

Neighbourhood Governance

Note of Northfield Ward Forum Meeting

Northfield Ward Forum meeting – held on Thursday 4th September 2008 at 7.30pm at the Log Cabin, W5 4UA.

Present: Councillors Millican (chair), Reen, Taylor

Attendees: Over 100 attended with 89 people signing the attendance sheet.

Note taker: Evelyn Gloyn (EG) - Neighbourhood Co-ordinator South

No.	Note	Action Point/Information
1	The meeting started at 7:40 pm in the Log Cabin 259 Northfields Avenue W5 4UA, with Cllr Millican (chair) welcoming all, offering apologies for lack of chairs due to unprecedented numbers in attendance and outlining the format of the meeting and main purpose of the meeting to discuss suggestions how to spend £40k.	The next meeting venue will take into consideration the possibility that large numbers of residents may wish to attend.
2	Current projects include: <ul style="list-style-type: none"> ▪ Local Controlled Parking Zone (CPZ) schemes in Northfields Avenue, ▪ £300k of work to improve Lammas and Walpole parks including upgrading footpaths, railings and flowerbeds and welcome, ▪ Transport for London (TfL) redesign of South Ealing Road from Carlyle Road to St Mary's Road-consultation due Oct/Nov 2008 ▪ TfL London cycling network, £200k -raising the zebra crossing and kerb build out to slow 	<p>Costings of projects: These will be produced by the Neighbourhood Governance Team, council officers and ward members using the Councillors' 'menu of spend' as an indicative guide. It is not feasible to provide copies of the 'menu of spend' in public libraries or the council's website as it would (already be) out of date and is incomplete.</p> <p>For Potholes: Tel: (020) 8825 6000 (Mon-Fri, 9am-5pm) or Email: customers@ealing.gov.uk</p>

No.	Note	Action Point/Information
	<p>traffic speed-has been to early Scrutiny by ward cllrs- (affecting Airedale and Temple Roads, and Carlyle Road and near Sainsburys)</p> <ul style="list-style-type: none"> ▪ Improvements to Northfield Avenue and South Ealing Road including less columns, hanging baskets, benches, litter bins and railings ▪ CPZ Ealing Park Gardens-will be a consultation in the Autumn in conjunction with Windmill Road-where there is a dangerous zigzag ▪ Antique street lighting-decision has been made to keep it, included as part of the Private Finance Initiative (PFI) contract-achieved through local risk assessment and support of council and locally-need to improve the 'dark ward' for safety so will be increasing the density of lamp columns. 	<p>(Emergency holes are 24 hours response, others will normally be 3-5 days)</p> <p>For complaints about street cleaning after collection or poor quality in your waste collection services: Tel: (020) 8825 6000 (Mon-Fri, 9am-5pm) or Email: customers@ealing.gov.uk</p>
3	<p>Introduced Sergeant Greg Fox in attendance from the Safer Neighbourhood Northfield Team:</p> <p>The team consists of the Sergeant, 2 police constables (PCs) and 3 Police Community Support Officers (PCSOs) to deal with burglary, robbers and drug dealing, in uniform and plain clothes.</p> <p>PC Stuart Hedley will be going at end of Sept, but will be replaced, details to be confirmed.</p> <p>This ward is the safest in Ealing, a reflection of the spirit of community.</p> <p>Blondin Park is recognised as a problem, and more police presence was required, but Sergeant Fox explained that patrols are done in the small hours based on intelligence (ie 6pm til 3/4/5 am)</p>	<p>Contact no: 020 8721 2950</p> <p>Based at Ealing Police Station until further notice</p>

