

Charges, Rates and Allowances Adults Services 2017 -18

Please note this may be subject to change in the course of the year

LONDON BOROUGH OF EALING



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Version Control

Version	Date	Reason for Change	Updated by
1.0	11/03/2015	Care Act, April 2015 compliant	Trevor Daniel, LBE
1.1	22/04/2015	Update schedule of costs of council managed services	Trevor Daniel, LBE
1.2	29/04/2015	Update schedule of costs of council managed services	Trevor Daniel, LBE
1.3	01/07/2015	Change to deferred payment interest rate	Trevor Daniel, LBE
1.4	01/08/2016	Update to council managed services, deferred payment interest rate, charges for short term care, Department of Health allowances, alarm monitoring services	Trevor Daniel, LBE
1.5	01/01/2017	Change to deferred payment interest rate	Trevor Daniel, LBE
1.6	01/02/2017	Day Centre meal price increase	Trevor Daniel, LBE
1.7	01/07/2017	Update to council managed services, deferred payment interest rate, Department of Health allowances.	Trevor Daniel, LBE

1. Overview

This document details the Schedule of Rates, Charges and Allowances for Adults Services. It contains information on charges and fees relating to:

- Council Managed Services
- Deferred Payments Interest Rate and Fees
- Charges for Short Term Care
- Department of Health Allowance Rates Relevant to Care and Support Financial Assessments
- A Guide to Disability Expenditure
- Disability Expenditure Allowance Rates and Calculations
- Alarm Monitoring Services

This document will be updated in line with local or government changes in this area for charges and fees.

2. Schedule of Costs of Council Managed Services

Table 1: Choice, Community Road and Group Homes from 01/04/2017

Managed Service	Additional Information	Cost and duration
Choice Scheme	Outreach Service	£11.86 per hour
Choice Scheme	Supported Living Service	£889.46 per week
Community Road and Group Homes	Supported Living Service	£628.85 per week

Table 2: Cowgate Day Centre

Managed Service	Additional Information	Cost and duration
Cowgate Day Centre	1:5 support needs	£49.10 per half day
Cowgate Day Centre	1:5 support needs	£98.20 per full day
Cowgate Day Centre	1:3 support needs	£70.84 per half day
Cowgate Day Centre	1:3 support needs	£141.68 per full day
Cowgate Day Centre	1:1 support needs	£76.87 per half day
Cowgate Day Centre	1:1 support needs	£153.74 per full day
Cowgate Day Centre	Transport	£36.78 - Return Trip

Table 3: Ealing Shared Lives Scheme

Managed Service	Additional Information	Cost and duration
Ealing Shared Lives Scheme	Low Need Placement	£65.66 per night
Ealing Shared Lives Scheme	Moderate Need Placement	£75.58 per night
Ealing Shared Lives Scheme	High Need Placement	£85.81 per night
Ealing Shared Lives Scheme	Sessional Support	£9.05 per hour

Table 4: Ealing Short Break Service Scheme

Managed Service	Additional Information	Cost and duration
Ealing Short Breaks Service Scheme	High Support Needs	£226.85 per night
Ealing Short Breaks Service Scheme	Low Support Needs	£151.24 per night

Table 5: Michael Flanders Day Centre

Managed Service	Additional Information	Cost and duration
Michael Flanders Day Centre		£17.22 Half Day
Michael Flanders Day Centre		£34.43 Full Day
Michael Flanders Day Centre	Transport	£29.95 - Return Trip

Table 6: Reablement Service

Managed Service	Additional Information	Cost and duration
Reablement Service	Up to 6 weeks	Free to service user
Reablement Service	Over 6 weeks	Service user, subject to financial assessment.

Table 7: Frozen & Day Centre Meals

Managed Service	Additional Information	Cost and duration
Frozen Meals		£2.50 per meal
Day Centre Meals	With effect from 1/3/2017	£3.00 per meal

3. Deferred Payments Interest Rates and Fees

- Interest rates are charged daily and are compounded.
- Interest will continue to accrue until the balance on your deferred payment account is cleared.
- Subject to your agreement set up fees can be added to your deferred payment account, but will be subject to the same interest at the rate of your deferred payment.
- Interest rates that we charge can go up as down and is linked to rates published by the Government's Office of Budget Responsibility.

