Ealing Council Tax Discount Scheme

Effective April 2020
Introduction to the Council Tax Discount Scheme

Council Tax Benefit, a national scheme, was abolished by the Government in April 2013.

From this time, local authorities in England have been required to operate their own scheme, subject to the Council Tax Reduction Schemes (prescribed requirements) (England) Regulations 2012 (SI 2885) which prescribes elements that must be included within a local reduction scheme.

Persons of pension age must be protected by local Authorities and receive no less Benefit than they received under the Council Tax Benefit scheme.

The Council Tax Reduction Schemes (Prescribed Requirements) (England) Regulations 2012 as amended prescribe a number of matters which must be included in a scheme and this scheme is to be interpreted and applied in accordance with those regulations. The council has based its Local Council Tax Discount Scheme for working age persons on The Council Tax reduction schemes (Default scheme) England regulations 2012 SI 2886 but has replaced the calculation methodology with one of its own.

The Ealing Council Tax Discount scheme and amendments between 2013 and 2019 have been based around the original Council Tax Benefit regulations due to the continued administration of Housing Benefit within Local Authorities which duplicates much of the original Council Tax Benefit regulations.

The gradual introduction of Universal Credit across the United Kingdom, which replaces Housing Benefit has meant that the Council is administering fewer and fewer Housing Benefit cases.

This has allowed the Council to move away from the old system based on needs allowances and tapers and move to a simpler and more streamlined system of support.

The new scheme is based on income bands and it will greatly reduce the number of recalculation required if a change in the applicant’s income does not result in them moving to a different income band.

Non-dependant deductions are still applied within the scheme, but the number of bands have been reduced to two.
The change to a banded scheme will inevitably result in some significant changes to entitlement. To reduce the potential impacts of this, transitional capping has been introduced for 2020/2021. No applicant will see a change of more than £2 per week to their discount.
## Glossary of terms