No.	Note	Action Point/Information
	<p>Concerns raised re Cranmer Ave, outside St Paul's Church (Ridley Avenue W13) -drugs, play-fighting and loud behaviour. Sergeant Fox had not heard of this before but will deploy resources based on local intelligence.</p> <p>Concern about number of helicopter flights going overhead in South Ealing/Brentford around midnight, given only 3 available to the Met and local forces-Sergeant Fox advises this is due to helicopters being held in flight path until flight clearance is given.</p> <p>Safer neighbourhood team's Local office will be the old trophy shop, police have lease but slow movement on refurbishment.</p> <p>Concerns about team's attitude to cycling on pavement especially by children-Sergeant Fox advises team consider safety to elderly and PCSOs will ticket adults who they deem able to use the road. In some areas the roads are unsuitable for riding on for a child on a bike.</p> <p>Ealing council provides training for children to cycle and there is encouragement to cycle.</p> <p>Need for a police officer to patrol Windmill Road at school start and home times (dangerous road)</p> <p>Chair of the safer neighbourhood forum moved to amalgamate the safer neighbourhood forum with the ward forum but Cllr Taylor suggested this should be discussed at a future ward meeting.</p>	<p>contact Cycle Training Ltd on freephone 0800 093 6454</p>

No.	Note	Action Point/Information
	No further concerns received, Sergeant Fox left the meeting	
4	Cllr Millican reminded people that the money was capital money which could only be used for 'things', not 'services' The following suggestions have come from the public:	
	<ul style="list-style-type: none"> ▪ Major refurbishment and re-design of the area around Bramley Road Open Space, Northfields Library and the Log Cabin ▪ Refurbish fences on Bramley Road Open Space 	EG to find out cost of commissioning a feasibility study. EG to find out costs (this is a short term resolution)
	<ul style="list-style-type: none"> ▪ Replace No-through road signs to North Road and South Road 	EG to find out costs
	<ul style="list-style-type: none"> ▪ Gating for Cranmer Ave to Ridley Ave 	EG to research if residents' support would make the scheme feasible. [To apply for funding from the council private residents with access to privately owned alley-ways can make their own application. See www.ealing.gov.uk look for alley gating under A-Z of services, then print and complete the application form (word) and read the information for applicants on the alley-gating scheme Return the form to: Community Safety Team, 5th Floor, Perceval House, 14-16 Uxbridge Road, London W5 2HL. For further information please contact the community safety team on (020) 8825 7600. Alternatively, if you are not seeking funding from the council then there is also guidance on the Government's Crime reduction website called 'An Alley-gater's guide to Alleygating'. or your local crime prevention officer on (020) 8825 1252]
	<ul style="list-style-type: none"> ▪ Benches and bins in Blondin park as 2/3 have been vandalised recently, other posts painted and more trees planted. Park pond is to be replaced. 	EG to discuss this with the parks services.

No.	Note	Action Point/Information
	<ul style="list-style-type: none"> ▪ Ramps for wheelchairs and buggies to shops (rep from Ealing Centre for Independent Living)-they have done some work already, have a ramp supplier and builder, can conduct advisory surveys and commission local builder. This was challenged as some believe this is strictly the responsibility of the shops-must comply under DDA-non-compliant premises can be reported to the Equalities Commission-noted this would affect about 100 shops in Northfields Avenue (outside the ward boundary). Some traders have done work but some ramps can become a hazard. Suggestion is to use the money to incentivise traders to make their premises more user-friendly. Cllr Millican asked for a show of hands on this issue, about 20 in favour. 	<p>Shops are to be encouraged to comply with their legal obligations. This would be best achieved by affected residents working with the local Traders Association, NABTA. EG to put the agencies in contact with each other.</p> <p>These concerns will be jointly discussed with Walpole's ward cllrs and through other public consultation.</p>
	<ul style="list-style-type: none"> ▪ Suggestion for a leaflet to be given to the shops suggesting re-furbished shop frontages to encourage people in. 	<p>'visual merchandising' and 'shop improvement schemes' will be part of the Hanwell Town regeneration, but these do not extend to the Northfields Ave/South Ealing Road regeneration scheme. They are expensive to run, but it may be feasible to extend the opportunity to Northfields if the forum can contribute to the costs.</p> <p>It is suggested that residents also raise this during the Local Development Framework consultations.</p> <p>These concerns will be jointly discussed with Walpole's ward cllrs and through other public consultation fora such as the Town Centre Regeneration Officers.</p>