Table 8: Interest Rates, Deferred Payment Scheme

Type of Scheme	Additional Information	Rate	Effective From	Effective to
Deferred Payment Scheme	Only pre-31 st March 2015 applications	0%	01/04/2015	Till further notice
Deferred Payment Agreement	Maximum Interest Rate Charge	2.65%	01/04/2015	30/06/2015
Deferred Payment Agreement	Maximum Interest Rate Charge	2.25%	01/07/2015	31/12/2015
Deferred Payment Agreement	Maximum Interest Rate Charge	2.15%	01/01/2016	30/06/2016
Deferred Payment Agreement	Maximum Interest Rate Charge	1.85%	01/07/2016	31/12/2016
Deferred Payment Agreement	Maximum Interest Rate Charge	1.35%	01/01/2017	30/06/2017
Deferred Payment Agreement	Maximum Interest Rate Charge	1.65%	01/07/2017	Subject to changes in line with The Office of Budget Responsibility

Table 9: Set Up Fees, Deferred Payment Scheme

Type of Scheme	Additional Information	Amount	Effective From	Effective to
Deferred Payment Agreement	From 1 st April 2015	£250.00	01/04/2015	Till further notice

4. Charges for Care and Support in a Care Home on a Short Term Basis

Existing Customers - with a current non-residential care package

Up to 8 weeks per year

If assessed as needing planned residential / nursing short term care for up to 8 weeks per year, customers will have the cost of this included in their overall Personal Budget.

The Financial Contribution will be part of their Personal Budget and assessed under the Council's Care and Support Charging Policy in a **non-residential** setting.

Over 8 weeks per year

If assessed as needing planned residential / nursing short term care for any period over 8 weeks per year, customers will have the cost of this included in their overall Personal Budget.

The Financial Contribution will be part of their Personal Budget and assessed under the Council's Care and Support Charging Policy in a **residential** setting as a temporary resident.

New Customers – without a current non-residential care package

Customers who enter a care home on a short term basis and who were not already in receipt of non-residential care and support will be financially assessed as temporary residents in a residential setting from the start of that placement.

The Financial Contribution will be part of their Personal Budget and assessed under the Council's Care and Support Charging Policy in a **residential** setting as a temporary resident.

5. Department of Health Allowance Rates Relevant to Care and Support Financial Assessments

Type	Set by	Circular	Effective Date
All Allowances	Department of Health	LAC(DH)(2017)1	10/04/2017

Table 10: Care and Support Rates

Type	Value	Additional Information
Personal Expenses Allowance	£24.90	Per week
Capital Limit	£14,250.00	Lower Amount
Capital Limit	£23,250.00	Upper Amount
Savings Credit Disregard	£5.75	Single Rate
Savings Credit Disregard	£8.60	Couple Rate

Minimum Income Guarantee Rates

Definition:

Every year, the government sets what it believes is the minimum that an adult needs to survive. It refers to this as Minimum Income Guarantee for those under pensionable age and for those in receipt of Pension Credit

It is based on a number of varying factors including food, rent and energy costs. Dependant on your age, if you have a disability, or if you have dependent children or whether you are defined as being in a relationship and are a couple, the rates vary.

Table 11: Department of Health Circular

Department and Health reference	Description	Criteria	Value
7(1)(b)	Where the adult concerned is responsible for, and a member of the same household as, a child.		£83.65 in respect of each child.
7(2)(a)	Where the adult concerned is a single person and	is aged 18 or older but less than 25	£72.40
7(2)(b)	Where the adult concerned is a single person and	is aged 25 or older but less than pension credit age	£91.40
7(2)(c)	Where the adult concerned is a single person and	has attained pension credit age	£189.00
7(3)	Where the adult concerned is a lone parent	aged 18 or over	£91.40
7(4)(a)	Where the adult concerned is a member of a couple and	one or both are aged 18 or over	£71.80

