

## Low Traffic Neighbourhood 8: Olive Road Feedback from residents – Interim Report to 1 April 2021

### Commonplace survey feedback on LTN 8: Olive Road to 1 April 2021

Up until 1 April 2021, 151 users added a comment to the Commonplace survey on LTN 8: Olive Road.

LTN	What are you commenting on?									
	Vehicle access issue	Traffic enforcement	Traffic volume	Safety concern	Cycling	Walking	Delivery or servicing issue	Vandalism	Other	Total number of comments left:
LTN 8: Olive Road	37	22	69	21	22	19	14	4	7	215
Percentage of total number of comments left:	17%	10%	32%	10%	10%	9%	7%	2%	3%	100%

LTN	How does it make you feel?					Total number of comments left and number of users:
	Positive	Somewhat positive	Neutral	Somewhat negative	Negative	
LTN 8: Olive Road	41	7	2	13	88	151
Percentage of total number of comments left and number of users that filled out the survey:	27%	5%	1%	9%	58%	100%

Why do you feel this way?	Number of comments	Percentage of total number of comments left
Not pedestrian friendly	11	2%
Pedestrian friendly	30	5%
Pleasant	27	5%
Polluted	45	8%
Well lit	2	0%
Poorly lit	6	1%
Cycle friendly	29	5%
Increased road safety	35	6%
Personal safety concern	15	3%
Delivery or servicing issue	14	2%
Shorter journey	4	1%
Longer journey	66	11%
Driver behaviour	29	5%
Traffic enforcement issue	24	4%
Have to take a different route	46	8%
Traffic increase	68	12%
Traffic decrease	23	4%
Emergency services access	27	5%
Vandalism	4	1%
Less pollution	25	4%
Decreased road safety	32	5%
Not cycle friendly	10	2%
Other	10	2%
<b>Total:</b>	<b>582</b>	<b>100%</b>

How could we make it better?	Number of comments	Percentage of total number of comments left
Increase enforcement	35	15%
Slow down traffic	8	3%
Add crossings	3	1%
More cycle lanes	4	2%
Install guardrail or bollard to footway	2	1%
Trim bushes or trees	3	1%
Safer junction	8	3%
Fewer signs	1	0%
More facilities for disabled	2	1%
Remove traffic filter	56	24%
More signs	20	8%
Relocate traffic filter	11	5%
Better access for emergency services	11	5%
Improve road safety	12	5%
Remove parking	2	1%
Add parking	0	0%
Add cycle parking	5	2%
Better lighting	4	2%
Stop vandalism	11	5%
Stop driving on footway	6	3%
Other	32	14%
<b>Total:</b>	<b>236</b>	<b>100%</b>

**Summary of emails sent to [TrafficNotices@ealing.gov.uk](mailto:TrafficNotices@ealing.gov.uk) inbox on LTN 8: Olive Road to 1 April 2021**

81 emails from individuals regarding LTN 8 were sent to the [TrafficNotices@ealing.gov.uk](mailto:TrafficNotices@ealing.gov.uk) email address up until 1 April 2021.

<b>Email content categories:</b>	<b>Total number</b>	<b>Percentage</b>
<b>TOTAL (1 for each email for tally)</b>	<b>81</b>	<b>100.00%</b>
General dislike	58	71.60%
Poor air quality / air pollution is worse (PM / NOx etc excluding CO2)	45	55.56%
Longer journeys	43	53.09%
No / poor consultation	32	39.51%
Congestion on main / boundary roads	27	33.33%
Lack of existing evidence / data	25	30.86%
LTN measures unnecessary - insufficient traffic / rat running	24	29.63%
Business loss owing to reduced customer access.	23	28.40%
General support	22	27.16%
Emergency service access to LTN is obstructed	21	25.93%
Deliveries are delayed / impaired	21	25.93%
Mental health impact - causes stress, anxiety, or confusion etc	21	25.93%
Worse for Covid-19 mitigation / not relevant to Covid-19	21	25.93%
Negative community impact	19	23.46%
Other general improvement (1 if yes)	12	14.81%
OVERALL REDUCTION IN ROAD / PERSONAL SAFETY	11	13.58%
Detrimental / disproportionate impact against residents living on main roads	11	13.58%
Reduction in traffic & rat running	9	11.11%
Greater carbon emissions (CO2 or fuel consumption)	8	9.88%
Reduction in cycle safety	7	8.64%
Vehicles breaching LTN restrictions	7	8.64%
Problems with the review process / data gathering	7	8.64%
Other (1 if yes)	7	8.64%
Requires more / improved signage	7	8.64%

