This draft Neighbourhood Plan has been produced by the Central Ealing Neighbourhood Forum in consultation with local residents, businesses and organisations in the community. It follows an extensive period of discussions which have involved a wide range of local people.

The process started with the provision in the Localism Act to allow communities to plan their own neighbourhoods. Ealing Council supported a joint approach from local residents and businesses to establish local plans. It was successful with an application to the government to support two “front runner” areas (Central Ealing and West Ealing Centre), and Forums were designated to create plans for their localities.

From the outset we agreed that the future prosperity of Central Ealing depended on sensitive development to meet the external challenges it faced. The area had to respond to growing retail competition, to increased centrally imposed housing targets and to the coming of Crossrail. These and other pressures led to the fear that Ealing would lose its character as a unique local town, and become just another clone suburb and a dormitory for weekday commuters to Central London.

Our early consultation showed clearly that for all parts of the community the Vision was for Ealing to be once again the Queen of the Suburbs. It would retain and protect its heritage of green spaces, trees and human scale, and re-establish itself as the West London regional centre for arts and culture with a strong independent retail and business base. The policies and recommendations in this draft Plan have been drawn up to achieve these aspirations and objectives.

We now need to test whether our Plan policies capture what people in Ealing have told us they want, so that we can go ahead and submit it to the next stages for approval. Please let us know by going to our web site, www.centralealingforum.com, or direct to the survey at https://www.surveymonkey.co.uk/r/CentralEalingNDP
1.1 Neighbourhood planning was introduced by the Localism Act 2011 to allow local communities to create their own plans for development, regeneration and conservation. These plans have to be consistent with strategic policies already set for the area (national, regional or local), but they can affect the way those strategies are implemented.

1.2 When approved, a neighbourhood plan is part of the statutory development plan for the area. This means that its provisions are taken into account when a decision is being made by the local planning authority on any application for planning permission.

1.3 The right to create a local plan is a powerful one, and there are detailed rules which govern how it has to be developed and approved. These include the need for extensive local consultation and the gathering of a strong base of evidence to support its policies. A draft plan also has to be submitted to the local authority and be subject to an independent examination to ensure the proper processes have been followed. The final version of the plan then has to be approved in a public referendum before coming into force.

Neighbourhood Planning in Ealing

1.4 In summer 2011, local community organisations under the umbrella of Save Ealing’s Centre, together with the Ealing Broadway Business Improvement District Company (Ealing BID), approached the London Borough of Ealing (LBE, or Ealing Council) with a proposal for a Neighbourhood Plan (NP, or Plan) for Central Ealing. This followed concern about the way development in the Area might go following the rejection after a public Inquiry of Glenkerrin’s Arcadia scheme. This led to Ealing being recognised as a ‘front runner’ local authority by the government and in October 2012 Ealing Council designated Central Ealing and West Ealing Centre as two separate Neighbourhood Areas.

1.5 The Central Ealing Neighbourhood Forum (CENF, or the Forum) was formally constituted in December 2012 as a partnership representing local residents, businesses and community organisations. It was recognised by the Ealing Council in May 2013 as a ‘qualifying body’ for preparing a Plan for the newly recognised Central Ealing Neighbourhood Area. Following a wide range of local discussions, initial ideas on the topics to be covered were submitted to local people in a consultation that ran for more than six weeks in summer 2014.

1.6 The Plan that follows is based on the input from those extensive discussions, to ensure it clearly reflects the wishes of the community and has broad support. An important outcome of the process of consultation and review is the recognition that, as part of a Metropolitan Centre with very good public transport accessibility which is set to improve even more with the advent of Crossrail, Central Ealing as a ‘sustainable location’ should benefit from development and the changes it brings. It must respond to the needs of the future whilst preserving and enhancing its historic character.
The Strategic Context

1.7 The Plan has been drawn up to be compliant with national policies contained in the government’s National Planning Policy Framework (NPPF), the Mayor’s London Plan (LP), and Ealing Council’s adopted strategic planning policies (the Ealing Plan).\(^1\) A key policy requirement is that it should be sustainable, and it has been prepared with a presumption that it should be in favour of sustainable development.

1.8 The Plan has also taken account of the revised version of the London Plan 2015. As a London Borough, Ealing is faced with a significant increase in population over the next few years. Development already approved or projected in the Area will add nearly 2,000 dwellings, housing over three times the present number of inhabitants. The house building target for the Borough as a whole has been increased by the Mayor from 693 a year to 1,297 – a rise of 45%, of which about 300 will be expected to come in the central Uxbridge Road corridor, many of them in the central Area.\(^2\)

1.9 This dramatic rise will have a significant impact on the demand for facilities. In order for development to be sustainable, space will have to be allocated to meet this demand. Other issues facing Central Ealing include the impact of Crossrail, competition from developments such as Westfield and the growth in on-line shopping, and the potential threat to the local economy and the Ealing Plan through loss of office space.

The Vision & Aspirations

1.10 The initial work of the Forum was to establish a vision of how it wanted Central Ealing to develop by 2026. That year was chosen as it marks the end of the period covered by Ealing’s Development Strategy, which is the most important strategic planning document relative to the NP. The London Plan 2015 takes the year 2036 as its formal end date, though it will be revised before then.

1.11 The Forum also set a number of aims or Aspirations to enable the Vision to be achieved, as broad statements of intent for land use in the Area. Together with a number of more specific Objectives, these are set out in Section 3.

\(^1\) For more details, see Glossary
\(^2\) Draft Interim Housing Supplementary Planning Guidance (SPG), Mayor of London, May 2015

Policies & Recommended Actions

1.12 Section 4 sets out the detailed context of the policies contained in the Plan. It also enlarges on the characteristics of each of the sub-areas, as they helped determine how the policies were developed.

1.13 Section 5 details the specific policies (highlighted in blue boxes) for the development of the Central Ealing between 2016 and 2026. It also sets out recommendations (in green boxes), which describe non-statutory complementary action which will help achieve the Vision and Aspirations, and which are in support of the Plan’s policies. In order to produce a Plan that is clear, accountable and has wide support, these recommendations or projects are included next to policies to which they refer. For the avoidance of doubt, it is emphasised that these are aspirations and do not constitute or suggest agreement with Ealing Council or other relevant bodies to fund or act on them.

1.14 Within this section, the text sets out the justification for each policy and makes references to the evidence on which it was based. While the policy takes precedence, the text explains how it was developed and provides further detail on how it should be interpreted and implemented.

1.15 The mechanism for the achievement of both the policies and the recommendations in this Plan is set out in the Delivery Plan (Section 6). At eligible development is subject to the payment of the Community Infrastructure Levy (CIL) set down in the Charging Schedule adopted by LBE. Some developments will also need to make financial contributions to the costs of any specific site requirements that are necessary to make the development acceptable in planning terms; that are directly related to the development; and which are fairly and reasonably related in scale and kind to the development. Such payments are regulated by means of a Section 106 Agreement between the applicant for planning permission and the local planning authority.

1.16 The Plan emphasises that development should contribute towards the positive development of the Area. These contributions can take different forms, for example through CIL and S106 financial contributions and/or appropriate design measures and ‘in kind’ improvements. Once this Plan is approved, at least 25% of CIL is reserved as the ‘Neighbourhood Portion’. After consultation by Ealing Council with the local community, this can be spent on a wide range of items provided that they meet the requirement to support development of the Area.

1.17 Planning applications that accord with the policies in this Plan as well as the NPPF, London Plan and the Local Plan will be subject to approval by Ealing Council as the Local Planning Authority after appropriate public consultation and consideration. Planning applications that conflict with the policies in this Plan will be refused, unless material considerations indicate otherwise.

1.18 While it is recognised that development decisions mean weighing up a number of factors in determining whether to develop sites or buildings, the Neighbourhood Plan requires the application of relevant aspects of its Vision, Aspirations and Policies in all schemes in the Area.
Next Steps

1.19 This policies in this document represent the results of the work of the Forum so far, including discussions with and input from local businesses and landowners. The present stage marks the presentation of the proposals for a further period of public consultation, which will run for a minimum of six weeks. Comments and suggestions received during that period will then be reviewed and taken into account in the preparation of a final version for submission to Ealing Council.

1.20 A detailed timetable for the subsequent stages, as outlined in para 1.3 above, has yet to be set by Ealing Council, but will include a formal review and further consultation before being submitted to public examination. Subject to the Examiner’s findings and any further changes needed, the final Plan will be put to referendums of both local residents and local businesses. If there is a majority in favour in both votes, the Plan will then go back for formal adoption by the Council, when it will come fully into force.
2—The Area

2.1 Central Ealing was designated by Ealing Council in March 2013 as a Neighbourhood Area for the purposes of neighbourhood planning. This followed an application from the interim Central Ealing Neighbourhood Forum (CENF) and a period of public consultation.

How It Was Decided

2.2 Government guidance is that when deciding the boundaries of a Neighbourhood Area consideration should be given to natural, environmental or other physical features and existing boundaries for infrastructure and development planning. There are several such factors defining Central Ealing (also known as the Broadway area).

2.3 The Area is the administrative and retail centre of the London Borough of Ealing. Although it is part of the London Metropolitan Town Centre (MTC), which includes West Ealing, the two core parts of the MTC are separated by the commercial Office Quarter and have their own histories and different characteristics. Ealing Broadway also has a separate Business Improvement District company (Central Ealing BID), which is a founder member of CENF and covers the eastern end of the MTC. (The West Ealing BID Company was not formed until 2015.) The boundary of the BID follows that of the eastern end of the MTC, and is virtually identical with that which was considered by the Forum as appropriate for a Neighbourhood Area. The two parts of the MTC and their position with the borough as a whole are shown in Map 2.

Other Elements Of Central Ealing Are:

2.4 There are no significant distinguishing topographical features, the land being mainly flat while sloping gently from the north down towards the Thames.

2.5 The Great Western railway provides a clear physical barrier between the main part of the town and later residential development to the north, except where Ealing Broadway and Springbridge Road straddle the line and provide links to the common land of Haven Green.

2.6 To the east and west, 19th century and later development is strung along the Uxbridge Road between Ealing Common and West Ealing, while to the south the area of the original village sits either side of the road south to Brentford, making a rough T-shape.

2.7 More details of the physical character of the Area are contained in Section 3.

1 http://planningguidance.communities.gov.uk/blog/guidance/neighbourhood-planning/designating-a-neighbourhood-area/
A Business Area

2.8 These differences led to both the Central Ealing and West Ealing forums to propose that for neighbourhood planning they should be treated separately. This was accepted by Ealing Council, which designated both parts as individual “business areas”. This means that not only that the Area is predominantly commercial, but also that the Neighbourhood Plan has been created by businesses and residents together. It also means that the Plan has to be approved by a majority of both groups in separate referendums.

Population

2.9 Central Ealing has until recently had only a low resident population. A predominantly commercial zone with few residential streets, its well-established housing has been largely concentrated to the west along Mattock Lane and Craven Avenue, and to the south on either side of Ealing Green.

2.10 Accurate data are difficult to obtain, as the Area does not cover exact polling districts or even the Lower Level Super Output Areas used for statistical purposes, but takes in parts of the electoral wards of Ealing Broadway, Ealing Common and Walpole. Extracts from the electoral register show that in May 2012 the Area contained some 800 properties with 1,432 adult voters, equating to a total population of 1,840 people. Census data for the three wards together show an 8.5% increase between 2001 and 2011, and GLA forecasts project this to rise by a further 5.45% by 2016, mainly in Broadway ward. This would produce a total of about 2100 people.

2.11 However, since 2012 new housing built, approved or submitted for approval within the Area totals about 1,900 units (equal to 4,350+ people), with a further additional 1,100 units (2,500 people) projected for the rest of the Plan period. This means that by 2026 the Area could be housing 3.5 times its 2011/12 population. The challenge this represents is assessed in Section 3.

2.12 Central Ealing does serve a far larger populace. There are 18,000 people living within 1.5km, for many of whom it represents their local shopping centre. As a Metropolitan Town Centre well linked to its hinterland by public transport, it has 368,000 people within a 15 minute drive time catchment, and over 2.6m within a 30 minute drive (see map 1).

History

2.13 Ealing is recorded as a settlement with the name “Yealing” as long ago as the twelfth century, though the earliest surviving English census for Ealing is from 1599. It was then a large village surrounded by country houses and smaller hamlets dotted along the Uxbridge Road, which survived until well into the 18th century. Before that, it was predominantly rural and until well into the 18th century only the High Street and The Grove had rows of shops. The section of the Uxbridge Road now called The Mall and The Broadway was almost empty except for inns like The Bell and The Feathers, which served the carriage trade.