7(4)(b)	Where the adult concerned is a member of a couple and	one or both have attained pension credit age	£144.30
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Department and Health reference	Description	Applicable benefit	Value
7(5)(a)	Where the adult concerned is a single person who is in receipt of, or the local authority considers would, if in receipt of income support, be in receipt of	disability premium	£40.35
7(5)(b)	Where the adult concerned is a single person who is in receipt of, or the local authority considers would, if in receipt of income support, be in receipt of	enhanced disability premium	£19.70
7(6)(a)	Where the adult concerned is a member of a couple and one member of that couple is in receipt of, or the local authority considers would, if in receipt of income support, be in receipt of	disability premium	£28.75
7(6)(b)	Where the adult concerned is a member of a couple and one member of that couple is in receipt of, or the local authority considers would, if in receipt of income support, be in receipt of	enhanced disability premium	£14.15
7(7)	Where the adult concerned is in receipt of, or the local authority considers would, if in receipt of income support be in receipt of, carer premium	carer premium	£43.25

6. A Guide to Disability Related Expenditure

Disability Related Expenditure can be taken into account in a non-residential care setting

Customers will automatically be able to keep 35% of their Personal Independence Payment, Attendance Allowance or Disability Living Allowance (Care Component) equivalent to standard rate PIP, middle rate of DLA and lower rate AA. Any additional costs of disability related expenditure that a customer has over and above the 35% standard disregard will be considered on production of receipts and if it is has been agreed in the customer's support plan.

The aim of this automatic disregard of 35% of an individual's disability benefit is to allow for reasonable expenditure needed for independent living by the disabled person/user. Items where the user has little or no choice other than to incur the expenditure, in order to maintain independence of life, should normally be allowed.

Please note that the following disability benefits are already automatically disregarded

- Disability Living Allowance (Mobility)
- Personal Independence Payment (Mobility)
- War Pensioners mobility Supplement
- War Disability and War Windows Pension - disregard the first £10 per week only
- War Widows Special payments

For the following disability benefits there are further factors that will influence if the benefit will be regarded or disregarded:

Attendance Allowance / Constant Attendance Allowance (CAA) - if on the higher rate the difference between higher and lower rate will be disregarded unless the user is in receipt of both day and night care. The 35% automatic disregard will then be applied to the lower rate.

Personal Independence Payment - if on the enhanced rate the difference between enhanced and standard rate will be disregarded unless the user is in receipt of both day and night care. The 35% automatic disregard will then be applied to the standard rate.

Disability Living Allowance (Care) – if on the higher rate the difference between higher and middle rate will be disregarded unless the user is in receipt of both day and night care. The 35% automatic disregard will then be applied to the middle rate.

Severe Disability Premium (SDP) Exceptionally Severe Disablement Allowance (ESDA) – This will be taken into account in full within the assessment.

The Government has identified typical annual fuel figures for the following six scenarios. Any fuel costs above this amount should be allowed as an expense or an allowance of £5.00 per week be made for excessive fuel costs incurred by a service user.

Table 12 Fuel Rates: Based on 2017/18 government figures.

Single person in flat or terraced property	£1,129
Couple in flat or terraced property	£1,489
Single person in semi-detached property	£1,199
Couple in semi-detached property	£1,580
Single person in detached property	£1,459
Couple in detached property	£1,923

Please note that central Government also award Winter Fuel Payments to Pensioners and these payments are not taken into account as income for assessment purposes but should be noted when considering an allowance for extra heating costs.

The following are recommended allowances for possible items and examples of reasonable evidence requirement. This list is not exhaustive and you may have other expenses that are not stated here. If you would wish an expense to be considered then you must provide evidence to verify the item and amount, this may be in the form of receipts, invoices, or other documents.

Table 13: Examples of Reasonable Evidence

ITEM	AMOUNT	EVIDENCE
Community Alarm System	Actual cost unless included in Housing Benefit or Supporting People Grant	Bills from provider
Privately arranged personal care	Actual cost if included in Resource Allocation and council supported provision is reduced accordingly	Signed receipts for at least 4 weeks using a proper receipt book
Private Domestic help	Actual cost if included in Resource Allocation and council supported provision is reduced accordingly	As privately arranged care
Laundry/Washing Powder	£3.65 per week	Care Manager will have identified an incontinence problem. Identify more than 4 loads per week

