left:
LTN 32: Junction Road	115	50	183	131	59	52	56	5	22	673
Percentage of total number of comments left:	17%	7%	27%	19%	9%	8%	8%	1%	3%	100%

LTN	How does it make you feel?						Total number of comments left and number of users:
	Positive	Somewhat positive	Neutral	Somewhat negative	Negative		
LTN 32: Junction Road	98	22	7	27	328	482	
Percentage of total number of comments left and number of users that filled out the survey:	20%	5%	1%	6%	68%	100%	

Why do you feel this way?	Number of comments	Percentage of total number of comments left
Not pedestrian friendly	56	3%
Pedestrian friendly	67	4%
Pleasant	64	3%
Polluted	166	9%
Well lit	2	0%
Poorly lit	29	2%
Cycle friendly	85	5%
Increased road safety	64	3%
Personal safety concern	102	5%
Delivery or servicing issue	97	5%
Shorter journey	5	0%
Longer journey	202	11%
Driver behaviour	77	4%
Traffic enforcement issue	37	2%
Have to take a different route	128	7%
Traffic increase	196	10%
Traffic decrease	74	4%
Emergency services access	132	7%
Vandalism	11	1%
Less pollution	61	3%
Decreased road safety	143	8%
Not cycle friendly	51	3%
Other	37	2%
Total:	1,886	100%

How could we make it better?	Number of comments	Percentage of total number of comments left
Increase enforcement	43	6%
Slow down traffic	27	4%
Add crossings	7	1%
More cycle lanes	22	3%
Install guardrail or bollard to footway	6	1%
Trim bushes or trees	8	1%
Safer junction	32	4%
Fewer signs	2	0%
More facilities for disabled	11	1%
Remove traffic filter	232	32%
More signs	28	4%
Relocate traffic filter	32	4%
Better access for emergency services	52	7%
Improve road safety	31	4%
Remove parking	8	1%
Add parking	24	3%
Add cycle parking	16	2%
Better lighting	14	2%
Stop vandalism	23	3%
Stop driving on footway	15	2%
Other	102	14%
Total:	735	100%

Summary of emails sent to TrafficNotices@ealing.gov.uk inbox on LTN 32: Junction Road to 1 April 2021

156 emails from individuals regarding LTN 34 were sent to the TrafficNotices@ealing.gov.uk email address up until 1 April 2021.

Email content categories:	Total Number	Percentage
TOTAL (1 for each email for tally)	156	100.00%
General dislike	104	66.67%
Poor air quality / air pollution is worse (PM / NOx etc excluding CO2)	74	47.44%
Congestion on main / boundary roads	65	41.67%
Longer journeys	56	35.90%
No / poor consultation	51	32.69%
General support	43	27.56%
LTN measures unnecessary - insufficient traffic / rat running	35	22.44%
Emergency service access to LTN is obstructed	32	20.51%
OVERALL REDUCTION IN ROAD / PERSONAL SAFETY	32	20.51%
Mental health impact - causes stress, anxiety, or confusion etc	32	20.51%
Deliveries are delayed / impaired	31	19.87%
Lack of existing evidence / data	29	18.59%
Business loss owing to reduced customer access.	27	17.31%
Worse for Covid-19 mitigation / not relevant to Covid-19	27	17.31%
Other general improvement (1 if yes)	26	16.67%
Negative community impact	23	14.74%
Reduction in traffic & rat running	22	14.10%
OVERALL SAFETY IMPROVEMENT	20	12.82%
Detrimental / disproportionate impact against residents living on main roads	18	11.54%
Other (1 if yes)	18	11.54%
Reduction in cycle safety	17	10.90%
Reduction in pedestrian safety	16	10.26%
Congestion / more traffic on LTN roads	16	10.26%

Email content categories:	Total Number	Percentage
Cause rat running elsewhere	16	10.26%
Poor highway behaviour (highway code)	14	8.97%
Increase in walking / cycling	14	8.97%
Reduction in vehicle safety	13	8.33%
Detrimental / disproportionate impact on the disabled	12	7.69%
Detrimental / disproportionate impact on parents or children	12	7.69%
Better for cyclists	12	7.69%
Detrimental / disproportionate impact on the elderly	11	7.05%
Increase in bus journey times	11	7.05%
Business loss / delays due to vehicle requirement within LTN (including carers)	11	7.05%
Vehicles breaching LTN restrictions	10	6.41%
Requires more / improved signage	10	6.41%
Congestion causing delayed emergency response	9	5.77%
Greater carbon emissions (CO2 or fuel consumption)	9	5.77%
Reduction in traffic noise	9	5.77%
Reduction in air pollution	9	5.77%
Safer streets	9	5.77%
Increase in speeding	8	5.13%
Problems with the review process / data gathering	8	5.13%
Better for children / schools	8	5.13%
Improved quality of life / calmer	8	5.13%
Reduced / restricted parking	7	4.49%
Narrow / unsuitable roads?	7	4.49%
Need car for work purposes (commuting - not within LTN)	7	4.49%
Better for pedestrians	7	4.49%