No.	Note	Action Point/Information
	<ul style="list-style-type: none"> ▪ Reinststate the 'Welcome to Ealing' sign on South Ealing Road and Windmill Road "Welcome to Northfields" signs at top and bottom of Northfields Ave. 	<p>These concerns will be jointly discussed with Walpole's ward cllrs and through other public consultation, such as the Town Centre Regeneration Officers.</p>
	<ul style="list-style-type: none"> ▪ Good practice shared-alley along Blondin park-resident cleared it out and put down gravel-now not used for rubbish-suggest use money to buy gravel and weedkiller for Niagara and Blondin Avenues 	<p>This good practice is commendable. It is hoped that residents will copy and share similar good practice at future ward fora.</p> <p>EG to check if buying gravel/weedkiller is possible.</p>
	<ul style="list-style-type: none"> ▪ Cantley Road -short and narrow – restricted access for emergency vehicles, waste collections-referred to highways manager but no progress-Head of Transport suggested to take it to the ward forum-transport monitoring officer advises it would cost £800 for a feasibility study but this would be offset but reduced claims for vehicles being damaged by refuse collectors or fines for parking. Widening pavement schemes take about 3 years-could paint white (parking) lines on pavements instead. 	<p>Advice being taken re access for emergency vehicles from Ealing Council Highways Officers.</p>
	<ul style="list-style-type: none"> ▪ Use money to engage the community to encourage more volunteering within the community eg painting. 	<p>Similar schemes to encourage more volunteering are already in place and are supported as council's revenue spend, thus it would fall outside the remit of a capital project. Local volunteering schemes currently include</p> <ul style="list-style-type: none"> -the residents panel (email reseach@ealing.gov.uk), -being a streetwatcher (email customers@ealing.gov.uk), -being in a neighbourhood watch scheme (ask your neighbours or contact the police on 020 8810 1212), -working with the local ranger team (email parks@ealing.gov.uk) -helping to organise and run local community events (email events@ealing.gov.uk).

No.	Note	Action Point/Information
	<ul style="list-style-type: none"> ▪ Put in an additional zebra crossing on Northfields Avenues. Challenged as this would interfere with the stop and shop access to shops-may be able to be repositioned but this falls outside Northfield ward 	<p>There is no capacity for an additional zebra crossing but advice from Highways Officers will be taken on possible re-siting of Zebra Crossings.</p> <p>These concerns will be jointly discussed with Walpole's ward cllrs.</p>
	<ul style="list-style-type: none"> ▪ Encourage more recycling, eg separate recycling bins in parks and outside shops 	<p>This suggestion will be forwarded to the council's recycling team. For more information on the council's recycling work see: http://www.ealing.gov.uk/services/environment/recycling/</p>
	<ul style="list-style-type: none"> ▪ Murray Road and Junction Road have yellow lines and is much better but other end (Windmill Road) has nothing-will this be part of CPZ consultation 	<p>This will involve further discussions and progress reported at the next ward forum.</p>
	<ul style="list-style-type: none"> ▪ Will the E2 bus become double decker? 	<p>London Buses plan to use double deck buses on route E2 from May 2009. If residents want further information contact TfL's customer services 0845 3007000 or email customerservices@tfl.gov.uk</p>
	<ul style="list-style-type: none"> ▪ Parking concerns eg Darwin Road to Little Ealing School-cars parked on corners-can speed bumps, 20mph, or warning signs for school be put in, or a 'home zone' created- advised by Cllr Reen that home zones are very expensive and lack of evidence to support their effectiveness, but may be possible to pitch to TfL for money, CPZ south of Little Ealing Lane, parking in the evenings are still there at 8.30 am when walking children to school-need to be ticketed 	<p>These concerns will be considered in the proposal for a CPZ in the Little Ealing area that has been agreed for consultation; parking surveys will be conducted during October 2008 and consultation with then follow.</p>
	<ul style="list-style-type: none"> ▪ Every corner to be painted with yellow lines and enforced 	<p>This suggestion needs further discussion. Although good in principle, many residents unhappy with loss of car parking spaces. EG to research how these comments link to the council's working draft parking and enforcement plan</p>

