Public Consultation

Controlled Parking Zones (CPZs)

Kent Gardens Area

In 2013 the Council consulted residents in the Cleveland and Pitshanger areas about the introduction of a controlled parking zone (CPZ). Results revealed that the residents of Kent Gardens were in favour of a CPZ, but because the overall result was against, a CPZ could not be introduced. However, since then, the Council and Ward Members have continued to receive complaints about ongoing parking and traffic problems in the area and requests to renew CPZ proposals.

Residents complain that they suffer from commuter parking, especially during school term. During the day it becomes difficult for residents to park near their homes, on return, if they happen to go out.

Officers advised that if residents were able to demonstrate sufficient demand for a CPZ, it would be feasible for the Ward Forum to fund a formal consultation. Accordingly, in July 2015, residents conducted an informal consultation of those living in the area bounded by Kent Gardens, Cleveland Road, Kent Avenue and Scotch Common to establish whether there was any demand for the introduction of a CPZ there.

The informal consultation showed that about 88% of the respondents were in favour of CPZ. The Ward Councillors considered this was sufficient evidence for them to fund this consultation as a Ward Forum scheme.

We have identified on the plan overleaf the core area of parking concern (purple) for consultation. In recognition of the possible parking displacement, the residents of streets from outer areas (in brown) will also be consulted. This is to find out whether, if the residents of the core area support a CPZ, the outer area residents would want a CPZ covering their areas as well.

Enclosed with this document is a questionnaire. Please fill in this questionnaire and return it to us in the envelope provided. To assist in the collation and analysis of the consultation responses, we would be grateful, if you could complete the questionnaire online at: www.ealing.gov.uk/consultations

The results of this consultation will be presented to your Ward Councillors for their views and recommendations, before being reported to Cabinet for final decision.

Please read the enclosed information and give careful consideration to the proposals. Your views are important and this is the opportunity for you to have your say.

The closing date for this consultation is

24 June 2016

Complete your questionnaire online at www.ealing.gov.uk/consultations
Alternatively, return the completed form using the prepaid envelope provided.
Parking problems in Ealing
We are looking at ways of managing parking on the public highway as part of an overall transport plan. Introducing controlled parking zones is a way of dealing with parking problems and making our environment safer and cleaner.

However, they are not always popular. Some people think they should not have to pay for parking permits and visitor permits, or are worried about how restrictions on parking may affect residents and their visitors.

How do controlled parking zones work?
In controlled parking zones, areas where it is safe to park, are marked on the road. Residents, local businesses, and their visitors, are given priority to use a parking space by having a parking permit.

During the hours in which the zone applies, parking attendants make sure that only those with a valid permit or who have paid for short-term parking, park in the area. This relieves parking stress and ensures that priority for parking is given to residents, businesses and their visitors.

In Ealing, we introduce CPZs in areas that suffer from parking congestion, and in response to demands from local communities. These include areas near train stations and town/business centres, or areas that suffer from ‘spill-over’ parking, because drivers, especially commuters, look for free parking in other areas once a CPZ is introduced in an area they normally used.

Core vs Outer Consultation areas.
Core area of consultation is identified to be the most affected by parking pressure. Outer area is an area near the Core area that may bear the brunt of displaced parking, if left uncontrolled, should the Core area get a CPZ.

The results of the Core area will be considered independently. If majority in the Core area supports a CPZ, further consideration will be given to introducing a CPZ in the area. If the majority of the Core area do not support a CPZ, the whole area will not be taken any further.

Have your say
We are consulting you to see if you want a controlled parking zone (CPZ) in your road. Whether you live or work in the area, whether you own a car, walk, cycle or use public transport, we want to hear your views.

Please take part in the consultation by completing a questionnaire online at www.ealing.gov.uk/consultations.

Alternatively, fill in the enclosed questionnaire and return it in the prepaid envelope provided. If you want more information before making a decision, contact the Highways Parking team:
Abdur Rashid
Email: rashida@ealing.gov.uk Tel: 020 8825 8052
Can I continue to park across my driveway?