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<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<tr>
<td>AFIP</td>
<td>Armed Forces Independence Payment</td>
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<tr>
<td>All classes</td>
<td>Classes A to E pension and working age</td>
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<td>Affected person</td>
<td>The applicant, official appointed to act for the applicant or person agreed to act for the applicant by the council</td>
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<td>Applicant</td>
<td>A person applying for Council Tax Discount (CTD)</td>
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<td>Application</td>
<td>An application for CTD made in the approved manner</td>
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<td>Assessment period</td>
<td>The applicant’s income is assessed</td>
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<td>Authority (local)</td>
<td>Ealing council</td>
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<td>Backdating</td>
<td>Requests by a CTD applicant for the commencement of a claim to begin prior to the application date</td>
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<td>Banded scheme</td>
<td>The calculation of Council Tax Discount for working age applicants by the use of income bands</td>
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<td>Capital</td>
<td>Money or other assets singly or jointly held by a person</td>
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<td>Child</td>
<td>A person under the age of 16</td>
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<td>Circumstances in which a person is to be treated as responsible or not for another</td>
<td>As defined by regulation 7 of the prescribed scheme</td>
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<td>Council</td>
<td>The London Borough of Ealing</td>
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<td>Council Tax Payer</td>
<td>Person liable to pay Council Tax on a dwelling</td>
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<td>Couple</td>
<td>As defined by regulation 4 of the prescribed scheme regulations</td>
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<td>CTS</td>
<td>Ealing Council’s Council Tax Support scheme</td>
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<tr>
<td>Term</td>
<td>Definition</td>
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<tr>
<td>CTD</td>
<td>Ealing Council’s Council Tax Discount scheme</td>
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<td>Default regulations</td>
<td>The Council Tax Reduction Schemes (Default scheme) England regulations 2012 SI 2886/2012 (as amended)</td>
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<tr>
<td>Designated office</td>
<td>Ealing Council may select one or more offices as its designated office for written Council Tax Discount claims and notification of changes including but not limited to Ealing’s Benefit office, offices of the DWP, or the office of a hostel or social landlord.</td>
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<tr>
<td>Dispute</td>
<td>A state where a CTD applicant disagrees with the award of CTD or its refusal</td>
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<td>Dwelling</td>
<td>As defined in Part 1 chapter 1 regulation 3 of the 1992 act</td>
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<tr>
<td>Earned income</td>
<td>As defined by schedule 1 of the prescribed scheme regulations for pensioners and chapter 5 paragraphs 51 and 53 of the default regulations</td>
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<tr>
<td>Family</td>
<td>As defined in Part 1 regulation 6 of the The Council Tax Reduction Schemes (Prescribed Requirements) (England) Regulations 2012</td>
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<tr>
<td>General interpretation of terms in the scheme</td>
<td>As described in The Council Tax Reduction Schemes (Prescribed Requirements) (England) Regulations 2012</td>
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<tr>
<td>Households</td>
<td>As defined in by Part 1 paragraph 8 of The Council Tax Reduction Schemes (Prescribed Requirements) (England) Regulations 2012</td>
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<tr>
<td>Income (taken into account)</td>
<td>The income used for the calculation of any award</td>
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<tr>
<td>Term</td>
<td>Definition</td>
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<tr>
<td>Living expenses</td>
<td>Food, ordinary clothing and footwear, household fuel, rent or other housing costs including Council Tax</td>
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<tr>
<td>Lone Parent</td>
<td>A person without a partner who is also responsible for and a member of the same household as a child or young person.</td>
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<tr>
<td>Maximum Council Tax reduction</td>
<td>The amount determined by the application of this scheme.</td>
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<tr>
<td>Maximum liability</td>
<td>The band used for calculation entitlement to CTD after any Council Tax discounts or band reductions under the 1992 Act</td>
</tr>
<tr>
<td>Non-dependant</td>
<td>Any member of the applicant’s household who is not the applicant’s partner, dependent child or tenant</td>
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<tr>
<td>Non-dependant deduction</td>
<td>An amount deducted from any CTD award</td>
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<tr>
<td>Overpayment</td>
<td>Any amount of CTD to which there is no entitlement to under then scheme</td>
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<tr>
<td>Passported Benefits</td>
<td>Income Support, Job Seekers Allowance (income based), Employment and Support Allowance (income related) and Pension Credit (guarantee credit)</td>
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<td>Pension Age/ Pensioner</td>
<td>As defined by Part 1 regulation 3(a) The Council Tax Reduction Schemes (Prescribed Requirements) (England) Regulations 2012 Generally, someone who has reached the qualifying age for state pension credit</td>
</tr>
<tr>
<td>Prescribed requirements</td>
<td>CTR schemes (prescribed requirements) England</td>
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<tr>
<td>Term</td>
<td>Definition</td>
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<td>----------------------------------</td>
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<tr>
<td>Qualifying person</td>
<td>As defined in regulation 2 of the prescribed scheme</td>
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<tr>
<td>Remunerative work</td>
<td>As defined by the <a href="https://www.gov.uk/council-tax-reduction-scheme">The Council Tax Reduction Schemes (Prescribed Requirements) (England) Regulations 2012</a></td>
</tr>
<tr>
<td>Polygamous marriage</td>
<td>As defined in part 1 regulation 5 of <a href="https://www.gov.uk/council-tax-reduction-scheme">The Council Tax Reduction Schemes (Prescribed Requirements) Regulations 2012</a></td>
</tr>
<tr>
<td>Single applicant</td>
<td>A person who does not have a partner nor is a lone parent</td>
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<tr>
<td>SSCBA</td>
<td>The Social Security Contributions and Benefits Act 1992</td>
</tr>
<tr>
<td>Universal Credit</td>
<td>As defined by section 1 of the welfare reform act</td>
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<tr>
<td>Week</td>
<td>A period of 7 days commencing on a Monday</td>
</tr>
<tr>
<td>Work</td>
<td>A person who is either employed or self employed</td>
</tr>
<tr>
<td>Working Age / Non-pensioner</td>
<td>As defined by Part 1 regulation 3(b) <a href="https://www.gov.uk/council-tax-reduction-scheme">The Council Tax Reduction Schemes (Prescribed Requirements) (England) Regulations 2012</a> Generally, someone who has not reached the qualifying age for state pension credit.</td>
</tr>
<tr>
<td>Young Person</td>
<td>A person who falls within the definition of qualifying young person in section 142 of the SSCBA</td>
</tr>
</tbody>
</table>
Applications