Dietary	Discretionary as special dietary needs may not be more expensive than normal	Details of special purchases
Gardening	Discretionary based on individual costs of garden maintenance	As privately arranged personal care
Wheelchair	£3.80 per week manual £9.23 per week powered	Evidence of purchase. No allowance if equipment provided free of charge
Powered bed	Actual cost divided by 500 (10 yr life) up to a maximum of £4.20 per week	Evidence of purchase if available
Turning bed	Actual cost divided by 500 up to a maximum of £7.36 per week	Evidence of purchase if available
Powered reclining chair	Actual cost divided by 500 up to a maximum of £3.34 per week	Evidence of purchase if available
Stair-lift	Actual cost divided by 500 up to a maximum of £5.95 per week	Evidence of purchase without Disabled Facilities Grants input
Hoist	Actual cost divided by 500 up to a maximum of £2.91 per week	Evidence of purchase without Disabled Facilities Grants input

For further guidance please contact the Financial Assessment Team as follows:

Helpline: 020 8825 7066

Email: financialcontributions@ealing.gov.uk

7 Disability Expenditure Allowance Rates and Calculation

Non-residential customers automatically qualify for Disability Related Expenditure (DRE) by having a qualifying disability related benefit.

If you have Attendance Allowance Lower or DLA Care (Middle) the following applies

Table 14: DRE Calculation (Attendance Allowance – Lower, DLA Care Middle)

Benefit	Value	Applicable Date	Buffer Rate	DRE Allowance
Attendance Allowance (Lower)	£55.65	10/04/2017	35%	£19.48
DLA Care (Middle)	£55.65	10/04/2017	35%	£19.48

If you have DLA Care (Lower) the following applies

Table 15: DRE calculation (DLA Care – Lower)

Benefit	Value	Applicable Date	Buffer Rate	DRE Allowance
DLA Care (Lower)	£22.00	10/04/2017	35%	£7.70

If you have a Personal Independence Payment (PIP) (Daily Living Component Only) the following applies

Table 16: DRE Calculation (PIP)

Benefit	Value	Applicable Date	Buffer Rate	DRE Allowance
PIP (Daily Living Component - Standard)	£55.65	10/04/2017	35%	£19.48

If feel you're entitled to a higher DRE allowance, an appeals process exists. Please refer to the Care and Support Policy. This can be found on Ealing Council's website. www.ealing.gov.uk

8. Alarm Monitoring Services (Careline Service) - Charges

An Alarm Monitoring Service is an alarm system that alerts someone if you are injured or need immediate attention. It works using your existing landline telephone connection. When the alarm is activated, it calls the Ealing-based Careline monitoring team. They will talk to you over the alarm's loudspeaker to see what type of help you need.

How are people referred to Careline?

If you are an Adult Social Care customer, your referral to Careline will be organised by your Social Worker.

If you are not an Adult Social Care customer, you can refer yourself directly to Careline

If you have been referred through Ealing Council Adult Social Care or the NHS:

There is no charge for installation or the equipment, and the monitoring and response service is also free of charge for the first 6 weeks of using the service. After that, the cost of your service will be based on your ability to pay through a financial assessment in line with the council's Adult Services Charging Policy. The cost of the service is held in the table below

Table 17 – Careline Costs if you have been referred through Ealing Council's Adult Social Care or the NHS.

Type of Service	Maximum Cost	Actual Cost	Date From	Date to
Basic Monitoring Service	£3.35 per week	Will depend on individual financial circumstances, but will not be greater than £3.35 per week	03/05/2016	Ongoing
Enhanced Service (Monitoring, Response and Key Holding Service)	£5.25 per week	Will depend on individual financial circumstances, but will not be greater than £5.25 per week	03/05/2016	Ongoing

If you have NOT been referred through Ealing Council's Adult Social Care or the NHS:

There is no charge for installation or the equipment. The cost of the service is held in the table below:

Table 18 – Careline Costs for Privately Arranged Care

Type of Service	Cost	Date From	Date To
Basic Monitoring Service	£3.35 per week	01/04/2016	Ongoing
Enhanced Service (Monitoring, Response and Key Holding Service)	£5.25 per week	01/04/2016	Ongoing

Further information

For further guidance please contact the Careline Team on:

Helpline: (0208) 575 5873 or
email: Ealingcareline@ealing.gov.uk