

Frequently Asked Questions

How many bins/reusable sacks do you provide?
You can have as many wheelie bins, bags or sacks as you like. You can order more wheelie bins or additional reusable sacks at a discounted subscription fee of 25%.

Will you collect additional garden waste if it is placed next to my bin or reusable sack?
No. All garden waste must be in the wheelie bin, bag or sack provided by the council. All wheelie bin lids must be closed.

Can I put my garden waste in other bags, sacks or bins that have not been supplied by the council?
We will only collect garden waste that is presented for collection in the approved green wheelie bin, reusable bags or biodegradable sacks provided by the council.

What if I have too much garden waste to fit in my wheelie bin, bag or sack?
You can order more containers, or you can take your garden waste to our re-use and recycling centres for free. You may also wish to consider home composting.

I currently receive an assisted collection for my refuse and recycling; will I be able to get the same service for my garden waste?
Yes. If you receive an assisted collection presently and would like the same help with your garden waste, please let us know.

What happens to my garden waste once it's collected?
All garden waste collected through the service will be sent to a composting facility where it will be turned into a high quality compost, a product that can be applied to a wide variety of horticultural and agricultural uses. Garden waste collected in the borough is taken to a compost facility in Kent.

More FAQs are available on the council website:
www.ealing.gov.uk/gardenwaste

Contact details

To get more information and read our full terms and conditions for the garden waste collection service online, visit: www.ealing.gov.uk/gardenwaste



For more information about other types of recycling, visit: www.ealing.gov.uk/recycling



For more information on the garden waste collection service, visit: www.ealing.gov.uk/gardenwaste or call **020 8825 6000**.

Garden Waste Collection Service Guide

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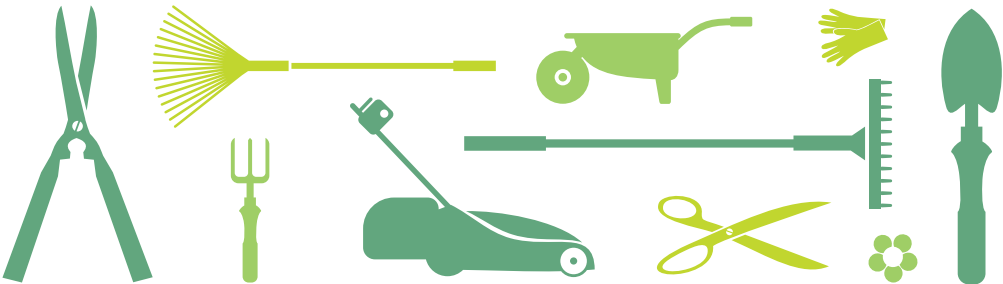


Thank you for subscribing to the garden waste collection service

The service runs from April to March.
It is renewable annually.

Information about your garden waste collection service

- Garden waste is collected fortnightly, on the same day as your refuse and recycling collections.
- As a subscriber, you will have been provided with a green wheelie bin, or three reusable garden waste sacks, or biodegradable sacks.
- Please make sure your wheelie bin, bag or sack is placed out by 7am on your collection day.
- Please place your wheelie bin, bag or sack at the edge of your property, without obstructing the public highway.
- Please put your garden waste directly into your wheelie bin, reusable bags or biodegradable sacks – do not use plastic bags or other containers.
- Please label your reuseable bags or wheelie bin with your property number.
- If you move within the borough of Ealing, you can transfer your garden waste collection service to your new property. You will need to let us know you have moved so we can update our records. Please take your containers with you.



What can I recycle using the garden waste collection service?

✓ yes please



- ✓ Grass cuttings and prunings
- ✓ Old garden or house plants
- ✓ Twigs
- ✓ Hedge trimmings
- ✓ Weeds and flowers
- ✓ Leaves

✗ no thanks



- ✗ Plastic pots, tray or bags
- ✗ Soil, rocks and stones
- ✗ Branches
- ✗ Tree trunks, stumps or logs
- ✗ Vegetable peelings or other food waste*
- ✗ Pet bedding

* Please recycle this in your green food bin.

For more information on the garden waste collection service, visit: www.ealing.gov.uk/gardenwaste or call **020 8825 6000**.

Other ways to dispose of your garden waste

Home composting

Composting is an environmentally friendly way of disposing of your garden waste.

Ealing residents can purchase subsidised compost bins from £20. Please visit www.ealing.getcomposting.com or call **0845 130 6090** for more information



Refuse and recycling centres

You can dispose of your garden waste for free at the council's re-use and recycling centres.

Greenford Re-use and Recycling Centre
Greenford Road
Greenford
UB6 9AP

Acton Re-use and Recycling Centre
Stirling Road
Acton
W3 8DJ