The procedure for applications applies to all classes (pension and working age) and will follow the prescribed requirements

Who may claim

(a) In the case of a single adult that person
(b) In the case of a couple or polygamous marriage the person agreed between them or if no agreement has been reached the Council will determine who the applicant shall be.
(c) Where a person is unable to act, and someone has officially been appointed to act on their behalf, that person can apply. Where there is no official appointment the Council may, upon written request, appoint that person who may then claim. The Council will advise the appointee of their responsibilities.

Where the Council has made an appointment, it can revoke this at any time and will accept resignations by appointees after 4 weeks’ notice.

Time and manner of claiming

Applications must be made either in writing to the Council’s designated office(s), electronically (in accordance with schedule 7 part 4 of the prescribed regulations and the council’s electronic collection of data process) through the Councils customer portal or by telephone to the telephone number published for the purpose.

Where a claim has been made for Housing Benefit and the person is also liable for Council Tax at the same address the Housing Benefit claim will be treated as a claim for Council Tax Discount.

Defective claims

Where an application is considered defective by the Council because
(a) The form is incorrectly completed
(b) It is not on an approved form
(c) Information and evidence requested on the form/ at the time of the telephone claim has not been fully provided

The Council will inform the applicant of the defect and allow them one calendar month of being asked to remedy the defect.

Withdrawal of claims
Where the applicant does not correct defects in the claim notified to them within the designated timescales, and the Council has not agreed further time to remedy the defect, the Council will determine that the applicant no longer wishes to claim Council Tax Discount.

Where a Housing Benefit claim has been treated as a claim for Council Tax Discount the applicant may withdraw their claim within 14 days of receipt of their Council Tax Discount decision.

**Date of application**

The date on which a claim is made at the Council or designated office will be taken in accordance with schedule 8, part 2 paragraph 5 of the prescribed requirements and the council’s electronic collection of data process.

**Evidence and Information**

The requirements for evidence and information applies to pensioners and working age applicants.

**National Insurance numbers**

The applicant and partner (if present) are required to provide either

(A) Their national insurance number(s)
(B) Information to allow the Council to ascertain it
(C) Proof that an application for a national insurance number has been made with evidence that would allow it to be allocated.

This requirement shall not apply in the following circumstances:

(a) in the case of a child or young person in respect of whom an application for a reduction is made;

(b) to a person who—

(i) is a person treated as not being in Great Britain for the purposes of these Regulations;

(ii) is subject to immigration control within the meaning of section 115(9)(a) of the Immigration and Asylum Act 1999; and

(iii) has not previously been allocated a national insurance number.
Claims and questions arising

(A) Any person making an application or who is in receipt of a discount under the CTD must provide any certificates, documents, information and evidence as the Council may require in order to determine initial or ongoing entitlement.

(B) Any requests made under (A) above must be fulfilled within one month of being asked to do so, unless the Council has agreed to an extension before the completion of the initial month.

Changes of circumstances

The applicant must, within one calendar month of a change they can reasonably expect to affect their entitlement, notify the Council in writing, electronically or to the published telephone number.

Classes of persons within the scheme

Classes of persons excluded from the scheme

The Government has prescribed those persons to be excluded from local schemes. This includes persons not treated as in Great Britain and persons subject to immigration control. These are defined within the prescribed requirements.