No.	Note	Action Point/Information
	<ul style="list-style-type: none"> ▪ Tackle dog mess by putting up proper signs but not with pictures of poo. Cllr advised that envirocrime had managed to catch an early morning offender and issue a Fixed Penalty Notice (FPN) 	EG to taken suggestion to services for response.
	<ul style="list-style-type: none"> ▪ Replace cycle stands outside Northfields Library 	EG to check this with Libraries Service.
	<ul style="list-style-type: none"> ▪ Put up bus shelters for bus stops (with TfL) 	<p>Bus shelters are provided by London Buses, if there is sufficient space to install a shelter and conditions permit they are quite willing to do so.</p> <p>If you have a specific location where a shelter is requested please send details be email to transportplanningservice@ealing.gov.uk or tel 020 8825 6632, or address Transport Planning Service, Perceval House, 14-16 Uxbridge Road, London W7 2HL</p>
	<ul style="list-style-type: none"> ▪ Fill in potholes-this is business as usual 	<p>For Potholes: Tel: (020) 8825 6000 (Mon-Fri, 9am-5pm) or Email: customers@ealing.gov.uk</p> <p>(Emergency holes are 24 hours response, others will normally be 3-5 days)</p>
	<ul style="list-style-type: none"> ▪ Don't waste money on hanging baskets, encourage neighbours to improve their front gardens 	It is commendable for residents to encourage their neighbours to improve the appearance of front gardens. Hanging baskets have been deemed successful with some residents who feel it enhances the streetscapes.
	<ul style="list-style-type: none"> ▪ CPZ review for Boston Manor scheme 	To be reviewed in 2009
	<ul style="list-style-type: none"> ▪ Enforce parking when ramps are blocked and across corners 	To be requested of Parking enforcement
	<ul style="list-style-type: none"> ▪ Dropping off outside South Ealing Station and Popes Lane Traffic lights causes congestion what can be done. 	<p>EG to ask Transport Planning Services to check scope of the TfL consultation based on making the area a safer place to walk and cycle.</p> <p>The phasing of the lights at this junction have been changed to relieve traffic congestion in this area</p>

No.	Note	Action Point/Information
	<ul style="list-style-type: none"> ▪ Tackle drinking and litters in parks by putting up signs at park entrances 	Suggestion to be looked at by park services and the community safety team.
	<ul style="list-style-type: none"> ▪ Can a contribution be made towards community festivals and carnivals, eg for traffic management during Hanwell carnival 	This would be considered as revenue spend and therefore outside the scope for the ward forum capital.
	<ul style="list-style-type: none"> ▪ Put a suggestion box in Northfields Library 	EG to find out costs and how this could operate in future.
	<ul style="list-style-type: none"> ▪ Black lampposts-may be an issue for poorly sighted people, also may sustain more damage than silver coated version 	EG to enquire of the Highways Officers and regeneration team.
	<ul style="list-style-type: none"> • Street collections-on the day is very bad as food in rubbish left overnight and bags/boxes not put back in people's gardens. Hounslow scheme is to put out only on day of collection. It was noted that normally the streets are cleared after collections-much improved over. 	Residents are encouraged to use the food re-cycling boxes, which are secure against foxes. See http://www.ealing.gov.uk/services/environment/recycling/food_waste_collection_service/ Residents advised to report when things don't happen so they can be followed up. See http://www.ealing.gov.uk/services/environment/refuse_collection/contact_us/
5	<p>Next steps:</p> <p>The next Forum would be January, for proposals to be signed off. EG advised that there will be 2 newsletters and 2 further ward forums over the coming year (12 months) and that a ward webpage will be developed and updated in the coming few weeks. EG requested that remaining participants fill in a feedback form.</p>	EG will email a copy of these notes to those who left an email contact, and ensure a copy is available at the Northfields library.
6	The meeting concluded at 9.20pm	