Email content categories:	Total Number	Percentage
General support for getting more people walking and cycling / air quality improvements but not LTNs	6	3.85%
Other positive (numeric)	6	3.85%
Increase in noise pollution	5	3.21%
Vandalism of LTN measures	5	3.21%
Taxi / 'Cab' / 'Uber' use impaired	4	2.56%
Asking for LTN specific changes (numeric)	4	2.56%
Support owing to climate change	4	2.56%
Negative impact on crime / personal safety	3	1.92%
Requesting further / improved information on scheme	3	1.92%
Reduction in road rage	3	1.92%
Refuse / service access is poor	2	1.28%

Summary of emails sent to COVIDtransport@ealing.gov.uk inbox on LTN 32: Junction Road to 1 April 2021

49 emails from individuals regarding LTN 32 were sent to COVIDtransport@ealing.gov.uk email address up until 1 April 2021.

Email content categories:	Total Number	Percentage
TOTAL (1 for each email for tally)	49	100.00%
General dislike	32	65.31%
Congestion on main / boundary roads	22	44.90%
Other general improvement (1 if yes)	19	38.78%
Poor air quality / air pollution is worse (PM / NOx etc excluding CO2)	18	36.73%
Longer journeys	17	34.69%
Other (1 if yes)	17	34.69%
No / poor consultation	15	30.61%
General support	14	28.57%
Poor highway behaviour (highway code)	14	28.57%
LTN measures unnecessary - insufficient traffic / rat running	14	28.57%
Lack of existing evidence/data	12	24.49%
Emergency service access to LTN is obstructed	11	22.45%
Congestion / more traffic on LTN roads	11	22.45%
Deliveries are delayed / impaired	9	18.37%
Mental health impact - causes stress, anxiety or confusion etc	9	18.37%
Cause rat running elsewhere	9	18.37%
Reduction in traffic & rat running	9	18.37%
Other positive (numeric)	9	18.37%
Greater carbon emissions (CO2 or fuel consumption)	8	16.33%
Reduction in pedestrian safety	7	14.29%
Vehicles breaching LTN restrictions	7	14.29%
Need car for work purposes (commuting - not within LTN)	7	14.29%
Problems with the review process / data gathering	7	14.29%
Asking for LTN specific changes (numeric)	7	14.29%

Email content categories:	Total Number	Percentage
General support for getting more people walking and cycling / air quality improvements but not LTNs	7	14.29%
Reduction in cycle safety	6	12.24%
Increase in walking / cycling	6	12.24%
Congestion causing delayed emergency response	5	10.20%
Increase in speeding	5	10.20%
Narrow / unsuitable roads?	5	10.20%
Requires more / improved signage	5	10.20%
Reduction in vehicle safety	4	8.16%
Refuse / service access is poor	4	8.16%
Business loss / delays due to vehicle requirement within LTN (including carers)	4	8.16%
Worse for Covid-19 mitigation / not relevant to Covid-19	4	8.16%
Better for children / schools	4	8.16%
Better for cyclists	4	8.16%
Safer streets	4	8.16%
Detrimental / disproportionate impact on the elderly	3	6.12%
Detrimental / disproportionate impact on the disabled	3	6.12%
Detrimental / disproportionate impact on parents or children	3	6.12%
Negative community impact	3	6.12%
Increase in bus journey times	3	6.12%
Business loss owing to reduced customer access.	3	6.12%
Reduction in air pollution	3	6.12%
Support owing to climate change	3	6.12%
Improved quality of life / calmer	3	6.12%
Detrimental / disproportionate impact against less affluent households living on main roads	2	4.08%
Reduction in traffic noise	2	4.08%

Email content categories:	Total Number	Percentage
Increase in noise pollution	1	2.04%
Vandalism of LTN measures	1	2.04%
Reduced / restricted parking	1	2.04%
Taxi / 'Cab' / 'Uber' use impaired	1	2.04%
Sat Nav updates required	1	2.04%
Requesting further / improved information on scheme	1	2.04%