Any person falling within the definition are not eligible for a discount under the Ealing CTD scheme.

Classes of persons entitled to a reduction under this scheme

Persons of pensionable age

The Government has described those persons considered to be of pensionable age within the prescribed requirements.

Any applicant falling under the definition within the prescribed requirements, classes A, B and C, will have any entitlement administered in accordance with the prescribed requirements.

Payments of war pensions, war disablement pensions, war widows’ pensions, war widower’s pensions and payments under the Armed Forces Compensation Scheme all payments will be disregarded.
Working age persons only

Class D: Working age, Non-protected persons

The applicant and or partner must:

- Be liable to pay Council Tax, in respect of a property within Ealing, in which the person is solely or mainly resident.
- Be of working age who has not reached the qualifying age for state pension credit
- Have made a claim for Council Tax Discount
- Not be in receipt of Pension Credit
- Not fall within a class of person not entitled to a reduction under this scheme or the prescribed regulations
- Not to have capital equal to or in excess of £6000
- Be a person in receipt of a passported Benefit or have income (taken into account) of less than the weekly limit shown in band 8.
- Not be a lone parent with a child, in their household, under 3 years of age
- Not be in receipt of a disability benefit, carers allowance, Employment and Support Allowance, Personal independence payment or disability living allowance.
- Not be in receipt of Universal Credit which includes one of the following elements: limited capability for work, limited capability for work related activity, disabled child or carer.
- Not be a care leaver under the age of 25
- Not be in receipt of an Armed Forces Independence Payment
- Not to be a carer in receipt of carers allowance or have an underlying entitlement to it.
- Not be in receipt of Attendance Allowance

Class E Working Age, Protected persons

The applicant and or partner must:

- Be liable to pay Council Tax, in respect of a property within Ealing, in which the person is solely or mainly resident.
- Be of working age who has not reached the qualifying age for state pension credit
- Have made a claim for Council Tax Discount
• Who does not fall within a class of person not entitled to a reduction under this scheme or the prescribed regulations
• Not be in receipt of Pension Credit
• Not have capital equal to or in excess £6000
• Be a person in receipt of a passported benefit or income (taken into account) of less than the weekly limit shown in band 9.
• Be one or more of the following:
  1 A lone parent with a child under 5 years of age
  2 In receipt of a disability benefit, carers allowance, Employment and Support Allowance, Personal independence payment, Attendance Allowance or disability living allowance
  3 In receipt of Universal Credit which includes one of the following elements: limited capability for work, limited capability for work related activity, disabled child or carer
  4 A care leaver under the age of 25
  5 In receipt of an Armed Forces Independence Payment
  6 A carer in receipt of carers allowance or have an underlying entitlement to it

Income

For pensioners, income will be calculated in accordance with the prescribed requirements.

For working age, earned income will be calculated in accordance with the default regulations unless the contrary is indicated.

Where the applicant has unearned income, the following will be taken into account.

(a) Retirement pension
(b) Payments made towards the maintenance of the person by their spouse, civil partner, former partner, former civil partner under a court agreement.
(c) with the exception that any reference to the treatment of income/payments made to a `qualifying person' will be treated as under the prescribed regulations
(d) A payment received under an insurance policy to insure against -
   (1) The risk of losing income due to illness, accident or redundancy or
(2) The risk of being unable to make payments on a loan, but only to the extent that payment is in respect of owner occupier payments where an amount has been added for Housing Costs.

(e) Income from an annuity (other than retirement pension income) unless disregarded for personal injury

(f) Income from a trust unless disregarded for personal injury compensation or special schemes compensation

(g) Capital deemed to be income

(h) Income not included above which is taxable under part 5 of the income tax act 2005.

Other income

Other unearned income not included in (a) to (h) above will be disregarded.

Earnings disregard

The default regulations on earnings disregards will not be applied to working age claims.