2.14 The situation changed significantly when transport links began to be developed. Ealing became a staging post for stage coaches travelling between London, Oxford and Bristol. In 1838 the Great Western Railway Company built the first station outside London at Haven Green (now Ealing Broadway) on the line which extended to Maidenhead. It rapidly developed into a new town then within easy reach of the City for prosperous inhabitants who wished to escape from the less attractive aspects of Victorian London. It earned the description “Queen of the Suburbs” due to its finely proportioned buildings, tree lined streets and green spaces which sprung up round the station. Central Ealing’s special architectural character has been recognised by architectural historians such as Nikolaus Pevsner, and by the fact that 88% of the Area is within one of three Conservation Areas (see map 4).

Area Characteristics

2.16 As part of the growth of London in the 20th century, Ealing significantly expanded and increased in population, becoming a municipal borough in 1901 and a London borough in 1965. It now has elements of both suburban and inner-city developments, with a significant commercial and retail centre and a developed night time economy.

2.17 Within the Area there are some sub-areas or segments which have their own functions and characteristics which help define the town centre. These are shown in map 3, and are more fully described in Section 3. However, other than the office quarter and despite changes over the years, the Area has largely maintained the consistent and cohesive nature which it has enjoyed since Victorian time.

2.18 The impact on this character of new pressures such as those created by the coming of Crossrail are dealt with in the next Section. Adult voters, equating to a total population of 1,840 people. Census data for the three wards together show an 8.5% increase between 2001 and 2011, and GLA forecasts project this to rise by a further 5.45% by 2016, mainly in Broadway ward. This would produce a total of about 2100 people.
Our vision is that by 2026 Central Ealing will be a distinctive and welcoming place attracting people from a wide catchment area to visit, work, study, shop and stay. It will once again be a sought after destination and a natural focus for both the Borough and the West London sub-region.

Development will enable it to meet the challenges of a rapidly increasing residential population and improved accessibility, whilst preserving its special and historic character.
3.1 The Plan sets out an aspiration of how Central Ealing will change in the period to 2026, to reflect how local residents and businesses want it to develop within the broad strategies set by the London and Ealing plans. This Vision is set out in the statement below.

3.2 To realise this Vision, we have also set a number of aims or Aspirations that need to be achieved, as broad statements of intent for land use in the Area. They are built around four main subjects:

- Shops, offices and jobs (the Economy)
- Getting around (Transport & the Public Realm)
- Buildings, open and green space (Heritage & Built Environment)
- Culture and community (Infrastructure)

3.3 The ten objectives opposite are designed to ensure that development contributes to the realisation of the Vision, through the application of the policies which underpin them. They provide a framework for how planning decisions will be made in the Area, and how they are to be followed and applied. The aims are that Central Ealing will ——

3.4 The specific Objectives, which are aimed at furthering one or other Aspiration through the application of the separate Policies within the Plan, are listed with their accompanying Policies in Section 6, Table 1.
The policies that follow have been developed to help achieve the Vision and Objectives set out in Section 3, based on factual information about the Area collected as part of the development of the Plan. They are presented within the four topic areas set out in the previous section, with supporting text explaining the intention behind each policy, as a guide when assessing their relevance when planning applications are being determined.

This section sets out the broad context of that evidence base, with particular reference to the different segments of the centre and their characteristics.

**Sustainability**

4.3 The impending arrival of Crossrail at Ealing Broadway station unites several important elements of plan-making for Central Ealing. Already a very ‘sustainable’ location, as it is very easily accessible by a combination of overground and underground railways and buses, Central Ealing will become ever more so when Crossrail opens.

4.4 This accessibility is one of the features which led to Central Ealing becoming one of London’s ten Metropolitan Centres. This designation also recognised the scale and quality of shopping, leisure and employment facilities within Ealing Broadway, which add to its sustainability.

4.5 Ealing’s Core Strategy 2012 aims to harness opportunities for growth and development and promote improvement in appropriate locations. One of these is the Uxbridge Road corridor, part of which is within the Central Ealing Plan Area. Crossrail will provide a major impetus for growth and development.

4.6 As such, Central Ealing is a place where it is appropriate to locate more than the average amounts of development, be that in the form of homes, employment, shops or leisure facilities. This means that appropriate opportunities should be taken to increase development densities, but that this should be with full regard to other planning considerations. These include the character and appearance of the Area; the relationship with development adjacent and nearby; the potential implications for the amenities of those living, working or studying in adjacent and nearby buildings, and their ease of vehicular and pedestrian access to the site itself.

4.7 Central Ealing has a long and proud history, with its own character of relatively low-rise buildings dating mainly from the last one and a half centuries. This is expanded on below. The Neighbourhood Plan recognises the tension that exists between trying to preserve and enhance this traditional character and appearance with accepting that development pressures should as far as possible be accommodated and in ways that make the optimum contribution to the streetscape and the needs of the locality.
4.8 Crossrail will accentuate these development tensions. It is important that Central Ealing seizes the full range of opportunities associated with its ease of access. It is not only new homes that will need to be accommodated; we must grasp the opportunity for new jobs, shopping and other facilities. Central Ealing must not become just another dormitory in Greater London, but continue to be a thriving place in its own right.

4.9 The Neighbourhood Plan aims to realise full benefits from Ealing’s accessibility and seeks to improve the ratio of jobs and other economic activity to homes. Changing the balance of outward and inward commuter trips so that there is more inward movement will bring more expenditure available to support local shops and services, with obvious beneficial effects for them and the prosperity of the Area. The alternative would be a decline in its competitiveness and sustainability.

Building Heights

4.10 During the initial consultation for the Neighbourhood Plan, it became apparent that there is a significant number of local people who are concerned that Central Ealing should not become a place of badly-planned high/tall buildings scattered around. However, from the experience of other local Plans, it is also recognised that it is rarely appropriate to specify a maximum height for any proposed new building. Rather, it will be important that developers and others involved in the planning and development process in Central Ealing make full assessments of the development potential of a particular site with respect to the heights, bulk, scale and massing of buildings nearby. Potential applicants must show that they have taken all such matters into account in the preparation of their plans, and detailed character assessments will need to be submitted in support of planning applications.

4.11 What is important for Central Ealing is the impact on established street frontages. An assessment of building heights has been carried out, and this is illustrated at Map 13. This shows the heights in each part of the Plan area. It is noticeable that, other than in the Office Quarter, there is a consistent pattern of up to three storeys on the older and/or secondary retail frontages, and of 4 – 5 storeys on the more central streets of primary retail. With the exception of new development in Dickens Yard, there is no building higher than 5 storeys anywhere within its Conservation Areas.

4.12 The Plan seeks as far as possible to cluster tall buildings (and by that is meant those that are atypically tall for Central Ealing) in a certain area or areas. As far as possible, this will be close to existing tall buildings. It is considered that this will produce a more coherent and attractive townscape.

Sustainability

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4.4 This accessibility is one of the features which led to Central Ealing becoming one of London’s ten Metropolitan Centres. This designation also recognised the scale and quality of shopping, leisure and employment facilities within Ealing Broadway, which add to its sustainability.

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4.7 Central Ealing has a long and proud history, with its own character of relatively low-rise buildings dating mainly from the last one and a half centuries. This is expanded on below. The Neighbourhood Plan recognises the tension that exists between trying to preserve and enhance this traditional character and appearance with accepting that development pressures should as far as possible be accommodated and in ways that make the optimum contribution to the streetscape and the needs of the locality.
Area Characteristics

4.13  Section 2 referred to certain sub-areas or segments of the town centre (map 2) which are defined by their function and features. They were identified in the spatial analysis which formed the basis of Ealing’s core strategy. The built form of these areas of land use have distinct characteristics, and largely coincide with one or other of three Conservation Areas which encompass the centre. Character assessments for Conservation Areas are already incorporated into Ealing’s planning policy through the Area Assessments for each one, but are summarised below.

4.14  The three defining elements of the Area as a whole are the main thoroughfares, the rail tracks and the open green areas of Haven Green, Ealing Green and Walpole Park. The buildings are chiefly retail outlets and residential properties, many of them dating from the Victorian and Edwardian periods, together with a few churches (e.g. Christ the Saviour, St John’s, Haven Green Baptist, St Mary’s Ealing). As shown in map 14, a large proportion of the NA is covered by one of three Conservation Areas, with a significant number of buildings noted as of heritage value.

4.15  The core retail segment (also known as the Ealing Broadway area) and the secondary retail area of the Eastern Gateway fall largely within Ealing Town Centre Conservation Area, and have the following characteristics:

The Mall and The Broadway form a shallow east-west curve, densely built up on both sides and leading into New Broadway, which is straighter, wider and more open in aspect.

Formerly a tightly packed street of shops, the (originally Victorian) Broadway is now interrupted by larger, later mall-type developments such as the Broadway Centre and Arcadia Centre; the 1970s Broadway Centre in particular has vast backland service areas that reduce cohesion and connectivity with residential areas.

The tight and compact rhythm of the Broadway facades is disrupted in places by later interventions that do not reflect the modulation and proportions of earlier buildings. This gives rise to a disjointed roofscape punctuated by the prominent gables of the late Victorian/Edwardian red-brick buildings.

New Broadway is less tightly packed, with wider pavements and independent buildings which are higher and have a far larger footprint.

Bond Street, which runs south from New Broadway and is partly in the Ealing Green CA, on the northern side offers a very tight grain with a row of Edwardian buildings placed right along the edge of the street with very narrow forecourts. The main activity is retail arranged in terraces, though on the west this is broken at the south end by a modern hotel development and a 1950s office block due for redevelopment.

4.16  This CA centres on the long-established area of common land known as Haven Green. Within the CA only one of three areas of distinctive character – Haven Green itself - falls within the NA. Its main features are:

While the heart of the Green maintains its peaceful character, the encircling road system is noisy, busy and polluted.

The diagonal road, though part of the Green’s historic layout, is heavily used by buses and other vehicles, severely compromising the tranquillity of the area and detracting from the community’s enjoyment and recreational use of the open space.

Whereas the majority of the buildings to the west, including the locally listed 1877 Stables building, are Victorian or Edwardian and of substantial size, the Green is also flanked by an art deco mansion block (Haven Green Court) and two streets of narrow terraced 19th-century cottages on small plots (Haven Lane, Mountfield Road).

4.17  Defined by the important open spaces of Walpole Park and Ealing Green, its geographical core, this CA also comprises the residential area along Mattock Lane up to St John’s church at its western end; the Ealing Green thoroughfare (a parade of shops and restaurants to the west, substantial buildings in large plots, including a school and film studios, to the east); and St Mary’s Road, with mixed residential development, some shops and a university, leading down to St Mary’s church.

4.18  Mattock Lane, on the northern border of Walpole Park, is characterised by very large mid/late Victorian residential buildings, detached or semi-detached, three or four storeys high and of a similar architectural style, set in spacious plots; the lane adjoins a small, less cohesive residential enclave to the south.

4.19  Walpole Park and the grounds of Pitzhanger Manor occupy a substantial area to the west of the CA, creating a tranquil landscape within the bustling, traffic-constricted environment of the nearby shopping streets. Properties in Mattock Lane enjoy unobstructed views of the parkland, which forms, with Lammas Park and Ealing Green, a chain of well-used open spaces.
Craven Avenue W5

4.20 Running east-west close to and parallel with Uxbridge Road and the railway line, the avenue is mostly residential, predominantly Edwardian semi-detached, with a purpose-built 1970s block of flats and garages at the western end; parking is mostly on-street or in front gardens.

4.21 The approaches to the avenue are in mixed commercial, residential, social and community use, including a bowling green. Commercial and residential traffic often uses the avenue as a shortcut to avoid the congested major roads.

4.22 The street layout is linear, with regular spacing along a consistent building line, similar plot widths and short front gardens. The avenue is at present a two-way vehicular route with footways each side; the eastern end is a cul-de-sac. It is a CPZ.

4.23 While infilling of gaps and development of roof space (typically mansard construction to the rear) has disturbed the architectural consistency of the houses when viewed from the back, the front elevations generally retain their original form and appearance.

4.24 Mature trees and new planting combine to create a tree-lined avenue that contributes substantially to the area’s character.

