

## Low Traffic Neighbourhood 20: West Ealing North Feedback from residents – Interim Report to 1 April 2021

### Commonplace survey feedback on LTN 20: West Ealing North to 1 April 2021

Up until 1 April 2021, 241 users added a comment to the Commonplace survey on LTN 20: West Ealing North.

LTN	What are you commenting on?									
	Vehicle access issue	Traffic enforcement	Traffic volume	Safety concern	Cycling	Walking	Delivery or servicing issue	Vandalism	Other	Total number of comments left:
LTN 20: West Ealing North	82	25	68	81	17	16	28	6	20	343
<b>Percentage of total number of comments left:</b>	24%	7%	20%	24%	5%	5%	8%	2%	6%	100%

LTN	How does it make you feel?					Total number of comments left and number of users:
	Positive	Somewhat positive	Neutral	Somewhat negative	Negative	
LTN 20: West Ealing North	35	6	4	12	184	241
<b>Percentage of total number of comments left and number of users that filled out the survey:</b>	15%	2%	2%	5%	76%	100%

Why do you feel this way?	Number of comments	Percentage of total number of comments left
Not pedestrian friendly	28	3%
Pedestrian friendly	22	2%
Pleasant	27	3%
Polluted	65	7%
Well lit	0	0%
Poorly lit	12	1%
Cycle friendly	28	3%
Increased road safety	25	3%
Personal safety concern	51	6%
Delivery or servicing issue	41	4%
Shorter journey	1	0%
Longer journey	112	12%
Driver behaviour	44	5%
Traffic enforcement issue	21	2%
Have to take a different route	90	10%
Traffic increase	94	10%
Traffic decrease	26	3%
Emergency services access	51	6%
Vandalism	9	1%
Less pollution	24	3%
Decreased road safety	84	9%
Not cycle friendly	21	2%
Other	45	5%
<b>Total:</b>	<b>921</b>	<b>100%</b>

How could we make it better?	Number of comments	Percentage of total number of comments left
Increase enforcement	18	4%
Slow down traffic	8	2%
Add crossings	5	1%
More cycle lanes	8	2%
Install guardrail or bollard to footway	1	0%
Trim bushes or trees	6	1%
Safer junction	15	4%
Fewer signs	1	0%
More facilities for disabled	7	2%
Remove traffic filter	114	28%
More signs	24	6%
Relocate traffic filter	23	6%
Better access for emergency services	24	6%
Improve road safety	13	3%
Remove parking	6	1%
Add parking	4	1%
Add cycle parking	3	1%
Better lighting	10	2%
Stop vandalism	13	3%
Stop driving on footway	10	2%
Other	95	23%
<b>Total:</b>	<b>408</b>	<b>100%</b>

**Summary of emails sent to [TrafficNotices@ealing.gov.uk](mailto:TrafficNotices@ealing.gov.uk) inbox on LTN 20: West Ealing North to 1 April 2021**

71 emails from individuals regarding LTN 20 were sent to the [TrafficNotices@ealing.gov.uk](mailto:TrafficNotices@ealing.gov.uk) email address up until 1 April 2021.

<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
<b>TOTAL (1 for each email for tally)</b>	<b>71</b>	<b>100.00%</b>
General dislike	50	70.42%
Congestion on main / boundary roads	33	46.48%
Poor air quality / air pollution is worse (PM / NOx etc excluding CO2)	31	43.66%
Longer journeys	28	39.44%
OVERALL REDUCTION IN ROAD / PERSONAL SAFETY	17	23.94%
No / poor consultation	17	23.94%
General support	16	22.54%
Congestion causing delayed emergency response	16	22.54%
LTN measures unnecessary - insufficient traffic / rat running	15	21.13%
Other general improvement (1 if yes)	11	15.49%
Emergency service access to LTN is obstructed	10	14.08%
Reduction in pedestrian safety	10	14.08%
Reduction in cycle safety	10	14.08%
Mental health impact - causes stress, anxiety or confusion etc	10	14.08%
Congestion / more traffic on LTN roads	10	14.08%
Worse for Covid-19 mitigation / not relevant to Covid-19	9	12.68%
Poor highway behaviour (highway code)	8	11.27%
Increase in bus journey times	8	11.27%
Vehicles breaching LTN restrictions	7	9.86%
Detrimental / disproportionate impact against residents living on main roads	7	9.86%
Detrimental / disproportionate impact on the disabled	7	9.86%
Deliveries are delayed / impaired	7	9.86%
Negative community impact	7	9.86%
Narrow / unsuitable roads?	7	9.86%