Within a CPZ all lengths of the road must be marked, by law, with either a yellow line or a parking bay. This includes the dropped kerbs in front of driveways. We are aware of the different opinions that this creates. Some residents prefer to have the driveway clear at all times and some residents prefer to allow their or their visitor's car to park across their own driveway.

If a yellow line is placed across a driveway, nobody, including the resident or owner of that house, can park across it without risking the possibility of receiving a parking ticket. This only applies during the hours in which the CPZ operates. Outside these hours the CPZ ceases to operate and the restrictions apply as they do currently, with the resident able to give permission for visitors to park (not applicable to shared driveways) and to seek enforcement action where necessary.

<table>
<thead>
<tr>
<th>Option A</th>
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<td>![Diagram](Image 19x274 to 576x408)</td>
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If a residents' bay marking is placed in front of a driveway, then the driveway will be marked by a white advisory bar marking, showing that access is needed. However, permit holders using their own driveway or their visitors having paid to park by phone can park across the driveway without being penalised with a parking ticket. This option maximises the available parking during the CPZ hours. While this inevitably leads to understandable concerns among residents of having their driveway blocked by fellow permit holders, in practice, this system works effectively throughout the CPZs in the borough.

Please note, where a driveway provides access to a shared property i.e. a block of flats, or houses converted to flats, a single yellow line will be introduced by default.

If your area becomes a CPZ, then it will be a completely new zone. For this reason, you have two options. Please choose the option of either a single yellow line or a resident's bay with a white bar, by ticking the option on the questionnaire.

Whoever option the majority of the respondents prefer, will be applied to all driveways in this area, if it becomes a CPZ.

What happens next?

We will analyse all responses we receive and present them, together with any background information, to the ward members for their comments. The results may be discussed at the Ward Forum as well. Cabinet then decide whether a CPZ should be introduced, taking account of the consultation results and any comments or recommendations from the ward members having regard for the Council's statutory duties.

Results of this consultation will be available on the Council’s website soon after reporting to Cabinet.

Your questions answered

We have tried to answer commonly asked questions about how CPZs work, tailored to how a zone could work in your area. If you have more questions, please contact the Highways parking team on 020 8825 8052, or visit www.ealing.gov.uk

Where will the zone work?

Depending on the outcome of the consultation, the CPZ will operate within the area marked on the enclosed plan.

When will the zone work?

The operational hours of the proposed CPZ, are dependent on the consultation results and whether the proposed area is an extension to an existing CPZ, or an entirely new zone. Extensions will usually adopt the same operational conditions as the CPZ that they are proposed to join. For new zones, residents are asked to identify what they feel are the main causes of parking stress in the area. From the responses received, we will be able to determine the most suitable operating hours to tackle the parking pressure in the area.

How much will a residents' parking permit cost and who can apply for one?

The cost of resident permits depends on the length of time a CPZ operates. For example, for those zones that only operate for 2 hours per day (e.g. 9am to 10am and 3pm to 4pm) permits are available for £53.00 per year. However, for zones that operate all day (e.g. 9am to 6pm) permits are £83.00 per year.

First time applications are subject to a £15.00 set-up fee. Subsequent permit renewals do not incur this fee. For example, First application costs £68.00, subsequent renewal costs £53.00.

Anyone whose permanent address is in the CPZ area and own a vehicle, may apply for a resident's permit. Permits allow you to park in any vacant resident or dual-use parking bay in the CPZ during the hours when it operates.

What are dual-use bays?

Dual-use bays, or shared-used bays as they are also referred to, are permit holder bays that also provide, pay-by-phone or free short term parking. Dual-use bays are often proposed in residential roads that also have shops, providing parking for customers as well as additional parking for residents. Dual-use bays are only proposed where there are no residential frontages. This is to ensure that users do not encroach upon the parking facilities prioritised for residents by their homes.

at www.ealing.gov.uk/council/committees. Internet access is available free of charge to borough residents at any library. Paper copies of the ward forum and Cabinet reports can be obtained by contacting committees@ealing.gov.uk or 020 8825 8007.
What if I have family or friends who want to visit?
You can buy visitors’ permits for family and friends and they can park in the residents’ bays. You will only need to use a permit during the hours the zone operates.