4.25 Both highway and pavements have been much repaired over the years and neither is level, nor are the concrete paving slabs of consistent size and type.

4.26 Recently constructed buildings nearby intrude (visually) into the area and detract from its character and appearance (e.g. The Apex, Dickens Yard, and the Premier Inn, which has a high-level illuminated sign that is particularly noticeable in the evening). Further such buildings are planned.

4.27 During a 2007 review of CAs by Ealing Council in conjunction with Ealing Civic Society it was recommended that Craven Avenue be considered for CA status at the next review.

4.28 Craven Avenue suffers from the same problems as those previously experienced within the nearby ‘home zone’ to the west of St Leonard’s Road (Hastings, Harlington, Broughton and Arden Roads), where traffic neither originating from nor destined for the area has been discouraged. The roads in question have greatly benefited from their home zone designation, together with the measures taken to achieve this: raised gateways at key entry points; build-outs; tree planting; raised tables; shared surfaces; consistent use of quality materials for highway/pavement surfacing; clear signage and demarcated residents’ parking bays. Creating a home zone for Craven Avenue would vastly improve the environment.
5.1—Ealing’s Economy

5.1.1 Ealing sits at a key position in one of the most prosperous areas in the country. Near the apex of the triangle formed by the West/North West London sub-region (see map 11), it is potentially the centre for a population of 2m, who in 2013 contributed some £50bn to the UK economy - £25,000 for every man, woman and child. Gross disposable income per head in the same area was £20,353 compared to the national average of £16,781.

5.1.2 Yet Ealing wins less than its fair share of the retail spending from the disposable income of its own residents. In 2009 the Borough retained 43.7% of its inhabitants’ comparison expenditure and 60.8% of their convenience spending. Though this was similar to the position three years earlier, it was significantly less than its neighbours in the boroughs of Hammersmith & Fulham and Hounslow, which improved their rates of capture of the local spending power. Moreover, Ealing Metropolitan Town Centre, in which the Broadway area is the predominant shopping area, suffered a decline in turnover following the opening of the Westfield centre in Hammersmith (Shepherds Bush), only five miles away. Since then Westfield has gained planning permission for new leisure facilities and shops totalling 205,000 sq m retail space including a new department store. Brent has approved a masterplan to regenerate Brent Cross includes 7,000 homes, 372,000 sq m of offices, four new parks and a 56,000 sq m extension to the existing Shopping Centre.

5.1.3 The Ealing Plan (Policy 2.5) seeks to help counter this by providing in the Metropolitan Town Centre up to 50,000 sq m of new retail floor space and up to 90,000 sq m increased office space with up to 6,500 potential office jobs. This compares with Ealing’s total town centre floor space in 2012 of 128,760 sq m of retail and 173,000 sq m of offices. The majority of the increase is expected to be in the Central Ealing Area, where in the three years since 2012 new or planned retail provision has totalled nearly 14,000 sq m compared to a current total of 36,480 sq m, but net planned office space has fallen by up to 27,000 sq m.

5.1.4 The Neighbourhood Plan policies that follow are designed to help redress this, to allow the Area take advantage of the coming of Crossrail and to improve its economic position in the face of increasing competition, by exploiting on its own special character.

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7 Output of goods and services measured at current basic prices Office for National Statistics (ONS), Regional-gross value added income approach, December 2013.
8 ONS Annual estimates of regional Gross Disposable Household Income (GDHI).
9 West London Joint Retail Needs Study Update, Roger Tym & Partners 2010, Table 4.27 & para 4.27. See Glossary for a definition of terms.
10 Town Centre Health Check, GLA 2013, Tables 3.3 and 3.8
11 Ealing Planning Policy department figures.
12 Appendix 3 Table
5.1.5 Objective 1
To maintain viable and varied active frontages in the town centre.

Policy E1 New Retail Frontages

New and proposed retail frontages in the town centre will be designated as "primary" or "secondary" in accordance with Ealing Local Policy 4B. The introduction of non-retail units may be permitted within these new shopping frontages subject to an active street level frontage being maintained and the uses being complementary to the functioning of the retail area or enhanced.

5.1.6 The growth in on-line shopping, including ‘click and collect’, is certain to continue, but its impact on traditional retailing is difficult to predict. To remain competitive with out-of-centre shopping areas, town centres will need to protect the quality of their offering and avoid losing attractiveness in a market where demographic change in an increasingly diverse population will also have an effect. As far as is possible within the scope of current General Permitted Development Orders, new retail areas will therefore need to be carefully designated in line with existing policy, so as to retain and improve the attraction of both primary and secondary frontages. Primary frontages should continue to concentrate on retail shops but complementary town centre uses such as restaurants, banks, services and leisure will be permitted in secondary frontages. (Map 7)

5.1.7 Objective 2
To encourage a high quality of retail offering and to protect local amenity

Policy E2 Diversity of Retail Provision

New and proposed retail frontages in the town centre will be designated as "primary" or "secondary" in accordance with Ealing Local Policy 4B. The introduction of non-retail units may be permitted within these new shopping frontages subject to an active street level frontage being maintained and the uses being complementary to the functioning of the retail area or enhanced.

5.1.8 The balance of the retail provision within the Ealing Metropolitan Town Centre is that West Ealing has a significantly greater proportion of convenience goods, while Ealing Broadway has a larger share of high-order comparison goods. However, in the five years to 2013 the combined amount devoted to comparison retail fell to the lowest in all London MTCs, with a corresponding increase in convenience shopping. Total leisure space fell by 12%. This suggests a shift in the type of appeal of Ealing as a centre and a potential fall in its vitality and viability, particularly for the evening economy, and that the Broadway offer needs to be modified if it is to continue playing its role as one of the 10 most important town centres in Greater London outside the West End and Knightsbridge.

5.1.9 Ealing Broadway has much going for it and the opportunities created by Crossrail ought to be capitalised so that continuing improvements to the town centre, in the wake of those carried out or in development in the Broadway Centre and Dickens Yard, can be maximised. Successful towns will move away from a reliance upon retail to the provision of a broader mix of commercial and employment uses, community services, leisure and residential to reposition and reinvigorate high streets and central town areas. This requires an increase in the amount, quality and diversity of the existing retail and leisure offer, to provide attractions to a wider range of age groups whilst avoiding uses which are likely to fuel antisocial behaviour.
5.1.10 Objectives

To ensure there is a sufficient range of services available for an expanding population

Policy E3 Mixed Use Development

Major or strategic development should incorporate a mix of uses consistent with supporting the local distinctiveness, vitality, function and character of Ealing town centre. The retention or re-provision of floor space suitable for a range of social, cultural and community uses sufficient to meet the needs of the increasing population will therefore be required in accordance with the priorities identified in Policy CC3 and with Policy E4. Where development increases commercial or residential floor space by more than 30% gross external floor area, additional floor space accessible to and suitable for these activities should be provided within the development at a level adequate to meet reasonable demand as evidenced by local consultation.

5.1.11 Major or Strategic Applications are Defined\(^3\) as Follows:

A strategic development proposal is:
- more than 100 residential units
- over 10,000 sq m floorspace
- proposals for development requiring an Environmental Assessment \(^2\)

A major development proposal is:
- 10 to 100 residential units
- 1,000 to 10,000 sq m floorspace
- development on a site of more than 0.5 hectare

5.1.12 The town centre function needs to be rebalanced to provide a broader range of alternative functions, including employment, commercial, leisure, community, residential, healthcare and education. Independent research\(^4\) demonstrates that where jobs are located can affect how well a city’s economy performs. It suggests that local authorities and public sector agencies have a key role to play in ensuring towns and cities do not lose public and private sector jobs to out-of-town locations, leaving a rotten and decaying core.

Employment and Commuting

5.1.13 The Annual Population Survey of Great Britain 2011\(^5\) shows that in total for Ealing there were 125,156 inward commuters recorded, as against 152,488 outward commuters. At the same time, employment within the borough fell, both in absolute terms and in relation to London as a whole: The ONS Annual Population Survey 2010-2011 / 2012-2013 shows Ealing as having the biggest fall in employment rates over the 3 year period, with a 3.4% decrease compared with a 1.4% increase in London and 1.0% increase nationally.

5.1.14 While there are no data for central Ealing separately, changes in employment opportunities in the NP Area can be assessed by looking at the changes in employment opportunities in the recent past, and at where new and projected development will further alter the balance. This change in employment opportunities, coupled with a dramatic rise in housing in the centre, poses a threat to the balance of its economy and demonstrates the need for positive action to reverse the trend.

\(^2\) See LBE’s planning pre-application guidance at http://www.ealing.gov.uk/info/1023/planning_advice_and_guidance/351/pre-application_guidance/4

\(^3\) Beyond the High Street: Why our city centres really matter Paul Swinney & Dmitry Sivaev, Centre for Cities, September 2013

\(^4\) Quoted in Ealing’s Strategic Housing Market Assessment
5.1.15 **Objective 4**
To maintain a balanced work economy with adequate provision for affordable space within a full range of business activities.

### Policy E4  Encouraging New Business

Proposals that support or facilitate the provision of space for new or small businesses will be encouraged. In particular

- **i** ‘affordable’ office / workshop space, including space suitable for social enterprises, will be supported and additional provision will be sought in suitable locations as part of the mix of uses required by policy E3, subject to other planning policies in particular those that seek to protect residential amenity;

- **ii** proposals to upgrade or redevelop existing employment buildings to create flexible spaces designed for start-up and incubator businesses will be encouraged, provided that
  - there is no adverse impact on the amenity of surrounding areas
  - access by public transport, cycle and on foot is maintained or enhanced.

5.1.16 A balanced work economy requires a sufficiently large base to ensure the retention of core business support activities, as well as the provision of local amenity and good communications. It also requires the conditions for the generation of new enterprises, particularly where this can be related to existing successful business and other local activity such as education and research.

5.1.17 A report for the GLA into the provision of incubator, accelerator and co-working space (IACs) recommended action by the GLA and London Boroughs to take positive action to help provide affordable, flexible workspace for small and start-up businesses. Provision of suitable space particularly within vacant properties or retail units will therefore be encouraged.

### Recommended Action 2  Start Up & Small Business Hub

Extend the work of the West Ealing Hub Working Group to examine the feasibility of establishing a hub or co-working space in central Ealing, in particular

- **i** to work with UWL and Ealing Studios to identify potential opportunities for start-up and incubator space in business areas where Ealing has particular strengths, eg film, media and research activities;

- **ii** to examine where “pop-up” spaces could be used in empty shops or other premises with business rates and other concessions.

### Policy HBE1  Quality of Design

Development other than minor works or extensions will be required to respect the character and quality of the area’s historic architecture and achieve the highest standard of sustainable urban design and construction.
5.2.3 **Objective 5**—To protect the quality of Ealing’s architectural heritage and enhance its setting.

5.2.4 The NPPF\(^\text{18}\) emphasises that good design is a key aspect of sustainable development, is indivisible from good planning, and should contribute positively to making places better for people. In planning positively for the achievement of high quality and inclusive design for all development, including individual buildings, public and private spaces and wider-area development schemes, local plans and decisions on planning applications are required to show an understanding and evaluation of an area’s defining characteristics.

5.2.5 Whilst planning policies and decisions should not attempt to impose architectural styles or particular tastes, it is proper to seek to promote or reinforce local distinctiveness.\(^\text{19}\) The special architectural and design nature of Central Ealing as identified in the Conservation Area Character Appraisals will therefore be of key importance in considering development applications.

5.2.6 Where advice from a Design Review Panel as detailed in Recommended Action 3 is not available, independent professional advice should be supplied to the Planning Committee to guide its judgements on issues of design suitability for applications which would qualify for consideration under that Recommendation. For this purpose, Major or Strategic Applications are as defined for Policy E3 (para 5.1.11).

**Recommended Action 3**

<table>
<thead>
<tr>
<th>Design Review Panel</th>
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<tbody>
<tr>
<td>Re-constitute a Design Review Panel to advise the LBE Planning Committee on all planning applications which are:</td>
</tr>
<tr>
<td>— “major” or “strategic” applications as defined in para 5.1.11</td>
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<tr>
<td>— significant infrastructure or public realm proposals</td>
</tr>
<tr>
<td>— schemes affecting conservation areas or listed buildings</td>
</tr>
<tr>
<td>— in its own judgement, publicly controversial</td>
</tr>
</tbody>
</table>

5.2.7 **Objective 6**—To preserve Ealing’s historic character, heritage assets and landscapes.

