

**Funding stream:** Infrastructure support

**Name of grant:** Voluntary sector development and capacity building

**Grant Award:** £63,000 for each financial year for the period 2019/20 to 2022/23 subject to annual budget approval.

## **Section 1 – Service Overview**

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The council and CCG want to grant fund a local voluntary sector organisation to provide a VCS development service for all voluntary and community groups working in Ealing. This grant will provide a contribution to the overall costs of the service.

Having a strong, sustainable voluntary and community sector will play a key contribution in achieving the council's Future Ealing outcomes and improving the wellbeing of our communities so this funding stream will include

- Providing funding advice, with associated capacity building and development support to local VCS groups
- Supporting communities and VCS organisations to take advantage of digital opportunities to help residents take action and meet their own needs
- Developing the capabilities of the VCS to become more financially sustainable and work with other local organisations to attract investment into our local communities
- Providing safeguarding information, advice and training to the voluntary sector

## **Section 2 – Service Outcomes**

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Applicants will need to demonstrate how the provision of the services will assist in meeting the following outcomes:

- Better quality VCS services that effectively meet the diverse needs of Ealing residents.
- VCS organisations better utilising existing resources
- VCS organisations have increased and improved their resource base
- VCS organisations have a better understanding of residents' needs and challenges
- Greater collaboration and more partnerships between VCS organisations
- Greater visibility of VCS organisations

The successful provider will articulate how their approach to the delivery of the service will secure these outcomes and will work with the council to ensure both qualitative and quantitative measures are in place to demonstrate this.

For the safeguarding element of the grant, the organisation will demonstrate how the provision will assist in meeting the following outcomes

- Improved safeguarding understanding within the voluntary and community and independent sector
- Organisations have in place sound safeguarding and child protection policy in line with national standards
- Organisations are kept up to date with changes in safeguarding priorities and policies.
- Organisations are supported effectively when allegations are made against their staff

### **Section 3 – Service Delivery/Activities Sought**

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Council funding will specifically support the following activities:

To contribute to the costs of providing a VCS development service for all voluntary and community groups working in Ealing to help achieve Future Ealing outcomes

Developing the capability of the VCS to support residents so that VCS organisations can be more effective in delivering outcomes for those that need it most and more efficient in running their organisations

- Make available a range of high quality and accessible support mechanisms for all VCS organisations in Ealing to enable them to work efficiently and effectively and to be sustainable including supporting groups to
  - work in partnership and consortia
  - develop recognised quality monitoring and performance management systems
  - achieve recognised professional qualifications and accreditations
  - to become registered charities
- Provide quality training and development support for VCS organisations in areas that enable them to take advantage of new opportunities and challenges, such as collaboration and digital innovations
- Develop and share insights on the needs and opportunities for Ealing's VCS sector to improve the strategic development and sustainability of the sector
- Maintain and share an accurate database of VCS organisations within the borough to support understanding of Ealing's VCS and to aid communication with these groups
- Work to increase the visibility and impact of Ealing's VCS in partnership with the council, CCG and other stakeholders

Focusing support on improving how the VCS can leverage further investment into the borough so that the borough gets a sufficient return for the monies spent on infrastructure support, as well as developing the capability for the VCS to be more financially sustainable

- Work with organisations to attract investment into the local community including developing external funding bids and income generation schemes
- Develop the skills of the VCS to use alternative forms of investment and giving and to generate their own income streams
- Keep VCS organisations informed of opportunities to access funding, advice, training or other resources.

Providing Safeguarding support to voluntary, community and independent groups who work with and support children and their families aged 0 to 18, supporting the provision of safe services and safe employment practices, by providing advice, information and guidance. Work will include:

- Working in partnership with Ealing Safeguarding Board
- Providing advice, information and guidance to all organisations about safe guarding policy and procedures
- Ensure organisations have appropriate and up to date policies and procedures.
- Providing and keeping organisations informed of safeguarding issues such as Child Sexual Exploitation and internet safety.
- Targeting hard to reach and diverse groups including BMER and Faith groups e.g. Madrassas.
- Develop and disseminate local policy and guidance to meet the needs of the voluntary and third sector
- Organise and run a training program on safeguarding policy and procedures for the voluntary sector.
- Increase awareness of the role of the social care, health and the legal framework in protecting children within the diverse communities and faith groups.

- Raise awareness and understanding of the safeguarding needs of BMER, faith and hard to reach groups within Ealing and statutory services in Ealing.
- Keep abreast of emerging key safeguarding issues and priorities, e.g. child sexual exploitation and female genital mutilation.

Note: Organisations are also encouraged to propose additional activities which will meet the outcomes required

#### **Section 4 – Specific Criteria**

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The council will assess:

- Total number of different VCS organisations supported
- Number of different VCS organisations supported through 1-2-1 group development sessions
- Number of different VCS organisations supported through training sessions and workshops
- Number of representatives from VCS organisations attending training sessions and workshops
- Number, frequency and variety of training events held
- Number of VCS organisation enquiries to the service
- Number of VCS organisations helped with fundraising activities
- Amount of income raised by VCS organisations as a result of support from the service
- Number of groups achieving quality assurance accreditation as a result of support from the service

For the safeguarding part of the grant, the council will assess the:

- The breadth of training and support to be available
- The number of training sessions delivered and take up from the voluntary sector.
- The number of organisations and services accessing the service by postcode and organisation type
- The number of days and hours service will be operational
- Partnership working across children services

In addition, the applicant will be required to submit with their application the following:

- A service delivery plan based on the criteria covering the period 2019/20 - 2022/23 using the template provided.
- Details of how information will be communicated effectively and take into account the needs of people (and organisations) accessing the service including needs arising from age, disability, gender, ethnicity, religion and belief, pregnancy and maternity, marriage and civil partnership, sexual orientation, and gender reassignment.
- Details of how they will obtain customer feedback and consult users on improving community and voluntary services covered by this commission.

#### **Section 5 – Monitoring and provision of information**

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The grant recipient will provide 6 monthly up-dates to the Council based on sections 1 - 4 above.

As well as reporting on the performance indicators. The successful organisation will also provide information annually on the following:

- Summary of outcomes delivered for each group accessing support from the service

- Summary of consultation with VCS organisations on local needs and issues and how this impacts on the service delivery
- Summary demographic profile of VCS organisations using the service including type of organisation, size of groups, area of operation in the borough, frequency and duration of support, number of BAME, older people, disability, women's, children and young people, LGBT and faith groups
- Results of annual service user satisfaction survey
- Plan setting out targets to be achieved to maximise the reach of the service and respond to identified needs.

For the safeguarding element, the service provider will provide quarterly report and monitoring data to the councils commissioning officer on service provision based on section 2-4 above detailing on the

- Volume of activity
- Service User data
- Outcomes

The service provider will also attend a minimum of 2 service review meetings with the commissioner

Continuation of the grant will be dependent upon meeting the outcomes and delivering the service activities set out above.