The following in relation to earnings disregards will apply instead.

There is no earnings disregard for single applicants

A single £30 per week deduction will be taken from earnings in all other cases.

Self-employed minimum income floor

For council tax discount purposes once you have been self-employed for 12 months and your income is below the UK minimum hourly wage, your council tax discount will be calculated in one of the following ways:

- for single people and members of couples – hourly minimum wage (25 years +) x 35 hours per week
- for lone parents – hourly minimum wage (25 years +) x 16 hours per week

Couples with dependent children where both are self-employed:

- hourly minimum wage (25 years +) x 35 hours per week for one member and hourly minimum wage (25 years +) x 16 hours per week for the other member.
The earnings figures resulting from these calculations will be reduced by the appropriate tax and national insurance amounts.

If your self-employed income is higher than the hourly minimum wage, then we will use your actual income to calculate your council tax discount.

The self-employed minimum income floor figure will be aligned with the national Living wage on April 1\textsuperscript{st} each year.

**Start-up period**

(A) A start-up period" is a period of 12 months during which the applicant first commenced gainful self-employment, in the 12 months preceding the beginning of the assessment period.

(B) No start-up period will be applied in relation to an applicant where a start-up period has previously been applied in the last five years, whether in relation to the current or previous award.

(C) A start-up period will be terminated if the person is no longer in gainful self-employment.

**Universal Credit**

Where the person is on Universal Credit the Council will take into account the income used in the Universal Credit calculation.

**Capital**

Capital is to be calculated for pensioners under the prescribed requirements and for working age under the default regulations.

**Capital limit.**

For classes A to C (pensioners) the capital limit is as the prescribed requirements

For classes D and E there will be no entitlement to Council Tax Discount where the applicant(s) capital exceeds £6000.

**Non-Dependants**

Non-dependant deductions for Pensioners are as the prescribed requirements.
Non-dependant deductions for working age will be made according to the table below.

<table>
<thead>
<tr>
<th>Non-dependant deductions</th>
<th>Category</th>
<th>Amount</th>
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<tbody>
<tr>
<td></td>
<td>Full time Student</td>
<td>£00.00</td>
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<tr>
<td></td>
<td>Not in employment or working less than 8 hours per week</td>
<td>£6.50</td>
</tr>
<tr>
<td></td>
<td>Working more than 8 hours per week</td>
<td>£18.00</td>
</tr>
</tbody>
</table>

Non-dependant deductions will not be taken where the criteria for no deduction, due to the applicant’s circumstances, are met within the prescribed scheme.

**Students**

Pensioner and Working age Students will be administered in accordance with the default regulations unless the contrary is indicated.

**Extended reductions**

The following applies to both pensioners and working age

Where an application is made to the Council for Council Tax Discount and the applicant or partner of the applicant is in receipt of an extended reduction from another billing authority in England or Wales.

The Council will reduce any reduction to which the applicant is entitled under this scheme by the amount of that extended reduction.

**Calculating Council Tax Discount**

The maximum Council Tax Discount for classes A to C (pension age) are set out in the prescribed scheme.

Working age awards are as follows:

For **Class D** the CTD will be:
The maximum Council Tax Liability

(1) Less the class D contribution level for band 1 where the person is in receipt of a passported benefit or
(2) Less the class D contribution level applicable to the band in which the person's income falls

Less any non-dependant deductions
Less or plus transitional capping

For **Class E**, the discount will be:

The maximum Council Tax liability

(1) Less the class E contribution level for band 1 where the person is in receipt of a passported benefit or
(2) Less the class E contribution level applicable to the band in which the person's income falls.

Less any non-dependant deductions
Less or plus any transitional capping

<table>
<thead>
<tr>
<th>Council Tax Discount Calculation Table</th>
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<td><strong>Protected</strong></td>
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<tr>
<td><strong>Band</strong></td>
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<td>2</td>
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<td>3</td>
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</tbody>
</table>
Minimum Council Tax Discount

No discount will be awarded to an applicant if their entitlement is less than £2 per week.