5.2.8 The character of Ealing’s historic centre is marked by its largely consistent building heights and scale, particularly within the retail core (Map 7). This character is reinforced further through the legacy of many Victorian and Edwardian buildings and which, although not displaying a specific style, imbue Central Ealing with a more ‘traditional’ townscape than is evident in some of the other important London town centres. Coupled with a street layout which allows developing views of its principle buildings from street level, there are key vistas from the open spaces outside the centre of a varied skyline of historic listed buildings, which are identified in the Conservation Area character appraisals.

5.2.9 Throughout the entire area covered by Conservation Areas, building heights on street frontages range between four and six storeys in the centre, with outer streets typically two or three storeys (Map 9). Within this range, proposed new building heights on street frontages should be determined by the height of existing buildings in the immediate vicinity.

5.2.10 Tall buildings away from street frontages may be acceptable, but it will be essential for proposals for all such developments to either protect or enhance the prevailing character and appearance. Applicants will be required to produce verified-view computer generated images (CGIs) from agreed short, medium and long distance views in support of planning applications.

5.2.11 Development proposals also need to be considered in the light of their potential impact on an area wider than their immediately adjacent neighbours. For this purpose, a “zone of influence” is defined as the area within the vicinity of a development site which is affected by its general environmental influence including visual impact and effect of the traffic movement it generates.

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\(^{18}\) NPPF paras 56 - 58

\(^{19}\) NPPF para 60
5.2.14 Objective 7
To ensure careful siting of taller buildings as to protect Ealing’s heritage of human scale.

Policy HBE3 Taller Buildings

i Tall buildings (ie those taller than their immediate surroundings) will only be permitted if they are of the highest architectural and sustainable urban design and do not have an adverse impact on Conservation Areas and their setting or on heritage assets.

ii Redevelopment within the Office Corridor involving new building or changes to the height or bulk of existing buildings will be expected to contribute to and improve the overall visual and architectural composition of the corridor, and cause no unacceptable harm to the character and amenity of occupiers and users of properties in the vicinity of development sites or adjacent public realm by reason of overshadowing, sense of confinement, loss of privacy or harmful impact upon microclimate.

5.2.15 As noted in Section 4 and illustrated in map 9, Central Ealing’s Conservation Areas are characterised by consistently low building heights, not exceeding six storeys on street frontages. Even away from the street this has not been exceeded other than in the Dickens Yard development, where heights have been permitted up to 13 storeys adjoining the railway. Some taller buildings which predate the establishment of CAs exist adjacent to the boundaries, specifically Villiers House (11 storeys) and Greenlaw Court (9 storeys) to the east of Haven Green; both ofthese were identified in the CA appraisal as negative factors which have a detrimental impact on the area.

5.2.16 Any new building taller than six storeys should be set back from the frontage and should not be dominant when viewed from street level. The Office Corridor is the most appropriate place for higher densities arising from increased building heights and larger building footprints. Nevertheless the position of the corridor between two low-rise residential areas means that care must be taken to respect those areas in terms of both physical and visual impact, in accordance with the guidance on tall buildings from Historic England. This would include the heritage assets in Mattock Lane (part of the Ealing Green Conservation Area), and the areas of Craven Road and Craven Avenue referred to in Recommended Action 4 above.

Recommended Action 4 Craven Road and Craven Avenue
Evaluate the character and appearance of Craven Road and Craven Avenue with a view to this area being conferred conservation area status, either as a new and separate conservation area, or through incorporation within the Town Centre CA as designated currently.
5.1.17 **Objective 8** —
To ensure valuable open space is properly designated and fully protected

### Policy HBE4 Public Open Space

Development which encroaches on Public Open Space will not be supported. In particular:

1. development will be required to avoid damaging intrusion by ensuring that the impact of tall buildings visible from Public Open Spaces, in terms of their bulk, massing, height or over-shadowing, is minimised through careful siting and design;

2. Haven Green common land is designated as Local Green Space. Development abutting this or Ealing Green common land will not be permitted if it involves new building or structures more than 4m high within 6.6m of the boundary;

3. new building or structures or permanent enclosure will be permitted on Walpole Park only where necessary for protecting or preserving the turf, trees, shrubs, plants and grass, or preventing accidents. Installation of essential public utility equipment will be allowed only where it is demonstrated that it cannot be practically located elsewhere.

5.2.18 Open and Green Spaces within Central Ealing are diverse, and fall into several different official designations under the London Plan. There are areas of Metropolitan Open Land, Public Open Space, Sites of Importance for Nature Conservation and Heritage Land. Some green and open spaces falls under two or more of these categories.

5.2.19 The open and green spaces in Central Ealing (see Map 10) are important for many reasons. They help define it as a place, providing important recognisable landmarks as valuable as particular buildings; they provide opportunities for sport and recreation; and they have a crucial part to play in ensuring good health, and a high quality of life as well as helping to address the challenges of climate change.

5.2.20 In addition to the plan designations, some Central Ealing open space is registered as Common Land or as Town or Village Green. This is an important and separate designation which means that it is land owned collectively by a number of persons, or by one person, but over which other people have certain traditional rights which are legally protected. In Ealing, two areas (Haven Green and Ealing Green) which were transferred in 1878 to the then Ealing Local Board for formal recreational spaces for residents and visitors and for cultural and social activities are registered as Common Land with LBE.

5.2.21 Common land is not recognised as a separate category under planning law, although development on Common Land is strictly controlled under other legislation. This provides that all such land should be open and accessible to the public, and restricts the kind of works that can be carried out. All restricted work requires prior approval from the Secretary of State for Environment, Food and Rural Affairs (DEFRA) after an independent Inquiry by the Planning Inspectorate.

5.2.22 Restricted works include fencing, buildings, structures, ditches, trenches, embankments and other works, where the effect of those works is to prevent or impede access. They also include, in every case, new solid surfaces, such as for a new car park or access road. No individual or authority, including the London Borough of Ealing, can carry out restricted works without first obtaining consent.

5.2.23 The Ealing Plan provides protection for all open and green spaces. A key area is Haven Green which, apart from acting as an effective buffer between the town centre and the Victorian residential areas to its north, is a pleasant visual break and like other green and open spaces, important ecologically and as a place for rest and relaxation. Nevertheless, and despite its status as Common Land, in recent years Haven Green in particular has come under threat from the increasing pressure of its proximity to Ealing Broadway station transport interchange, which will increase with Crossrail. This includes parking of buses and provision of cycle stands.

5.2.24 The designation of Haven Green as ‘Local Green Space’ (LGS) accords with the NPPF provisions.

5.2.25 Identification as LGS aims to give it more explicit protection and means that it is subject to the same rules as apply to Green Belt. Whilst this may be relatively limited and add little to the separate provisions of Common Land legislation, it does make any change to the land subject to normal planning procedures. This includes making unauthorised development liable to enforcement measures, under revised government policy.

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25. NPPF para 73
26. London Plan para 1.41
27. Ealing Development Management Development Plan Document December 2013, Policy 2.16
28. NPPF para 76 – 78.
29. Planning Policy Statement Green Belt protection and intentional unauthorised development, DCLG 31 August 2015.
Recommended Action 5  Protecting Green Spaces

- Protect and enhance green spaces in the Central Ealing by establishing a specially planned programme for enhancement of open spaces to:
  - encourage biodiversity by improving opportunities for wildlife;
  - replace trees under stress or affected by disease.

b  (In conjunction with Recommended Action 6.) Protect and enhance Haven Green common land and Conservation Area by:
  - removing-siting bus stops and stands from the diagonal road across the green (in conjunction with Recommendation 6);
  - re-storing the past of the roadway so released and re-designating it as common land, allowing the area of common land to be returned to at least its original total;
  - transferring all cycle parking off common land/public open space.

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5.3  Transport and the Public Realm

5.3.1  Central Ealing is a busy and successful place. This owes much to the fact that it has for many years been the hub of transport links to the rest of the Borough and to central London. It has the highest public transport accessibility levels possible because Ealing Broadway station is the terminus of both the District and Central Lines, whilst its overground railway connections serve Heathrow Airport and Paddington, some of the western suburbs of London and stations further out in the Home Counties, enabling rapid access to Reading and Oxford and to further destinations such as Bath, Bristol and South Wales. The station is also a main focus in Central Ealing for the 15 day-time bus routes and three night buses that serve the Plan area.

5.3.2  Central Ealing’s accessibility will be improved further by the opening of Ealing Broadway in 2019 of Crossrail, by which time the station will have been extensively refurbished. Crossrail will mean increased transport capacity and faster journey times to London and to Heathrow Airport. As noted elsewhere in the Plan, this will make Central Ealing an even more attractive place to live, work, shop, study and enjoy leisure time.

5.3.3  Whilst the Plan recognises the needs of those that travel by car, its principal transport objective is to improve the local environment by encouraging sustainable modes of movement - walking, cycling and public transport. This encouragement includes support for improvements to conditions for users of public transport. All of this helps to reduce congestion and levels of pollution, improving air quality in turn, making Central Ealing an even better place.

5.3.4  The ability of people to walk easily through and around Central Ealing is particularly important, not least to ensure the economic health and viability of the town centre, and the Neighbourhood Plan welcomes improvements that improve pedestrian access, whether they form part of a development or not and do not compromise other objectives.

5.3.5  The Ealing Town Centre Spatial Development Framework 2010 identified various problems and issues relating to transport and the public realm common to large and busy town centres and which the policies and provisions of the Neighbourhood Plan aim to remedy. Chief amongst these are the need to improve safety for all classes of users of roads and other public spaces; balance the provision of a reasonable level of visitor parking with the need to reduce the volume of traffic entering and crossing the Plan area; and the implications of servicing – essential to the well-being of shops and other businesses – for the environment, people and the operational efficiency of the area’s roads.

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5.3.6 **Objective 9**

To improve the local environment by encouraging sustainable modes of transport and reducing levels of pollution.

**Policy T1 Sustainable Transport**

Where appropriate, development should include proposals suitable to its scale and location which enhance the attractiveness of walking, cycling and public transport within the town centre. Particular attention should be paid to the need to reduce generation of road traffic and help reduce both air and noise pollution.

5.3.7 One particular concern is the environment of Ealing Broadway station, the bus interchange serving it and the combined impact on the Public Open Space of Haven Green (see Policy HBE4). TfL data for passengers entering and leaving the station shows that peak period entries and exits grew by around 30% in the period 2003 – 2012. Projections are for a further similar growth in the years after the start of Crossrail services, meaning a cumulative increase of over two-thirds in passenger numbers during the period of the Neighbourhood Plan, rising to over 13,000 in the peak morning period. Of these, 37% presently arrive by bus.

5.3.8 Origin and destination studies show that in 2010 half the 7,700 bus passengers arriving at the station in the am peak transferred to the underground or network rail services. This means a significant number have other destinations, and locations of bus stops and service termination points need to take this into account. At present all the bus stops, and stands for buses whose routes end at the station, are accommodated on the east side of Haven Green and on the diagonal road across the area of common land. This causes considerable congestion at busy times, as well as significant damage to the environment of the green open space.

5.3.9 Although not a monitored site for air pollution, the Ealing Broadway/Haven Green area has been identified as one of five key sources for NOx concentrations in Ealing, the highest of the five. Of this, 52% comes from buses. Studies show that the greatest burden of air pollution usually falls on the most vulnerable in the population, in particular the young and elderly. These are the same groups who are most likely to use Haven Green for rest and recreation, particularly in the summer months. Within half a mile, the monitoring station at Ealing Town Hall is also a location where air pollution limit values have been exceeded. Action is needed to reduce these damaging levels of pollution.

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**Recommended Action 6 Ealing Broadway Station Interchange**

In conjunction with Recommendation 5, improve the transport interchange facilities serving Ealing Broadway station by:

1. re-siting bus stops and stands from the diagonal road across the green to the area to the south outside the common land ("the BBC car park") through adaptation of the reserve scheme proposed by Steer Davis Gleave and Urban Studio (Tribal Group) (Option 3c);
2. seeking further ways of moving bus terminal points away from the Haven Green area;
3. transferring cycle parking from common land green space to the undercroft of the BBC car park, with access as both ends so as to serve to the town centre visitors as well as station passengers.
4. transferring all cycle parking off common land/public open space.

