

Blue badges and freedom passes

Activity / service request	Standard
New application for blue badge automatic qualifier	On receipt of your application, correct documentation and cheque payment, alternatively we can contact you for a debit card payment over the telephone. We will input your details in the national data base system and the badge will be sent to your home address within 7-10 working days. The whole process can take up to 21 days.
New applications for a discretionary / non automatic blue badge	On receipt of your application and the correct documentation we will arrange for an assessment and decision, this process can take up to 6 weeks.
Renewal application for a new badge	On receipt of your application and correct documentation i.e. you still automatically qualify your application will be processed and the badge will be sent to you within 7-10 days. If you were previously assessed for the badge then you will need to be assessed again, and this process can take up to 6 weeks.

Unsuccessful blue badge	If your application is unsuccessful Ealing Council will write to you and let you know the reason for this decision, and return any cheques and photographs.
Appeal against blue badge decision	We will deal with your appeal and notify you of the outcome within 6 weeks.
New application for a freedom pass	We will issue you with a letter of authorisation to take to the post office within 2 weeks if all the relevant documentation is supplied and you automatically qualify.
New application for a freedom pass requiring an assessment i.e. non automatic qualifiers	We will arrange for an assessment and decision this process can take up to 6 weeks.