Additional ideas received for ward projects:

No.	Note	Action Point/Information
7	(email) Salisbury Road area-help traffic flow by making some of the streets one way	This suggestion has been considered as not feasible and impractical. Current evidence suggests that such schemes increase the average speed within the local area. This is

No.	Note	Action Point/Information
		contrary to the general demand for lower speeds.
	<p>(email) A few more swings suitable for young babies who are unable to sit up</p> <p>more trees planted in the pavements eg Midhurst Road</p> <p>initiatives to help to bind us together more as a community eg the library to host talks, encouraging more classes at the community centre or investing in the Northfields Avenue Christmas/ summer day.</p>	<p>EG to discuss these options with park services and provide costings where appropriate.</p> <p>The community centre is already well used. See: http://www.ealing.gov.uk/services/community/community_venues/community_centres/northfields_community_centre.html</p>
	(email) Haslemere Avenue road resurfacing	EG to confirm with Highways
	(email) Skateboard park in Blondin Park?	EG to check current plans for skateboard provision and plans for young people in Blondin Park
	(email) Residential parking in and around Lawrence Road- many cars are "dumped" on the road either illegally or for weeks on end or extend the residents parking to this road	<p>This will be subject to the proposed CPZ for the Little Ealing area.</p> <p>If a vehicle has been abandoned on public land report it online.</p> <p>Alternatively you can contact to the customer services team: Ealing Customer Services Customer service centre, Perceval House, 14-16 Uxbridge Road, Ealing W5 2HL Office hours: Mon-Fri, 9am-5pm Tel: (020) 8825 6000 (Mon-Fri, 8am-6pm) Email: customers@ealing.gov.uk</p> <p>You will need to provide the following information:</p> <ul style="list-style-type: none"> • vehicle registration number • exact location of vehicle • make, model and colour of vehicle • general condition of vehicle • length of time it has been at the location

No.	Note	Action Point/Information
		Ealing Council's policy is to remove all abandoned and/or untaxed vehicles from the public highway within three working days.
	(email) Traffic calming on Haslemere Ave	This proposal was rejected by local residents as they opposed the installation of speed humps that accompany implementation of a 20mph speed zone
	(email) Little Ealing Lane-replace the sand coloured, hard, plastic-like substance put round the bases of trees- in wet weather these surfaces become extremely slippery and dangerous	EG will ensure this is brought to the attention of parks services.
	<p>(email) Assyrian Church on Temple Road to be approached to replace the fence with a decorative brick wall possibly topped by iron railings to reduce litter; possibly with some financial incentive from the Council?</p> <p>Try out an "X" crossing at the Junction of South Ealing Road and Popes Lane to enable pedestrians to cross from corner to corner not just across the road. It would make crossing a one step process instead of a two stage process.</p>	<p>EG will refer this to Envirocrime and Commercial Team in Environmental Health to take this forward.</p> <p>This suggestion is not feasible at this time; following a study by Transport for London (TfL) the phasing of the lights at this junction have been changed to relieve traffic congestion in this area.</p> <p>Transport for London (TfL) are responsible for all permanent traffic lights in the borough. To report a problem please contact TfL on 0845 305 1234.</p>
	(letter) request that Carlyle Road becomes a 20mph zone	This request can be fed into the consultation on TfL's redesign of South Ealing Road from Carlyle Road to St Mary's Road due Oct/Nov 2008.

Evelyn Gloyn
Date: 2nd October 2008