**Recommended Action 7 Ealing Green/The Grove Road Junction**

Implement improvements in the road layout and signalling arrangements so as to improve traffic flow and in particular reduce tailbacks into High Street.

**Recommended Action 8 Electric Car Charging Points**

Ensure there are more electric car charging points in the centre, through:

1. providing facilities into the Springbridge Road MCP, at a ratio of two charging points per 100 car spaces;
2. requiring privately run public parking spaces with more than 50 spaces to provide a minimum number of points at the same ratio;
3. requiring all future residential developments with 25 or more spaces to provide points at the same ratio, with a minimum of one.
5.3.12 Objective 10
To balance the need for a reasonable level of visitor parking in the centre with the need to reduce the volume of traffic entering and crossing the town.

5.3.13 Further moves towards sustainable transport and reducing the volume of car traffic in and across the centre would benefit from the provision of more parking on the periphery of the area. The present location of public car parks and their access means that a high proportion can only be reached by driving through the centre (see map 8). A balanced amount of parking, particularly for business needs and for this with reduced mobility, is necessary for the continued health of the retail areas, but wherever possible this should be achieved by off-street provision in line with London Plan Policy 6.13 and the London Mayor’s Town Centres SPG.

5.3.14 Objective 11—
To allow adequate access to business properties whilst improving safety.

5.3.15 The Ealing Town Centre Spatial Development Framework 2010 (p31) noted that conflicts between the need for loading/unloading and keeping traffic moving, especially the impact on journey time reliability of buses during loading hours in the bus lane, were considered a threat to the viability of Ealing town centre. The provision of loading bays is limited to four bays on the north side of The Mall and two at the top of High Street and Bond Street. This lack of dedicated facilities, in addition to the presence of guard rails in The Broadway sections of the A4020 Uxbridge Road, restricts kerb side loading and needs to be remedied.

5.3.16 Objective 12—
To improve safety for all classes of users of roads and other public space.

Policy T4 Cycle Paths

Major or Strategic Development should assist in the provision of dedicated and segregated cycle paths into and through the town, with special care being taken to avoid conflicts at bus stops and pedestrian crossings. Except where shared facilities are specified and signposted, priorities should be applied to give preference first to pedestrians, then cyclists and then motor vehicles, with appropriate surface treatments to indicate where priorities exist.

Policy T5 Public Transport

Major or Strategic Development should assist in the provision of dedicated and segregated cycle paths into and through the town, with special care being taken to avoid conflicts at bus stops and pedestrian crossings. Except where shared facilities are specified and signposted, priorities should be applied to give preference first to pedestrians, then cyclists and then motor vehicles, with appropriate surface treatments to indicate where priorities exist.

5.3.18 Objective 13—
To improve conditions for users of public transport particularly in the vicinity of Ealing Broadway station.

5.3.19 It is recognised that responsibility for provision of public transport services in London lies largely with the Mayor through TfL. However, individual development can help in creating opportunities for improving the environment for users of public transport. In conjunction with Policy PR1, development will be encouraged which recognises these opportunities and contributes to the improvement of travelling conditions, whether through design of areas adjacent to bus stops and the Ealing Broadway station area, or through other agreed measures through acceptance of planning obligations.

Policy T2 Parking

Development should aim to provide a balanced amount of off-street secure public parking for both cars and cycles which will allow:

i. sufficient space for local businesses and for people with reduced mobility;

ii. where appropriate, easy access from the edge of the Town Centre, to reduce the volume of traffic entering and crossing the centres.

Any change of use must take into account its impact on parking and the mix of retail uses as well as on any Conservation Area. (See also Policy E2.)

33 Tibbalds op cit
34 THE MAYOR’S VISION FOR CYCLING IN LONDON – An Olympic Legacy for all Londoners. GLA, March 2013
5.3.20 Objective 14  
To secure improvements to public realm throughout the Plan area

<table>
<thead>
<tr>
<th>Policy PR1</th>
<th>Improving public realm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Development will be supported which seeks to secure improvements to public realm, including</td>
<td></td>
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<tr>
<td>i widening and improvements to the surfaces of pedestrian routes and footways</td>
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<tr>
<td>ii enhancements to the setting and appearance of heritage assets within and outside Conservation Areas</td>
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</table>

5.3.21 The London Plan\(^{35}\) recognises that achieving all its environmental, economic and social objectives relies upon modernisation and improvement of the capital’s stock of buildings and public realm, and this in turn means encouraging private investment and development. Development which recognises the special character and needs of Central Ealing, its heritage and its Conservation Areas will be encouraged to make provision for improvements as part of development applications, with particular regard to London Plan Policy 2.15 Cg.1

<table>
<thead>
<tr>
<th>Recommended Action 9</th>
<th>Public Realm Improvements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ensure there is a regular programme of street improvement works which meet the needs of both pedestrians and businesses, with adequate provision for loading bays and off-street parking.</td>
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</tbody>
</table>

5.3.22 Objective 15  
To improve and ensure the sustainability of quality green space in the public realm.

<table>
<thead>
<tr>
<th>Policy PR2</th>
<th>Landscaping</th>
</tr>
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<tbody>
<tr>
<td>Development which introduces significant and durable green landscaping which contributes to greening of public space will be supported if it makes appropriate provision for maintenance.</td>
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</table>

5.3.23  
In meeting requirements for improved public realm through the provision of green landscaping, development will need to ensure its permanence and durability through provision for maintenance as well as good design. Green landscaping should be interpreted in the context of London Plan Policy 2.18 and para 2.88 on green infrastructure where parks, street trees, green roofs etc. are seen as a network of green spaces and green features, which together can deliver benefits that are greater than the sum of their parts. Of particular importance for Ealing is the recognition and support for a sense of place and opportunities for greater appreciation of the landscape and cultural heritage.

<table>
<thead>
<tr>
<th>Policy PR3</th>
<th>Improving Permeability</th>
</tr>
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<tbody>
<tr>
<td>Development should maximise the opportunities for pedestrian permeability of the town centre, and in particular to</td>
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</tr>
<tr>
<td>i provide traffic-free through routes</td>
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<tr>
<td>ii avoid unnecessary signage and clutter in public areas</td>
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<tr>
<td>iii contribute to the extension of a consistent standard of public signposting such as Legible London, with an emphasis on directions to places such as museums, galleries and other places of cultural and other interest.</td>
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</table>

5.3.24 Objective 16  
To secure improvements to public realm throughout the Plan area

5.3.25 The aim of good permeability of the town centre is a key element in helping frame the concept of lifetime neighbourhoods as places where, in accordance with London Plan para 7.4A, people at all stages of their lives can get around in a neighbourhood which is well-connected and walkable. Central Ealing should therefore be a place in which not only can visitors find their way easily, wherever possible through routes free of traffic, but residents can move freely and securely at all times of day.

5.3.26 Development should not therefore create closed communities with restricted access, but aim for quality and diversity of town centre uses including retail, leisure, arts and cultural, other consumer services and public services, in conformity with LP Policy 2.15.

\(^{35}\)London Plan Para 1.48
5.4 – Culture & Community

5.4.1 Local plans are required to ensure the vitality of town centres by allocating suitable sites to meet the scale and type of retail, leisure, commercial, office, tourism, cultural and residential development that are needed. The NPPF stresses that it is important that needs for retail, leisure, office and other main town centre uses are met in full and are not compromised by limited site availability.

5.4.2 The policies that follow are designed to help implement the objectives of the Plan which meet those requirements as regards cultural and community facilities, in particular to recognise Ealing’s role as a Metropolitan Town Centre.

5.4.3 Objective 17

Be an integrated and balanced community, catering for diverse and changing needs across all age and social groups.

Policy CC1 Social infrastructure

As provided in Policy E3, major or strategic development will be expected to provide space for additional leisure, healthcare and education services. Mixed use development will be encouraged which provides for:

i. facilities for recreation, arts and culture;

ii. social infrastructure to provide additional healthcare, education or leisure services.

5.4.4 The Ealing Plan (Policy 2.5 (g)) aims to provide “a comprehensive range of cultural, heritage, social, sport and leisure facilities” in the MTC. The scale of demand for such facilities can be assessed by the plan target of 2,580 new homes, which can be estimated as an increase in population of more than 6,000 (up 250%) in the neighbourhood area. The London Plan 2015 changes mean that this will have to increase further to help meet the 45% growth in Ealing’s total housing provision targets.

5.4.5 Historically, Central Ealing has had a good spread of cultural and leisure facilities to serve its local residents, some provided in municipal buildings such as swimming baths, library and the Town Hall. Apart from churches and their halls, the early to mid-20th century town also boasted a 2,000 seat theatre, later a cinema with several function rooms, plus the Broadway Cinema and the 1,600 seat Walpole Cinema. By late 1950s all three as well as the swimming baths had been demolished.

5.4.6 Until recently Ealing still had the 1934 Forum cinema and the St. George’s Halls (YMCA), but the former Ealonian Hall has been lost to public use, absorbed into the FE College. A replacement cinema is now planned, but it will be at the cost of the demolition of the YMCA building. Meanwhile community provision within the Town Hall is expected to be reduced through its planned conversion to hotel and residential use. Over the Plan period the total floor space lost is likely to exceed 2,000 sq. m. This decline needs to be reversed urgently, if Ealing’s cultural strategy is to be realised.

5.4.7 Current provision of other social infrastructure is illustrated in map 11. Education plans are dealt with in the Planning for Schools DPD. Planning for primary health care through Health & Wellbeing Centres is being developed by the Ealing Clinical Commissioning Group, though the CCG has not identified a suitable site in the Plan Area for a new HWC, and present GP practices in the area are short of space to expand or provide necessary improvements in the quality of their premises.

5.4.8 Ealing’s Sports and Physical Activity Strategy statement says: “there are currently 53 badminton courts located within 12 community accessible individual sports hall sites in the borough [but] demand for sports halls in Ealing exceeds supply... There is excellent accessibility to sports halls based on a 20 minute drive time catchment, however accessibility based on a 20 minute travel time catchment is less good with 12% of Ealing’s population living outside the catchment area of any sports hall.”

5.4.9 Ealing’s target is for the equivalent of a four court badminton hall for a population of 16,500. Presently, there is no hall within more than a mile of the centre, an area which in total is projected to have in excess of 20,000 people within the plan period. Other than school grounds, there are no other sports facilities easily accessible to Central Ealing, an area where new housing is planned to be largely car-free and with minimal private amenity space. New provision is therefore badly needed.

Recommended Action 10 Community Infrastructure

Include in the Ealing Infrastructure Delivery Schedule provision for space for community related needs, including:

i. a primary healthcare Health & Wellbeing centre in a central site with good public transport access, in conjunction with the CCG;

ii. other space for community based activities and organisations such as youth and educational groups, and older vulnerable or other disadvantaged members of the local population.

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37. Ealing Arts and Cultural Strategy 2013 - 2018
38. Ealing Clinical Commissioning Group Out of Hospital Strategic Service Delivery Plan March 2014 Draft v6.1
5.4.10 Objective 18
Provide new leisure and recreational facilities

Policy CC2 Community Space

Provision of new facilities for community and related uses will be encouraged. The following are priority needs for the area:

i an arts and community leisure facility providing a multi-purpose venue sufficient to accommodate a 250+ seat auditorium/sports hall with a minimum of two indoor sports courts, gym and dance facilities, changing rooms, storage, meeting rooms and associated administration and disabled parking facilities;

ii a community building suitable for use for primary health care, with associated disabled parking spaces;

iii community space with associated storage and parking spaces suitable for use by organised youth and educational groups and/or older, vulnerable or other disadvantaged members of the local community;

iv connectivity and accessibility in and around the Town Centre, with information services and similar facilities including wayfinding, particularly to publicise places of local interest.

Loss of existing space allocated for community use (typically some D1 or D2 uses) will only be supported where equivalent alternative provision is made.

5.4.11 The NPPF requires\(^{41}\) that there should be positive local plans and actions for the provision and use of shared space, community facilities (such as local shops, meeting places, sports venues, cultural buildings, public houses and places of worship) and other local services to enhance the sustainability of communities and residential environments.

5.4.12 Demand for an arts centre in central Ealing has been well established for some time. A report in 2000 by EDAW for Ealing Arts + Leisure, part funded by the Council, found widespread unsatisfied demand. More recently the Campaign for an Ealing Arts Centre (CEPAC) has commissioned two studies which confirmed, first\(^{42}\) that there was considerable demand for such a facility in the wider catchment around Ealing (see map 1), and second\(^{43}\) that support from potential users among local arts and other organisations potentially provided a sufficient base for a viable operation to be set up and run independent of any Council subsidy. Private support would however be needed.