<b>Email content categories:</b>	<b>Total number</b>	<b>Percentage</b>
Detrimental / disproportionate impact on the elderly	6	7.41%
Increase in walking / cycling	6	7.41%
OVERALL SAFETY IMPROVEMENT	6	7.41%
Reduction in vehicle safety	5	6.17%
Vandalism of LTN measures	5	6.17%
Detrimental / disproportionate impact on the disabled	5	6.17%
Increase in bus journey times	5	6.17%
Requesting further / improved information on scheme	5	6.17%
Reduction in traffic noise	5	6.17%
Other positive (numeric)	5	6.17%
Congestion causing delayed emergency response	4	4.94%
Poor highway behaviour (highway code)	4	4.94%
Detrimental / disproportionate impact on parents or children	4	4.94%
Business loss / delays due to vehicle requirement within LTN (including carers)	4	4.94%
Reduction in air pollution	4	4.94%
Safer streets	4	4.94%
Improved quality of life / calmer	4	4.94%
Reduction in pedestrian safety	3	3.70%
Increase in speeding	3	3.70%
Taxi / 'Cab' / 'Uber' use impaired	3	3.70%
Asking for LTN specific changes (numeric)	3	3.70%
Better for children / schools	3	3.70%
Better for cyclists	3	3.70%
Increase in noise pollution	2	2.47%
Narrow / unsuitable roads?	2	2.47%
Congestion / more traffic on LTN roads	2	2.47%
Need car for work purposes (commuting - not within LTN)	2	2.47%

<b>Email content categories:</b>	<b>Total number</b>	<b>Percentage</b>
Support owing to climate change	2	2.47%
General support for getting more people walking and cycling / air quality improvements but not LTNs	2	2.47%
Reduced / restricted parking	1	1.23%
Cause rat running elsewhere	1	1.23%
Improved residents' parking	1	1.23%
Reduction in road rage	1	1.23%
Better for pedestrians	1	1.23%

**Summary of emails sent to [COVIDtransport@ealing.gov.uk](mailto:COVIDtransport@ealing.gov.uk) inbox on LTN 8: Olive Road to 1 April 2021**

20 emails from individuals regarding LTN 8 were sent to the [COVIDtransport@ealing.gov.uk](mailto:COVIDtransport@ealing.gov.uk) email address up until 1 April 2021.

<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
<b>TOTAL (1 for each email for tally)</b>	<b>20</b>	<b>100.00%</b>
General dislike	12	60.00%
Congestion on main / boundary roads	10	50.00%
Longer journeys	9	45.00%
Other general improvement (1 if yes)	8	40.00%
Poor air quality / air pollution is worse (PM / NOx etc excluding CO2)	7	35.00%
General support	6	30.00%
Other (1 if yes)	6	30.00%
Emergency service access to LTN is obstructed	5	25.00%
No / poor consultation	5	25.00%
Asking for LTN specific changes (numeric)	5	25.00%
Mental health impact - causes stress, anxiety, or confusion etc	4	20.00%
Lack of existing evidence/data	4	20.00%
Problems with the review process / data gathering	4	20.00%
Reduction in traffic & rat running	4	20.00%
Other positive (numeric)	4	20.00%
Greater carbon emissions (CO2 or fuel consumption)	3	15.00%
Poor highway behaviour (highway code)	3	15.00%
Vandalism of LTN measures	3	15.00%
Deliveries are delayed / impaired	3	15.00%
Negative community impact	3	15.00%
Narrow / unsuitable roads?	3	15.00%
Increase in bus journey times	3	15.00%
LTN measures unnecessary - insufficient traffic / rat running	3	15.00%
Requires more / improved signage	3	15.00%

<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
Requesting further / improved information on scheme	3	15.00%
Reduction in traffic noise	3	15.00%
Increase in walking / cycling	3	15.00%
Congestion causing delayed emergency response	2	10.00%
Vehicles breaching LTN restrictions	2	10.00%
Detrimental / disproportionate impact on the disabled	2	10.00%
Detrimental / disproportionate impact on parents or children	2	10.00%
Reduced / restricted parking	2	10.00%
Taxi / 'Cab' / 'Uber' use impaired	2	10.00%
Congestion / more traffic on LTN roads	2	10.00%
Business loss / delays due to vehicle requirement within LTN (including carers)	2	10.00%
Business loss owing to reduced customer access.	2	10.00%
Need car for work purposes (commuting - not within LTN)	2	10.00%
Support owing to climate change	2	10.00%
Better for children / schools	2	10.00%
Safer streets	2	10.00%
Improved quality of life / calmer	2	10.00%
General support for getting more people walking and cycling / air quality improvements but not LTNs	2	10.00%
Reduction in pedestrian safety	1	5.00%
Reduction in cycle safety	1	5.00%
Reduction in vehicle safety	1	5.00%
Increase in speeding	1	5.00%
Detrimental / disproportionate impact against less affluent households living on main roads	1	5.00%
Detrimental / disproportionate impact on the elderly	1	5.00%



<b>Email content categories:</b>	<b>Total Number</b>	<b>Percentage</b>
Refuse / service access is poor	1	5.00%
Worse for Covid-19 mitigation / not relevant to Covid-19	1	5.00%
Reduction in air pollution	1	5.00%