<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
Business loss owing to reduced customer access.	7	9.86%
Lack of existing evidence / data	7	9.86%
Increase in noise pollution	5	7.04%
Reduction in vehicle safety	5	7.04%
Refuse / service access is poor	5	7.04%
Taxi' / 'Cab' / 'Uber' use impaired	5	7.04%
Cause rat running elsewhere	5	7.04%
Other (1 if yes)	5	7.04%
Requires more / improved signage	5	7.04%
<b>OVERALL SAFETY IMPROVEMENT</b>	5	7.04%
Detrimental / disproportionate impact on the elderly	4	5.63%
Need car for work purposes (commuting - not within LTN)	4	5.63%
Asking for LTN specific changes (numeric)	4	5.63%
Reduction in traffic noise	4	5.63%
Support owing to climate change	4	5.63%
Increase in walking / cycling	4	5.63%
Greater carbon emissions (CO2 or fuel consumption)	3	4.23%
Increase in speeding	3	4.23%
Detrimental / disproportionate impact on parents or children	3	4.23%
Negative impact on crime / personal safety	3	4.23%
Business loss / delays due to vehicle requirement within LTN (including carers)	3	4.23%
Requesting further / improved information on scheme	3	4.23%
Reduction in traffic & rat running	3	4.23%
Better for cyclists	3	4.23%
Improved quality of life / calmer	3	4.23%
Vandalism of LTN measures	2	2.82%
Problems with the review process / data gathering	2	2.82%

<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
Sat Nav systems need updating	2	2.82%
Reduction in air pollution	2	2.82%
Safer streets	2	2.82%
General support for getting more people walking and cycling / air quality improvements but not LTNs	2	2.82%
Other positive (numeric)	2	2.82%
Reduced / restricted parking	1	1.41%
Better for children / schools	1	1.41%

**Summary of emails sent to [COVIDtransport@ealing.gov.uk](mailto:COVIDtransport@ealing.gov.uk) inbox on LTN 20: West Ealing North to 1 April 2021**

12 emails from individuals regarding LTN 20 were sent to the [COVIDtransport@ealing.gov.uk](mailto:COVIDtransport@ealing.gov.uk) email address up until 1 April 2021.

<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
<b>TOTAL (1 for each email for tally)</b>	<b>12</b>	<b>100.00%</b>
General dislike	10	83.33%
Poor air quality / air pollution is worse (PM / NOx etc excluding CO2)	8	66.67%
Congestion on main / boundary roads	7	58.33%
Congestion / more traffic on LTN roads	7	58.33%
Narrow / unsuitable roads?	5	41.67%
Asking for LTN specific changes (numeric)	5	41.67%
Poor highway behaviour (highway code)	4	33.33%
Longer journeys	4	33.33%
No / poor consultation	4	33.33%
Worse for Covid-19 mitigation / not relevant to Covid-19	4	33.33%
Other (1 if yes)	4	33.33%
Requires more / improved signage	4	33.33%
Other general improvement (1 if yes)	4	33.33%
Congestion causing delayed emergency response	3	25.00%
Reduction in pedestrian safety	3	25.00%
Vehicles breaching LTN restrictions	3	25.00%
Deliveries are delayed / impaired	3	25.00%
Negative community impact	3	25.00%
LTN measures unnecessary - insufficient traffic / rat running	3	25.00%
General support	2	16.67%
Emergency service access to LTN is obstructed	2	16.67%
Increase in noise pollution	2	16.67%
Reduction in cycle safety	2	16.67%

<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
Detrimental / disproportionate impact on the disabled	2	16.67%
Mental health impact - causes stress, anxiety, or confusion etc	2	16.67%
Business loss / delays due to vehicle requirement within LTN (including carers)	2	16.67%
Business loss owing to reduced customer access.	2	16.67%
Need car for work purposes (commuting - not within LTN)	2	16.67%
Lack of existing evidence/data	2	16.67%
Problems with the review process / data gathering	2	16.67%
Greater carbon emissions (CO2 or fuel consumption)	1	8.33%
Reduction in vehicle safety	1	8.33%
Increase in speeding	1	8.33%
Detrimental / disproportionate impact against less affluent households living on main roads	1	8.33%
Detrimental / disproportionate impact on the elderly	1	8.33%
Detrimental / disproportionate impact on parents or children	1	8.33%
Reduced / restricted parking	1	8.33%
Refuse / service access is poor	1	8.33%
Taxi / 'Cab' / 'Uber' use impaired	1	8.33%
Increase in bus journey times	1	8.33%
Cause rat running elsewhere	1	8.33%
Sat Nav updates required	1	8.33%
Requesting further / improved information on scheme	1	8.33%
Reduction in traffic & rat running	1	8.33%
Reduction in traffic noise	1	8.33%
Reduction in air pollution	1	8.33%
Support owing to climate change	1	8.33%
Increase in walking / cycling	1	8.33%



<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
Better for children / schools	1	8.33%
Safer streets	1	8.33%
Improved quality of life / calmer	1	8.33%
General support for getting more people walking and cycling / air quality improvements but not LTNs	1	8.33%