Aren’t CPZs just a way to make money?
No. The costs of setting up and running a controlled parking zone are quite high. If we raise any money, by law we have to spend it on transport-related improvements.

What about parking for health visitors, people with disabilities, or people with motorbikes?
People with disabilities who possess a blue badge, may continue to park for free. Doctors, nurses, midwives and health visitors who need to visit patients in the area may use HEBs or apply for service vouchers. Service Vouchers can be used borough wide and cost £2.40 per hour. Residents with motorbikes will be able to park free of charge within residents’ bays.

I have a business in the area – what about me?
Business permits are available if you need vehicles for your business. If you have off-street parking for your vehicles, you won’t qualify for any business permits. The yearly cost of business permits is £800 no matter when the zone applies. This cost compares well with local car park charges and other local authority CPZ charges for businesses.

What about my customers and visitors?
You can buy business visitor vouchers for £1.20 an hour, for use in residents’ bays. Your visitors will need to put their vehicle details, and the details of the property they are visiting, on their permits.

In some cases, when CPZs are introduced, pay-by-phone parking bays are provided, which visitors can use for longer hours. These are for people visiting restaurants, bars, and leisure facilities, taking part in a religious occasion, going shopping, or who have an appointment. ‘Stop-and-shop’ bays (where it is free to park for specified period of time) are also introduced to encourage people to use local shops.

What about long-stay parking?
If long-stay parking by non-residents is necessary, we could introduce pay-by-phone parking, for up to 5 hours or longer, depending on need.

Will any other restrictions apply within the zone?
Parking close to junctions can obstruct visibility and prevent pedestrians, particularly children, from seeing approaching traffic. It can also obstruct pedestrian ramps, causing particular problems for wheelchair users and people with prams and pushchairs. All road junctions within the zone will be protected by marking them with double yellow lines that apply at all times.

Can the parking controls be changed once they have been introduced?
Once a CPZ is implemented, we monitor its operation within the first few months. During this period, residents are welcome to raise any concerns they may have about the zone or request restrictions to be changed. Certain restrictions may then be altered if necessary and/or feasible. A full review of the zone is then undertaken after 12 months of operation. We will consult households and businesses as part of this review.

What other types of permit are there?
Religious Permits – Religious places of worship may apply for up to 20 Religious Permits at £100 per permit. These permits allow parking during the time of operation of the zone and are issued to the manager of the establishment for distribution to members. However, religious permits are only to be used when attending the place of worship.

Do I have to purchase a permit?
Parking controls will not be placed in private roads or non-highway roads. A permit to park is not required when parking in private or non-highway roads.

This consultation explains our proposed controlled parking zone in your area.

It may be necessary for you to contact someone who speaks your language to help you understand this leaflet. We would encourage you to do this as we would like to have your views on the proposals.
Kent Gardens Area Proposed CPZ: Core Public Consultation Questionnaire
Controlled Parking Zone

Do you want a controlled parking zone in your road?
Whether you live or have a business in the area, use a car, walk, cycle or use public transport, your views are important.

If you want us to take account of your views, please fill in this questionnaire.
If you are responding on behalf of a business, please provide your business name below.

Name: ____________________________________________________________
Address: ___________________________________________________________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________
_________________________________________________________________
Postcode: ____________________________

IMPORTANT – Please ensure that you provide these details. Please also be advised that only one response per household will be accepted. Any duplicate responses from one household will be invalid.