5.4.13 Other evidence for the level of public support for performance arts comes from the continuing attraction of the Ealing summer and spring festivals. The wide geographical appeal found by the survey has been reinforced by the success of the “roof-top” film shows sponsored by the Ealing BID, where visitors come from a wide area. The BID has also won support from its business members for further activity to back artistic events in the town centre to serve both local residents and attract visitors from a wider area.

Recommended Action 11 Performance Arts

Promote central Ealing as a regional centre of arts and culture to attract regular audiences throughout the year, as well as to seasonal activities such as the Ealing Festivals, and in particular

i provide support through inclusion in the Ealing Infrastructure Delivery Schedule and the provision of S106 funds for the provision of a multi-purpose arts-related auditorium within the Cultural Quarter;

ii actively support other developments that bring arts and music facilities to the town centre.

5.4.14 The establishment of a Museum of Film in Ealing would be an appropriate recognition of the long relationship between the industry and the town centre. Equally importantly, it would serve to enhance the attraction of Ealing as a place to visit and as a place in which to operate a related business. It would also offer the opportunity of a learning resource for UWL and the Ealing campus of the EH&WL College, both within easy walking distance of the Studios. The National Media Museum in Bradford attracts over 600,000 visitors a year, of whom more than 10% are from schools and universities.

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41 NPPF para 70
42 Ealing Arts Centre Demand Survey, Purple Market Research Ltd, September 2013
43 EALING PERFORMING ARTS CENTRE Development Review & Feasibility Study, Artservice, April 2015
5.4.15 **Objective 19**
Be a regional centre of excellence for culture and education.

### Policy CC3 Cultural Quarter

Development within the cultural quarter should have regard to Policy E3 (Town Centre uses) and preserve and enhance its special character and objectives. In particular, it should:

i. enhance the quarter as a key centre for the arts serving Ealing and the wider West London sub-region; and

ii. complement existing provision in the Town Centre to ensure a balanced offering across the whole range of cultural and arts activities.

Applications for new development or change of use will be carefully considered to ensure the number and nature of A4 & A5 food and drink outlets, licensed drinking establishments and amusement arcades remain subsidiary to the main cultural activities of the quarter and do not result in the excessive concentration of uses such as takeaway food restaurants.

### Recommended Action 12 Film Museum

Work with Ealing Studios and the London School of Film, Media and Design to realise the objective of establishing a Museum of Film to

i. maintain an archive of the local contribution to the film industry;

ii. celebrate the history, achievements and present activity of Ealing;

iii. provide a resource centre for the study of film and the digital media.

### Recommended Action 13 Public Art

Enhance the attraction of public open spaces in the town centre by promoting the provision of public art on both permanent and temporary sites, through planning obligations or other sponsorship.

5.4.16 The London Plan (Policy 4.6) requires local plans to develop cultural quarters “to accommodate new arts, cultural and leisure activities, enabling them to contribute more effectively to regeneration; and to promote and develop existing and new cultural and visitor attractions especially in outer London and where they can contribute to regeneration and town centre renewal.”

5.4.17 Ealing’s Cultural & Arts Strategy sees the Ealing Cultural Quarter as offering “a unique visitor offer in West London, comprising a historic country house set in Regency landscape, first class concert facilities at the UWL’s theatre and performance venues, facilities at Ealing Town Hall and a premier art gallery.” Development for the Quarter has concentrated on replacement of the demolished cinema, with an emphasis on the accompanying leisure activities of food and drink provision.

4.18 An important element of Ealing’s history and special character is its strong record as a centre for the arts. Its heritage includes Sir John Soane’s Pitzhanger Manor, a Grade I listed building now housing the PM Gallery, a venue for professional contemporary art. Ealing nurtured the film industry from its earliest days in 1902, and has been the home of Ealing Studios since the 1930s. The Questors, founded in 1929, is one of the largest amateur theatres in Europe. Alumni of the Ealing School of Art, now part of the University, include Freddie Mercury, Ronnie Wood and Pete Townshend. The Ealing Club as the birthplace of British Rhythm and Blues and the Rolling Stones. Many notable artists and musicians have lived here, and it now boasts over 100 amateur and professional arts organisations.

5.4.19 A cultural quarter following a ‘hub and spokes’ model, whereby the core is linked to other facilities in or outside the Area, can help build a critical mass of cultural economic production in a wide range of digital media businesses, including aspects such as marketing, advertising and graphic design; broadcasting and cable services; and computer games businesses. A 2005 report\(^{44}\) suggests that, to achieve this, business growth can also be encouraged by more targeted start-up assistance; marketing for inward investment to build on the success of existing companies; and the development of new workspace such as high specification business space for digital media companies. It also suggests the introduction of new cultural facilities, cafes, bars and restaurants, rehearsal space, and new residential accommodation.

5.4.20 The London Plan (Policy 7.5) proposes that opportunities provided by development for the integration of high quality public art should be considered. Public art, defined as art specifically designed for its location rather than as some piece of creative endeavour merely placed in a public space without reference to its context, can engender a sense of pride and community identity. It can reach audiences outside museums, galleries, and theatres, and add to the beauty of everyday life. It declares the worth of a place and a time in our shared culture.

\(^{44}\)Making spaces for creativity: designating cultural quarters. John McCarthy, University of Dundee 2005)
## Site CENF1

<table>
<thead>
<tr>
<th>Site reference/name</th>
<th>CENF1 - Carmelita House</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>21-22 The Mall, W5 2PJ</td>
</tr>
<tr>
<td>Description &amp; present use</td>
<td>5 storey block used as local government offices</td>
</tr>
<tr>
<td>Site size [ha]</td>
<td>0.17</td>
</tr>
<tr>
<td>PTAL</td>
<td>6</td>
</tr>
<tr>
<td>Planning history</td>
<td>None known</td>
</tr>
<tr>
<td>Physical context</td>
<td>A mediocre 1960s office block, this building is on the north side of the eastern end of The Mall, on a site previously occupied by a large villa built between 1870 &amp; 1890. It abuts the end of the parade of Victorian shops to the west (locally listed). The site backs onto the Great Western main railway line and has a side access to rear parking. The building frontage does not follow the curve of The Mall but sits square in its original plot and is therefore angled uncomfortably to the line of the road, not relating well to the street. It is mentioned in the Conservation Area assessment as detrimental to the character of the local area. The site is opposite an equally undistinguished block earmarked for development in the Sites DPD as EAL1 (“Eastern Gateway”).</td>
</tr>
<tr>
<td>Other contexts</td>
<td>Ealing Metropolitan Town Centre, Ealing Town Centre Conservation Area, Archaeological Interest area</td>
</tr>
</tbody>
</table>

### Ealing Local Plan policies
- Development strategy policy 2.5

### Neighbourhood Plan
- HBE2, particularly ii; CC1

### Proposed use
Replacement office building; possible GP’s surgery

### Justification
The existing building does not meet current standards for office accommodation, but contributes to the present stock and an increase in total floor space would go towards the target for new provision in Ealing policy 2.5(a). Its current use for public and community services should be maintained; this could help meet demand for more primary health care space.

### Design considerations
With EAL1, the site marks the entrance to the town centre and the two should complement each other. While a small increase in height and in total floor space would be acceptable, proper regard should be given to the relationship with the adjoining listed shopping frontage and with College Court, the residential block to the east, in scale and materials. The opportunity could be taken to realign the building line with the road while maintaining the footpath widths. The mature pavement tree at the edge of the site should be protected, and rear servicing and car parking should be maintained, with the possibility of relocating the recycling bins from the pavement to the east to improve the environment.

### Ownership
Freeholder: Salaft Properties Ltd (Titan Group) Leases: LBE to 2022

### Deliverability
2022-23 on completion of present lease

### Consultation
Salaft Properties, LBE
### Site CENF2

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<tr>
<td><strong>Site reference/name</strong></td>
<td>CENF2: BBC (Villiers House) car park</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>Haven Green/Springbridge Road, W5 2AA</td>
</tr>
<tr>
<td><strong>Description &amp; present use</strong></td>
<td>Surface car park(s) accessed from both east and west. Single storey retail unit at west end (flower shop)</td>
</tr>
<tr>
<td><strong>Site size (ha)</strong></td>
<td>0.134</td>
</tr>
<tr>
<td><strong>PTAL</strong></td>
<td>6</td>
</tr>
<tr>
<td><strong>Planning history</strong></td>
<td>Included in P/2007/4246 &amp; P/2007/4248 as part of a comprehensive redevelopment of the Arcadia site (EAL05) by Glenkerrin. Approved by the Council in Dec 2008 but after call in by the Secretary of State (Jan 2009) and associated public inquiry (June 2009) planning permission was refused by the Secretary of State (Dec 2009) in line with the Planning Inspectorate’s recommendation (November 2009).</td>
</tr>
<tr>
<td><strong>Physical context</strong></td>
<td>See attached report</td>
</tr>
<tr>
<td><strong>Other context(s)</strong></td>
<td>See attached report</td>
</tr>
<tr>
<td><strong>Ealing Local Plan policies</strong></td>
<td>2.5 (e) &amp; (f); 5.5 (b)</td>
</tr>
<tr>
<td><strong>Neighbourhood Plan</strong></td>
<td>HBE4(iii)</td>
</tr>
<tr>
<td><strong>Proposed use</strong></td>
<td>Bus stops and stands for routes starting/terminating at Ealing Broadway station; undercroft to be used for secure cycle parking</td>
</tr>
<tr>
<td><strong>Justification</strong></td>
<td>Protection of an open aspect to the south of Haven Green common land/conservation area and a reduction of visual, noise and air pollution; improved public transport facilities for bus passengers to and from both Ealing Broadway station and town centre; provision of space for bus stops and stands and cycle parking to be removed from common land.</td>
</tr>
<tr>
<td><strong>Design considerations</strong></td>
<td>Structures to be no more than a single storey height (4.5m). Entry and exit from Springbridge Road (northbound) and entry from southeast end of Haven Green diagonal road.</td>
</tr>
</tbody>
</table>
| **Ownership** | Freeholder: Network Rail  
Leases: Head lease: Ealing Ltd (Maxicorp)  
Villiers House UWL sub-lease to 2016  
BBC car park let to UPark Holdings Limited |
| **Deliverability** | 2016 – 18 (by Crossrail opening) |
| **Consultation** | LBE, Ealing Ltd (Maxicorp) |

**Haven Green & the BBC car park**

Building round the green only started during Victorian times, influenced by the opening of Ealing Broadway station on the Great Western Railway in 1838. The Green was one of the three key areas of common land bordering the new Victorian town centre north of the older Ealing village conveyed to the then Ealing Local Board in 1878. Together with Ealing Common and Ealing Green, it was intended to provide informal recreational spaces for residents and visitors and for cultural and social activities.

Development round three sides of the green followed. To the south, OS maps show the cutting in which the railway runs through the town centre was left open, though bordered by a line of trees. In 1935 aerial photos (left) show the construction of Central Chambers at the eastern end, bridging the rail lines and facing the station across the Broadway, leaving the embankment still unenclosed.

In the 1960s Villiers House was built on railway land between the main line and District Line stations. Connected with this development, completed in 1966, a car park was constructed between Central Chambers and Springbridge Road by extending a platform supported on piles over the embankment as far as the edge of clearance of the suburban rail lines (right). Villiers House and the car park were let together to the BBC on a 99-year lease. After the BBC left the building the lease was taken by Glenkerrin as part of its (failed) plans for the wider Arcadia site including the car park (Ealing development site EAL3) and subsequently acquired in 2012 by its present owner.

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In 1968 Haven Green was registered as a common, with statutory protection.\textsuperscript{46} However in recent times its character as a “haven” has come under pressure. The 2008 Conservation Area assessment noted that the use of the diagonal road “detracts from the full enjoyment and recreational use of the open space.”\textsuperscript{47} Introduction of new bus routes together with the large growth in the number of bus passengers has meant that new stops and stands have been placed on the diagonal with increasing damage to the environment, affecting both its green nature and air quality.\textsuperscript{48,49}

A study in 2010 by Urban Studio (Tribal Group) for Ealing Council\textsuperscript{50} said “the increase in routes serving Haven Green / Broadway from 5 in 1964 to 9 today [the total is now 15] inevitably has meant greater pressure on the limited space available. This pressure has been taken up by extra bus stops and stands on the diagonal road, and by taking part of the Common land for other interchange facilities including bus lay by and taxi rank.” The report reflected the change in the Council’s attitude towards the green by reference to it in the brief as the “Haven Green Transport Interchange” rather than as protected common land.