Transitional Capping

Where a person was entitled to Council Tax Support on March 31st, 2020, transitional capping will be applied to limit the amount of loss or increase in an applicant’s discount from 1 April 2020 so that the loss or gain will not exceed £2 per week.

Transitional capping will not apply to claims where there is no entitlement at 31 March 2020.

Transitional capping will cease to apply when any of the following changes occur:

(a) Any reassessment which changes CTD award
(b) Move into employment
(c) A change of circumstances is received after 1 April 2020 which nullifies entitlement on or before 31 March 2020.
(d) End of employment
(e) Start or end of DWP benefit
(f) Change in protected status
(g) Change of address

Temporary absence

For pensioner cases temporary absence will be administered under the prescribed requirements

For working age, there will be no entitlement to CTD where the applicant is absent from the dwelling.

The applicant will be considered resident for periods of up to thirteen weeks, after which they will be deemed to be absent.
**Date on which awards begin**

A person who makes a claim for CTD, and who is determined to be entitled, will be entitled from the Monday following the date on which their claim is made or treated as made,

**Backdating**

Backdating for pensioners is applied under the rules of the prescribed scheme.

There is no backdating of applications for working age persons.

**Effective date of change of circumstances**

The effective date of change of circumstances for pensioners will follow the prescribed scheme.

The effective date of change of circumstances for working age will follow the default regulations except where the applicant is required to notify a change and:

(a) The change has been notified more than one month after the change occurred, or as long as the Council considers to be reasonable and
(b) It was reasonable to notify the change within the period and
(c) The new CTD determination advantageous to the applicant the effective date of change will be, the Monday following, the date of notification by the applicant

**Decisions**

The following applies to pensioners and working age

**Decision**

The Council will make a determination on properly completed applications within 14 days of proper completion or as soon as possible thereafter.

**Notifications**

Persons will be notified of the decision on a claim as soon as possible, in other cases the Council will aim to provide a decision within 14 days or as soon as possible thereafter.
CTD awards

Where the Council determines an award of CTD, the person affected will be advised of:

(A) Their duty to report appropriate changes of circumstances, the consequences of failing to do so and guidance on changes likely to affect entitlement.

(B) How the CTD will be paid.

(C) All decisions will inform of the appeals process.

(D) The right to request a written statement of reasons, within a month.

Overpayments

Pensioner overpayments are administered in accordance with the prescribed requirements

In working age cases where a person has received CTD to which there is no entitlement, it will be recovered in all cases, and treated as an underpayment of Council Tax.

The person will be written to advise the amount, dates and method of recovery and provided with a substitute Council Tax bill.

Appeals

The following applies to pensioners and working age

If a person disagrees with the Council’s decision in relation to whether there is an entitlement to CTD or the amount of CTD the affected person must write to the Council stating why they believe the decision is wrong.

The Council will within 2 months consider the appeal and notify the person as to why the appeal is considered unfounded or what steps are been taken to deal with the appeal.

- Where the person remains aggrieved or has not heard within 2 months from the Council the person may appeal to the Valuation Tribunal.
Information relating to how to appeal to the Valuation Tribunal will be posted on the Council’s website.

**Discretionary reductions**

The following applies to pensioners and working age

A person may apply for a discretionary reduction under section 13A (1) (c) of the 1992 Act.

Any request must be made

(a) In writing
(b) Electronically in accordance with part 4 of schedule 7 of the prescribed requirements, or
(c) To the Council’s published phone number

The person must state why the request is being made and supply any evidence and information that the Council requires to decide the request.

**Uprating**

The following items will be increased by the September CPI (or equivalent replacement) each year and applied to CTD calculations the following April.

Earnings disregard

Non-Dependant deductions

Banded incomes