1. Are you responding as a… (please select one answer only)
   Resident [ ] Business [ ] Both [ ]

2. Would you like controlled parking introduced in your area?
   Yes [ ] No [ ]

3. Do you believe there is parking pressure in your area? If so, what do you think are the main causes of this parking pressure?
   Please specify below:
   [ ] No parking pressure
   [ ] Workers/Commuters
   [ ] Shopping Centre/High Street
   [ ] School/College/Hospital etc.
   [ ] Business/Industrial Centre
   [ ] Other (please specify) ________________________________________

From your responses, we will be able to determine what the most effective operating times for a zone are likely to be. For example, if the main cause of parking pressure is commuters, it may be that 2 hours of operation will be sufficient, whereas being in close proximity to a shopping centre may require a zone that operates throughout the day. It is Council policy to introduce the minimum hours necessary to deal with major parking problems.

Remember, you will need to display a permit if you park on the street for the times that any controlled parking zone may operate. Your visitors will also need to have a visitor’s permit if they park on the street during this period.
4 If a CPZ were to be introduced, what operational times do you think would be most suitable?

☐ Short Controls (e.g. 9am to 10am and 3pm to 4pm)

Generally used to alleviate the pressure experienced from all day commuter parking. 2 hours is usually sufficient in dealing with this problem and does not impose all day control on the area. A further hour of control in the evening may also be implemented to ensure residents returning home from work are able to park. Hour periods are more practical for visitors and tradesman working in the area. They are also beneficial to local businesses, etc.

☐ Day Controls (e.g. 9am - 5pm)

If an area experiences parking pressure from various sources during the day, short periods may not be sufficient. As well as preventing commuter and long term parking, all day control ensures parking is prioritised for residents as shoppers and those seeking short stay parking may only park in designated bays.

☐ Day and Evening Controls (e.g. 9am - 9pm)

Some areas located close to busy shopping centres, restaurants, gymnasiums and other night spots may suffer from further parking pressure during the evening. While an additional hour of control may be effective in some cases, in some areas full evening control may be more appropriate as certain establishments may attract parking throughout the evening.

5 If a CPZ were to be introduced and you have a driveway, would you prefer a white line or yellow line? (please refer to page 4 for further information)

Yellow line (Option A) ☐

White line (Option B) ☐

6 Do you have any further comments?

(for example, on existing parking restrictions in the area, changes to current restrictions, operating times, special business needs and so on)

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Please use additional pages if necessary

Ealing Council will use the information you have provided as part of this public consultation to help us understand your concerns in order that we can plan and develop a service that meets the needs of the community. Reports or plans produced from this consultation will not disclose any personal information.

Under the Data Protection Act 1998 you may write to the Data Controller at Perceval House, 3rd Floor NW, 14-16 Uxbridge Road, Ealing W5 2HL, and request a copy of the information we hold about you. When you write please tell us which services you have been dealing with and any other information that you think will assist us in locating your information.

If you need any further information, please contact:

Abdur Rashid
Email: rashida@ealing.gov.uk
Tel: 020 8825 8052

Thank you for filling in this questionnaire. We need your comments by 24 June 2016.

We will take your views into account. For more information on what will happen next, please see consultation booklet. Thank you for your help.
Do you want a controlled parking zone in your road?
Whether you live or have a business in the area, use a car, walk, cycle or use public transport, your views are important.

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If you are responding on behalf of a business, please provide your business name below.

Name: ____________________________________________________________

Address: __________________________________________________________

____________________________________________________________________

____________________________________________________________________

____________________________________________________________________

__________________________________________________  Postcode: __________________________

IMPORTANT – Please ensure that you provide these details. Please also be advised that only one response per household will be accepted. Any duplicate responses from one household will be invalid.

1  Should a CPZ be introduced in the core area, shown on the plan, would you like to be included?
   Yes ☐  No ☐

2  If you have a driveway, would you prefer a white line or a yellow line?
   Yellow line (Option A) ☐  White line (Option B) ☐

3  Do you have any further comments?
   (for example, on existing parking restrictions in the area, changes to current restrictions, operating times, special business needs and so on)

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