A comprehensive study later the same year by Steer Davis Gleave\textsuperscript{51} quantified the number of bus passengers using Haven Green in the year 2008/9 at 2,247m, an increase of 30.6% over 2003/4. Crossrail projected a further rise in passengers through Ealing Broadway station of 30% by 2026, which together would mean a 70% increase over the 22 years.

SDG considered a number of option for dealing with this projected growth, based on detailed work by Halcrow Engineers in 2006. Their recommended scheme (1A), accepted by Ealing Council and TfL in principle, involves retaining most of the existing bus stops and stands combined with a remodelled station forecourt and better public realm. Another scheme (3C), involving moving buses to the south side of the green and incorporating the BBC car park as a bus station, was recommended as a reserve.

There remains considerable doubt that Scheme 1A will cope with the projected growth in passenger numbers. It also fails to take into account the fact that most bus passengers are coming to and from the centre of Ealing rather than interchanging with the station, and critically ignores the need to reduce pressure on Haven Green from the impact on its environment of the visual, noise and air pollution of bus stops and stands, which conflict with its essential function as common land.\textsuperscript{52}

\textsuperscript{46} Greater London Parks and Open Spaces Act 1967  
\textsuperscript{47} Op cit, p55  
\textsuperscript{48} Understanding the Health Impacts of Air Pollution in London. Study For Transport for London and the Greater London Authority, July 2015  
\textsuperscript{49} Air Quality Information for Public Health Professionals – London Borough of Ealing  
\textsuperscript{50} Urban Studio (Tribal Group) Ealing Broadway Station Area and Interchange: Assessment of Improvement and Development Options  
\textsuperscript{51} Steer Davis Gleave. EALING BROADWAY INTERCHANGE STUDY Final Report August 2010  
\textsuperscript{52} Urban Studio op cit, para 4.2
Further problems have arisen which cast doubt on whether the scheme as presently envisaged can in fact be delivered. In 2012 a cycle hub, a series of structures to provide parking for 110 cycles as part of the scheme, was erected largely on the common. However, a report in February 2015 from an Inspector appointed by Defra\(^{53}\) has refused permission for common land to be released to widen the footpath next to the diagonal road, as another part of the work connected with the wider interchange plan. This has in turn reinforced questions over the legality of the cycle hub work. This has still to be resolved, but taken together it is unlikely that suitable and sufficient exchange land for Scheme 1A as a whole can be found.

All these factors together suggest that, in order to find room for the increasing number of people coming into the centre through Haven Green, new space outside the common will have to be provided for both buses and cycles. The reserve scheme 3D, or a hybrid with 1A, could recognise the new factors that are now apparent and provide for a sustainable scheme without necessarily incurring some of the complications and cost of the original.

SDG recognised that one of the advantages of scheme 1A was that it “contains no major elements which would prohibit the development and implementation of any of the other options”.\(^{54}\) What is required is a recognition that another option does now have to be considered, and a further study to review the possibility of such a solution undertaken without delay. In the meantime the BBC car park site should be designated for possible use for this purpose.

Significant alternative development on the narrow strip of decking over the railway embankment on which the BBC car park sits is impractical, for three main reasons:

\textbf{a.} Haven Green common land extends right up to the edge of the car park (the old boundary of the railway cutting including the footpath).\(^{55}\) Access to a new development cannot be provided across common land.\(^{56}\) Any access road would have to be within the site and to allow at least 6.4m for a single carriageway and verge to accommodate statutory undertakings. (As an example, a shared surface “Home Zone” road could be expected to have a minimum width of 4.8m plus a 1.8m service strip.\(^{57}\)) This is consistent with LBE’s policy which requires a total “buffer strip” of 5m – 10m.\(^{58}\)

\textbf{b.} As common land, Haven Green has special qualities which should be protected.\(^{59}\) Its defences go beyond those it enjoys as Public Open Land; the draft Neighbourhood Plan aims to clarify this.

\textbf{c.} Haven Green is also in a Conservation Area. This means that development on its borders has to respect its outlook and character. This is already protected by LBE’s local policy variation of the London Plan on Green Infrastructure,\(^{60}\) and the draft Neighbourhood Plan Policy\(^{61}\) aims to strengthen this.

\(^{53}\) The Planning Inspectorate, Application Decisions Feb 2015 COM 505 & 569
\(^{54}\) SDG op cit para 6.20
\(^{55}\) DEFRA Inspector’s report, COM 569 para 33
\(^{56}\) DEFRA Inspector’s report, COM 505 para 18
\(^{57}\) Design and Construction of Roads and Accesses to Adoptable Standards: Developer Guidance Newcastle City Council March 2011
\(^{58}\) Development Management DFD para E.7.D.5
\(^{59}\) DEFRA Inspector’s report , COM 569 para 36
\(^{60}\) Development Management DFD 2013, Policy 2.B.1G, H & I
\(^{61}\) Central Ealing Neighbourhood Forum draft Neighbourhood Plan policy HBE4
Site CENF3

1. Site reference/name: CENF3 Perceval House and car park (site EAL7)
2. Address: 14-16 Uxbridge Road, W5 & Longfield Avenue
3. Description & present use: LBE offices including Customer Services Centre + car park
4. Site size [ha]: 0.92 plus car park 0.37 & sub-station 0.12 = 1.41 total
5. PTAL: 4-6
6. Planning history: None recent
7. Physical context: The present building [marks the start of the Uxbridge Road office corridor and] sits between the Town Hall and the art deco Longfield House (mainly residential). It relates poorly to its Uxbridge Road neighbours in bulk and design.

The car park accessed from Longfield Avenue runs alongside the main Great Western railway line and is presently allocated in Ealing’s plan (site EAL7) to residential development. This is partly constrained by the electricity sub-station fronting on Longfield Avenue.

8. Other context(s): Abuts Town Centre Conservation Area, Old Fire Station (locally listed) & Town Hall (Grade II listed), Metropolitan Town Centre
9. Ealing Local Plan policies: 2.5(a), (b) & (d)
10. Neighbourhood Plan: E3, HBE2, HBE3
11. Proposed use: As a combined site, office and customer service functions using at least the same total floor space as now (20,000 sq m), plus community / other public space such as library and / or health centre, with residential over. Car parking below ground entered from Longfield Avenue.
12. Justification: Maintenance of the present quantum of office space on the total site with provision for 2,000 jobs is highly desirable. In the light of the Ealing Plan Policy 2.5 (a) for an increase in office employment in the town centre, any net loss of such space served by good transport will be resisted. The footprint of the present building uses ground space relatively inefficiently, so greater density can be achieved without any significant increase in height and the impact of massing reduced by rebuilding on the present site in two or more blocks.

Development of the total site should take place in a co-ordinated way, possibly in phases, which would allow common access from Longfield Avenue while recognising the restrictions originally suggested in EAL7 for that part of the site.

13. Design considerations: Development should respect and cause no harm to the setting of listed and locally listed buildings and the adjacent Conservation Area, particularly the Town Hall, in terms of both design and massing. Frontage on the Uxbridge Road should continue the boulevard concept for the office corridor but be no more than 5-6 storeys consistent with the scale of the adjoining town centre along New Broadway. Buildings abutting and close to houses in Craven Avenue should be kept to a scale in character with their 2-3 storey height. Within the site, height should be no more than 8 storeys to minimise adverse impact on neighbouring buildings. The Longfield Avenue building line should be respected, and avoid creating a canyon-like impact.

Public and/or community uses should be easily accessible at street level and be fully DCR compliant. To protect local amenity, at the rear (north) of the site access to Craven Avenue/Road should be restricted to pedestrians and cyclists and accompanied by a fully designed and costed scheme to reduce the increased risk of crime or anti social behaviour, such scheme to include improvements to carriageway and footway surfacing to be completed prior to commencement of development.

14. Ownership: Freeholder and occupant: LBE
15. Deliverability: 2017-2020
16. Consultation: LBE
6.1 The Neighbourhood Plan represents a series of targets adopted by both local residents and businesses to guide Ealing Council and applicants for development on the details of how to interpret the strategic objectives already agreed at local and London level. The Delivery Plan, which is part of the overall Plan, is an expression of the priorities established by local consultation on how the Plan Objectives should be achieved, who should accept responsibility for their implementation and how they could be funded.

6.2 Realisation of the Vision and related Aspirations in the Neighbourhood Plan is a process which will be spread over the 10 years to 2026. Implementation of the Policies and Recommended Actions will need commitment and participation from several organisations and groups. How this can be achieved is set out in the Delivery Plan.

6.3 Resources to implement the proposals will come from several sources. Some will arise as the result of development already planned or in the pipeline, while others will need positive action to create the conditions for successful introduction. This includes the list of Recommended Actions, which are set out in Table 2, also with timescales and suggested responsibility for action. Unlike Policies, they are not mandatory but are aspirations for the Plan period. For this reason, they can also be amended or added to during the life of the Plan by consultation between all those concerned, subject to funding being available.
Table 1—Objectives & Policies

sets out projected timescales for Objectives and Policies. These are expressed in general terms as follows:

- **Immediate**: upon approval of the Neighbourhood Plan
- **Short**: within one year of the approval of the Plan
- **Medium**: between one and five years of the Plan being approved
- **Long**: between five years of the Plan being approved and the end period of the Plan
- **Ongoing**: throughout the lifetime of the Plan.

<table>
<thead>
<tr>
<th>Objective/Policy</th>
<th>Objective</th>
<th>Actioned By Whom</th>
<th>Timescale</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>S 5.1 Economy (Aspirations 1 – 4)</strong></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>01, E1</td>
<td>To maintain viable and varied active town centre frontages</td>
<td>LBE</td>
<td>2/3</td>
</tr>
<tr>
<td>02, E2</td>
<td>To encourage a high quality of retail offering and to protect local amenity, offering and to protect local amenity</td>
<td>LBE, BID Co</td>
<td>5</td>
</tr>
<tr>
<td>03, E3</td>
<td>To ensure there is a sufficient range of services available for an expanding population</td>
<td>LBE, developers</td>
<td>4</td>
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<tr>
<td>04, E4</td>
<td>To maintain a balanced work economy with adequate provision for affordable space within a full range of business activities</td>
<td>LBE, BID Co</td>
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<td><strong>S 5.2 Heritage and Built Environment (Aspirations 5 – 6)</strong></td>
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<td>To protect and enhance the quality of Ealing’s architectural heritage</td>
<td>LBE, developers</td>
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<td>06, HBE2</td>
<td>To protect and enhance the character of the existing townscape, historic character and human scale</td>
<td>LBE, developers</td>
<td>5</td>
</tr>
<tr>
<td>07, HBE3</td>
<td>To manage the siting and design of taller buildings</td>
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<tr>
<td>08, HBE4</td>
<td>To protect and enhance public open space</td>
<td>LBE, developers</td>
<td>5</td>
</tr>
<tr>
<td><strong>S 5.3 Transport (Aspiration 7)</strong></td>
<td></td>
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<tr>
<td>09, T1</td>
<td>To improve the local environment by encouraging sustainable modes of transport and reducing levels of pollution</td>
<td>LBE, developers</td>
<td>5</td>
</tr>
<tr>
<td>10, T2</td>
<td>To balance the need for a reasonable level of visitor parking in the centre with the need to reduce the volume of traffic entering and crossing the town</td>
<td>LBE, developers</td>
<td>4</td>
</tr>
<tr>
<td>11, T3</td>
<td>To allow adequate access to business properties whilst improving safety</td>
<td>LBE, developers</td>
<td>3</td>
</tr>
<tr>
<td>12, T4</td>
<td>To improve safety for all classes of users of roads and other public space</td>
<td>LBE, TfL</td>
<td>4</td>
</tr>
<tr>
<td>13, T5</td>
<td>To improve conditions for users of public transport particularly in the vicinity of Ealing Broadway station</td>
<td>LBE, TfL</td>
<td>3</td>
</tr>
<tr>
<td><strong>Public Realm</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>014, PR1</td>
<td>To secure improvements to public realm throughout the Plan area</td>
<td>LBE, BID Co, developers</td>
<td>2</td>
</tr>
<tr>
<td>015, PR2</td>
<td>To improve and ensure the sustainability of quality green space in the public realm</td>
<td>LBE, BID Co, developers</td>
<td>2/3</td>
</tr>
<tr>
<td>016, PR3</td>
<td>To make it easier to move across the town centre through traffic-free areas</td>
<td>LBE, developers</td>
<td>3</td>
</tr>
<tr>
<td><strong>S 5.4 Culture &amp; Community (Aspirations 8 – 10)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>017, CC1</td>
<td>To ensure adequate social infrastructure is provided to support all significant development</td>
<td>LBE, CCG</td>
<td>2</td>
</tr>
<tr>
<td>018, CC2</td>
<td>To ensure adequate allocation of space dedicated for community use</td>
<td>LBE, local bodies, developers</td>
<td>3</td>
</tr>
<tr>
<td>019, CC3</td>
<td>To ensure development achieves the aims of the designated cultural quarter objectives</td>
<td>LBE, BID Co, local bodies, developers</td>
<td>5</td>
</tr>
</tbody>
</table>
### Table 2—Recommended Actions

All recommended actions are in support of the relevant Policy, to help fulfill and complement its aims.

<table>
<thead>
<tr>
<th>No</th>
<th>Plan/Policy Reference</th>
<th>Action</th>
<th>To be taken by</th>
<th>References</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>E3</td>
<td>Visitor centre</td>
<td>IDS / Ealing BID</td>
<td>BID Co Business Plan</td>
</tr>
<tr>
<td>02</td>
<td>E4</td>
<td>Start-up business hub</td>
<td>IDS / Ealing BID</td>
<td>West Ealing Hub Feasibility Study Report, Sept 2013; BID Co Business Plan</td>
</tr>
<tr>
<td>03</td>
<td>HBE1</td>
<td>Design Review Panel</td>
<td>LBE planning</td>
<td>Survey of local and regional design review panels, location, type and impact (CABE 2009).</td>
</tr>
<tr>
<td>04</td>
<td>HBE2</td>
<td>Craven Avenue CA</td>
<td>LBE planning</td>
<td>Area assessment</td>
</tr>
<tr>
<td>05</td>
<td>HBE4/T5</td>
<td>Protecting green spaces</td>
<td>LBE transport planning/legal</td>
<td>Area assessments</td>
</tr>
<tr>
<td>06</td>
<td>T1</td>
<td>Ealing Bdy station bus interchange – stops &amp; stands</td>
<td>IDS / LBE Transport planning/TfL</td>
<td>AECOM Haven Green technical study</td>
</tr>
<tr>
<td>07</td>
<td>T1/T5</td>
<td>Improve Ealing Green / The Grove junction</td>
<td>IDS / LBE Transport planning/TfL</td>
<td></td>
</tr>
<tr>
<td>08</td>
<td>T1</td>
<td>Electric charging points</td>
<td>LBE IDS</td>
<td></td>
</tr>
<tr>
<td>09</td>
<td>PR1</td>
<td>Public realm improvements</td>
<td>LBE IDS / Ealing BID</td>
<td>BID Co Business Plan</td>
</tr>
<tr>
<td>10</td>
<td>CC1</td>
<td>Community infrastructure</td>
<td>LBE IDS / CCG</td>
<td>CCG draft strategy</td>
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<tr>
<td>11</td>
<td>CC2</td>
<td>Performance arts centre</td>
<td>LBE IDS/CEPAC / BID Co / developer(s)</td>
<td>CEPAC Feasibility study / BID Co Business Plan</td>
</tr>
<tr>
<td>12</td>
<td>CC1 / CC2</td>
<td>Film museum</td>
<td>Ealing Studios /LBE</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>CC2</td>
<td>Supporting public art</td>
<td>LBE/BID Co</td>
<td>BID Co Business Plan</td>
</tr>
</tbody>
</table>

Note: IDS = LBE Infrastructure Delivery Schedule

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### 6.4

Some of this will come from future CIL payments. As required under the NPPF, a proportion of funds raised from CIL where development takes place will be allocated to spending agreed with the local community. Once a CIL charging regime is in force, this will amount to 15% of CIL receipt, as provided by Government Regulation. Where a Neighbourhood Plan is in force, this increases to 25%. Initial priorities for such spending, in line with the Policies and Recommendations of the Plan, is set out in Table 3.

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62 NPPF para 175.
63 The Community Infrastructure Levy (Amendment) Regulations 2013, Reg 8.
Table 3—CIL Spending Priorities

<table>
<thead>
<tr>
<th>Priority level</th>
<th>Policy recommendation</th>
<th>Item</th>
<th>Timescale</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>CC2, R11</td>
<td>Performance arts centre</td>
<td>2/3</td>
</tr>
<tr>
<td>1</td>
<td>T1, R6</td>
<td>Remove bus stops and stands from Haven Green diagonal road</td>
<td>2/3</td>
</tr>
<tr>
<td>1</td>
<td>HBE1, R3</td>
<td>Set up Design Review Panel</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>E4, R2</td>
<td>Set up review and Implement start-up business hub</td>
<td>½</td>
</tr>
<tr>
<td>2</td>
<td>HBE2, R4</td>
<td>Craven Avenue/Road area Conservation Area re-assessment</td>
<td>2</td>
</tr>
<tr>
<td>2</td>
<td>T1/T5, R7</td>
<td>Remodel Ealing Green/The Grove road junction</td>
<td>½</td>
</tr>
<tr>
<td>2</td>
<td>T1, R8</td>
<td>Install electric car charging points</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>CC1, R10</td>
<td>Community facilities – establish central Ealing Health &amp; Wellbeing Centre</td>
<td>2/3</td>
</tr>
<tr>
<td>3</td>
<td>PR1, R9</td>
<td>Public realm improvements</td>
<td>5</td>
</tr>
<tr>
<td>3</td>
<td>CC2, R13</td>
<td>Install public art</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>E3, R1</td>
<td>Establish visitor centre</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>CC1/CC2, R12</td>
<td>Set up film museum</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>CC1, R10</td>
<td>Community facilities – set up sports hall</td>
<td>5</td>
</tr>
</tbody>
</table>

6.5 Other funding sources, including S106 and money from the London Mayor and TfL, will be identified during the lifetime of the Plan. Control of allocation of such funds is in the hands of LBE and is regularly updated in its Infrastructure Delivery Schedule within the Infrastructure Deliver Plan. This sets out the total estimated costs, source of funds, timing and responsibility for delivery. In order to ensure that the requirement to consult with the local community is met, it is strongly recommended that regular procedures be put in place for such consultation to take place at intervals no longer than every 12 months.
Affordable housing - Social rented, affordable rented and intermediate housing, provided to eligible households whose needs are not met by the market.

Common Land - Land which is registered with the local authority under the Commons Registration Act 1965, where the public has historic rights for walking and certain other leisure activities. It is recognised in this Neighbourhood Plan as Heritage Land. In London it is also protected by law against any works which prevent or impede access to or over the land, including new solid surfaces such as paths.

Community Infrastructure Levy (CIL) - A charge made on new development to raise money for new infrastructure in the area, related in scale and kind to the development. In London, planning applications must pay a Mayor's CIL for spending by the Mayor on roads or other transport facilities (notably Crossrail). London boroughs can set a local CIL based on its own needs. Ealing has set a rate to meet the requirements of its Infrastructure Delivery Plan.

Conservation Area - An area “of special architectural or historic interest, the character or appearance of which it is desirable to preserve or enhance.” (s69(1)(a) Planning (Listed Building and Conservation Areas) Act 1990). It is the duty of the Local Authority to designate such areas and to use their legal powers to safeguard and enhance their special qualities.

Design Review Panel - A design review panel is a group of leading multidisciplinary built environment experts who provide an independent, expert assessment of significant development proposals. Well-managed Design Review panels help to achieve high quality schemes that add value to the places in which they are built (See Design Review Principles and Practice, the Design Council 2013).

Heritage asset - A building, monument, site, place, area or landscape identified as having a degree of significance meriting consideration in planning decisions, because of its heritage interest. Heritage asset includes designated heritage assets and assets identified by the local planning authority (including local listing). (NPPF Annex 2, Glossary)

Infrastructure Delivery Plan - This is the plan for investment and delivery of land and buildings to create places and provide services, in order to achieve the objectives of the local strategic plan. It consists of a strategy statement and a Delivery Schedule (IDS). At the time of this Neighbourhood Plan, the latest IDS for Ealing was dated February 2014.

Local Green Space - A green area of particular importance to a local community designated as such through a local development plan or neighbourhood development plan. (NPPF paras 76 & 77.)

Ealing Plan (also Local Plan or Local Development Plan) - The set of planning policy documents adopted by the London Borough of Ealing covering the whole of the borough following public consultation and examination. The Central Ealing Neighbourhood Plan must be in general conformity with the adopted Local Plan.

London Plan - The London Plan 2015 is the latest version of the Mayor's overall strategic plan for London, setting out an integrated economic, environmental, transport and social framework for the development of London over the next 20–25 years. The Central Ealing Neighbourhood Plan must be in general conformity with the London Plan.
National Planning Policy Framework (NPPF) – the national planning policy document which sets out the Government’s planning policies for England and how these are expected to be applied.

Metropolitan Town Centre (MTC). In outer and inner London, town centres are defined in the London Plan (Policy 2.15 and para 2.70) as “the most accessible locations on the public transport system and the centres of their communities. They are key locations for a diverse range of activities, including retail, leisure and office space as well as housing, social infrastructure and public open space.” Central Ealing and West Ealing centre are together identified as a single MTC.

Planning obligations and agreements. Planning obligations, also known as Section 106 agreements (based on that section of The 1990 Town & Country Planning Act) are private agreements made between local authorities and developers and can be attached to a planning permission to make acceptable development which would otherwise be unacceptable in planning terms. The use of these agreements is limited where a local Community Levy is in place, but may cover items not included in the local Infrastructure Delivery Plan.

Public Transport Accessibility (or Access) Level (PTAL). The generally used measure of connectivity to the public transport network in London. The PTAL value combines information about how close public transport services are to a site and how frequent these services are. The highest level of connectivity has a PTAL of 6b and the lowest has a PTAL of 0.

Social rented housing - Housing owned by local authorities and private registered providers for which guideline target rents are determined through the national rent regime.

Tall buildings. ‘Tall and large buildings’ are defined in the London Plan as those that are substantially taller than their surroundings, cause a significant change to the skyline or are larger than the threshold sizes set for the referral of planning applications to the London Mayor. (London Plan 2015 para 7.25.) In this Plan, tall buildings are those that are atypically tall for their surroundings in Central Ealing.

Will, shall, or should In this document:
— “Will” means a firm intention or obligation: eg “the Local Authority will keep records”, or “development will be required to produce plans”.
— “Shall” (or “must”) is used to show or create an enforceable obligation or duty on another person to act (or not) in a certain way: “The applicant shall produce evidence of ownership” or “Plans must show”.
— “Should” does not carry the same total obligation, and is weaker than “will” or “shall”. It suggests a responsibility for or desirability of something which can be subject to judgement or modification, but when decisions are made on planning applications will still be a material consideration, eg: “Development should replace existing trees and plantings…”, as in “You should not park your car near the school gates”.


8.1 Schedule of Maps

<table>
<thead>
<tr>
<th>Priority level</th>
<th>Policy recommendation</th>
<th>Item</th>
<th>Timescale</th>
</tr>
</thead>
<tbody>
<tr>
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<td>1</td>
<td>HBE1, R3</td>
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<td>2</td>
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<td>E4, R2</td>
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<td>HBE2, R4</td>
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<td>Instal electric car charging points</td>
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<tr>
<td>2</td>
<td>PR1, R9</td>
<td>Public realm improvements</td>
<td>5</td>
</tr>
<tr>
<td>3</td>
<td>CC2, R13</td>
<td>Instal public art</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>E3, R1</td>
<td>Establish visitor centre</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>CC1/CC2, R12</td>
<td>Set up film museum</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>CC1, R10</td>
<td>Community facilities – set up sports hall</td>
<td>5</td>
</tr>
</tbody>
</table>

8.2 Table of Space Central Ealing Allocation?
Central Ealing Neighbourhood Plan

Harrow

Hillingdon

Hounslow

Brent

Acton

Southall

Greenford

Northolt

Wembley

Appendices

8

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